

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24

STATE OF ILLINOIS  
DEPARTMENT OF LABOR  
CARNIVAL AND AMUSEMENT RIDE INSPECTION DIVISION

BOARD MEETING

Hearing held on January 14, 2011 at the Crowne  
Plaza, 3100 South Dirksen Parkway, Capital 2 Meeting Room,  
Springfield, Illinois, scheduled for the hour of 8:30 A.M.

PRESENT:

MS. CATHERINE M. SHANNON,  
Director

Mr. Anthony J. Urbik  
Mr. Daniel S. Kirschner  
Mr. Bill Sparks  
Ms. Patty Sullivan  
Board Members

1 APPEARANCES:

2 MS. KATHERINE ANTHONY  
Chief Legal Counsel  
3 Illinois Department of Labor  
Michael A. Bilandic Building  
4 160 North LaSalle Street, Suite C-1300  
Chicago, Illinois 60601

5

Appeared on behalf of the Department of Labor.

6

7

8

9

10

ALSO PRESENT:

11

Mr. Doug Rathbun, Manager  
12 Ms. Sara Scherer, Legislative Liaison  
Mr. Bill Szerletich, Inspector  
13 Mr. Brian Brown, Inspector  
Ms. Marcia Joiner, Administrative Assistant

14

15

MIDWEST LITIGATION SERVICES  
16 15 South Old State Capitol Plaza  
Springfield, Illinois 67201  
17 (217) 523-8244  
1-800-280-3376

18

By: Cynthia M. Smith, Illinois CSR  
19 License No. 084-003540

20

21

22

23

24

1 (Hearing started  
2 at 8:30 A.M.)

3 DIRECTOR SHANNON: Okay. Well, the hour of 8:30  
4 having arrived, the Carnival and Amusement Safety Board  
5 comes to order. And the agenda is located in your binder.  
6 I will take roll call.

7 Patty Sullivan?

8 MS. SULLIVAN: Present.

9 DIRECTOR SHANNON: Dan Kirschner?

10 MR. KIRSCHNER: Present.

11 DIRECTOR SHANNON: Bill Sparks?

12 MR. SPARKS: Present.

13 DIRECTOR SHANNON: Anthony Urbik?

14 MR. URBIK: Here.

15 DIRECTOR SHANNON: And Catherine Shannon is here.

16 With five members being present, the quorum is  
17 present.

18 The first item on the agenda -- well, I want to see  
19 if any board members had any amendments or changes to the  
20 agenda?

21 MR. KIRSCHNER: No.

22 DIRECTOR SHANNON: I would entertain a motion to  
23 approve the agenda.

24 MR. URBIK: Motion to approve the minutes as

1 presented.

2 MS. SULLIVAN: Second.

3 DIRECTOR SHANNON: Can we have a motion to approve  
4 the agenda first.

5 MR. URBIK: I'm sorry. I haven't had my coffee yet  
6 this morning.

7 I will make the motion to approve the agenda.

8 MS. SULLIVAN: Second.

9 DIRECTOR SHANNON: Okay. The agenda is approved as  
10 presented.

11 The first item the agenda is the approval of the  
12 minutes.

13 MR. URBIK: I make the motion to approve the minutes  
14 as presented.

15 MR. KIRSCHNER: Second.

16 DIRECTOR SHANNON: All those in favor say aye.

17 (Group response.)

18 DIRECTOR SHANNON: No?

19 (No response.)

20 DIRECTOR SHANNON: The ayes have it.

21 The next order of business is old business. And I  
22 did talk about the fee increase implementation last night.  
23 We -- we think it has gone very well and we want to thank  
24 all of the operators and we want to thank the board for,

1 you know, recognizing the needs of the agency to have  
2 additional resources so we could fill the fifth inspector  
3 position. Which, as we mentioned, Brian Brown began with  
4 the department the first of the year. And he will be in  
5 the Southern Region and is going through training right  
6 now. And we look forward to his working with all of you.

7 And -- and you know we do think that the  
8 revenues will raise approximately, you know, just based on  
9 estimates from last year about \$80,000. Which, you know,  
10 covers the cost of an inspector. So it has helped us and  
11 it did allow us to get approval to hire that vacant  
12 position that went vacant for a year. So we appreciate  
13 the board's and the operator's cooperation and  
14 understanding on that. It's never easy, but we do  
15 appreciate that.

16 MS. SULLIVAN: And Marcia and the office getting  
17 everything changed over, too.

18 DIRECTOR SHANNON: Oh, yeah. A lot of work went into  
19 that. And -- and actually one of the things that we had  
20 to do because the -- the fees are in our rules and they  
21 are not in the statute is -- we are given statutory  
22 authority to adopt the fees. And -- and Sara worked with  
23 Marcia and Doug on getting the rules amended. So, Sara,  
24 if you want to give an update on where we are with the

1 rules, that would be great.

2 MS. SCHERER: So as many of you know we had quite a  
3 few meetings on this fee increase. And that's really the  
4 substance of these rules minus a few definition changes  
5 for the coasters intermediate and coasters large. We  
6 added those definitions I guess along with the fee  
7 increases.

8 They were filed in August. We had our second notices  
9 come up in October. We didn't have any public comments  
10 during the filing of the rules because we had dealt with  
11 all of them prior to the public hearing. And then we had  
12 our JCAR hearing on December the 14th where JCAR approved  
13 our rules. And then effective as of December the 20th of  
14 this year the rules went into place.

15 MS. SULLIVAN: Last year?

16 MS. SCHERER: Yeah. Sorry. It's 2010.

17 And then, as you all are also aware, the fee  
18 increase -- even though the rules became effective  
19 December the 20th, the fee increase starts January the 1st  
20 of this year. So everybody that's operating this carnival  
21 season will be subject to the new fees.

22 Did you already go over all of the amounts?

23 DIRECTOR SHANNON: Uh-huh. We went through that last  
24 night.

1 MS. SCHERER: Okay.

2 DIRECTOR SHANNON: And I think there is the pink  
3 sheets in everyone's binder that has those listed on  
4 there.

5 MR. URBIK: And it's also located in the brochure.

6 DIRECTOR SHANNON: Yeah. And it is also located in  
7 the brochure as well.

8 You know I think that we did a good job of informing  
9 the owners and operators of it. And Marcia and Doug say  
10 that we haven't had any issues with people submitting the  
11 incorrect amount.

12 A reminder again that our offices have moved. We are  
13 at our new office address in Springfield at -- it's 900  
14 South Spring. And we are no longer at One West Old  
15 Capitol. But it did not effect the phone numbers.

16 Sara, are there any more rules or legislative updates  
17 with respect to the carnival and amusement --

18 MS. SCHERER: No. We don't have anything at this  
19 time unless something pops up.

20 DIRECTOR SHANNON: We have no plans for any  
21 initiatives for the Carnival Amusement Ride Safety Act.  
22 So we will see if there are any others from outside  
23 forces. I don't know if there will be. We don't have any  
24 plans to do anything. We might -- we may look at, you

1 know, updating our standards again.

2 MR. RATHBUN: Possibly.

3 DIRECTOR SHANNON: But again we would be submitting a  
4 draft to the board for their consent before we did that  
5 saying that we are currently working on, but we do not  
6 need to keep on top of that. It might be quiet.

7 MS. VAUGHN: Do the rules include the phone policy --  
8 the cell phone policy?

9 DIRECTOR SHANNON: No.

10 MS. SCHERER: No.

11 DIRECTOR SHANNON: It's just the fee increase.

12 Okay. Well, thank you, Sara.

13 The next item is monster trucks.

14 MR. RATHBUN: Monster trucks. We are still  
15 researching it. I'm still researching it. Quite honestly  
16 it took a secondary position with the move and everything.  
17 Marcia has done everything from getting us dumpsters to  
18 phone lines. And I've been handling most of the  
19 paperwork. She's been handling the office. And with  
20 lacking an inspector, I was also out in the field a lot  
21 more than I have been in the past.

22 So what I did do for your reading pleasure is I went  
23 ahead and brought copies of the ASTM Standards relating to  
24 the design and manufacturing. Which Patty probably knows



1 by heart. And the operational requirements. And that  
2 way, when we take this back up, it will be a little  
3 fresher in everybody's mind for consideration.

4 This is obviously the standards that we have adopted  
5 and used. And --

6 DIRECTOR SHANNON: So this is generally for all  
7 amusement rides?

8 MR. RATHBUN: Right.

9 There were four items which were of consideration  
10 that were still before the board as I understand it. And  
11 it was the training requirements for the driver, the  
12 operation of the kill switch in an environment which was  
13 in the case of like the Hot Roller that was operating in  
14 an orchard and what would be the appropriate means to  
15 ensure if something happened to the driver that the truck  
16 could be killed.

17 The restraint system with side rails. You know after  
18 thinking about it I wasn't really thrilled about setting  
19 standards for the side rails simply because we are not  
20 manufacturers. And I don't think that it is in the best  
21 interest of the board to stipulate manufacturing  
22 requirements. So that's something we can continue to  
23 discuss.

24 But I will let you read these and then we can get

1 back to it and discuss this in further depth.

2 MR. URBIK: Doug, as it pertains to monster trucks,  
3 typically these are built in a garage on a one-time basis,  
4 sometimes two. If I need to manufacture a piece of steel  
5 to go into a leaf spring to elevate my truck, how do I, as  
6 a garage mechanic, do that and qualify for these  
7 standards? What engineer do I go to, to get a piece of  
8 block steel into a leaf spring?

9 MR. RATHBUN: It is the manufacturer's requirement to  
10 set standards for their steel.

11 Correct?

12 MS. SULLIVAN: Uh-huh.

13 MR. RATHBUN: He is in essence the manufacturer.

14 MR. URBIK: He is, but if we are not going to be in  
15 the business of monitoring the manufacturing of a monster  
16 truck, how do we set standards for that manufacturing?

17 MS. SULLIVAN: Well, the other issue is the design.  
18 Which is a whole separate standard. It's F2291. So the  
19 design standards actually discuss loads and strengths  
20 and -- and engineering requirements according to the  
21 current engineering practices. And it lists I don't know  
22 how many -- internationally and not just U.S. standards,  
23 but international standards. So a lot of it would be  
24 engineering according to that.

1           And then the manufacturer part is basically the  
2 whole -- the whole -- F1193 is -- says -- I mean basically  
3 it says that you must have a quality assurance program.  
4 You've got to -- you know you've got to have a documented  
5 quality assurance program.

6           MR. URBIK: I need two pieces of steel --

7           MS. SULLIVAN: But if you start --

8           MR. URBIK: -- to raise the lift on my truck.

9           MS. SULLIVAN: But if you start manufacturing --

10          MR. URBIK: Every time you modify from OEM, you are  
11 manufacturing?

12          MS. SULLIVAN: It depends. If you are replacing  
13 piece for piece exactly what was there -- like you can  
14 replace the spring with a spring of the same number or you  
15 know --

16          MR. URBIK: But that's not the case when we are  
17 talking about a monster truck because we are modifying an  
18 existing vehicle.

19          MS. SULLIVAN: I know. In that case, legitimately  
20 they are supposed to go back to the engineering standards  
21 and they really need an engineer to determine the proper  
22 loads and strengths for the application.

23          MR. URBIK: I'm just not sure how our inspectors  
24 would possibly -- especially with internal component parts

1 that are not visible to the eye. Because we would have to  
2 tear the truck apart to prove that.

3 MS. SULLIVAN: No. What our inspectors would ask for  
4 is to see that --

5 MR. URBIK: The paperwork on the block?

6 MS. SULLIVAN: -- the engineering stamp that it was  
7 done to original specs.

8 MR. URBIK: But if it's my truck, it's my original  
9 specs.

10 MS. SULLIVAN: Well, but you would still have to have  
11 an engineer stamp off that it was compliant with the loads  
12 and strengths part of F2291 for that application.

13 MR. URBIK: And I guess I agree with you that, that  
14 should and can be done if I was in the business of  
15 manufacturing trucks. I mean more than one.

16 MR. RATHBUN: That's largely the crux of the issue  
17 because -- I mean I actually called some engineering firms  
18 and it's like, well, what would you charge to do an  
19 engineering study on a monster truck. Well, we won't  
20 touch that. That's out of our purview because it's just  
21 not our specialty. And, therefore, they said, well, get  
22 an automotive specialty. But they wouldn't touch it  
23 either because at this point it's not technically a truck.  
24 It's been modified.

1           And I think that we discussed this at one point. And  
2           that was the fact that, that individual is going to have a  
3           very, very hard time, if not an impossible time, getting  
4           an engineer to sign off on that. So we were faced -- the  
5           board -- you all were faced with the dilemma of do we just  
6           shut them down totally or do we work with them.

7           And, as I remember, the consensus was rather than  
8           shut down every big truck in the state that we would work  
9           with them. Now is it realistic to expect an inspector to  
10          go in and look at that piece of steel? No. We will look  
11          at the overall structural integrity, seat belts, et  
12          cetera. But, A, the owner has the primary liability. Not  
13          that that's not our own goal, but it is a consideration.

14          And that was one of the reasons that I went towards  
15          the Monster Truck Racing Association Standards because  
16          that was at least a standard that was currently being  
17          utilized. And it gave us some basis from which to begin  
18          to formulate an inspection program relative to monster  
19          trucks.

20          I mean truthfully any homemade ride in this state --  
21          and there are several -- we should shut down if we went  
22          straight by the ASTM because most of them do not have  
23          engineering standards. And I mean it's that way  
24          nationwide.

1 MR. URBIK: So are we going to require it or ignore  
2 it?

3 MS. SULLIVAN: The other thing is a lot of the older  
4 rides were designed a number of years ago. And depending  
5 on whether or not they met standards at the time or if by  
6 now they have become service proven -- which is a term in  
7 ASTM standards -- then basically they get kind of  
8 grandfathered in. And it's legitimate.

9 MR. URBIK: Sure.

10 MS. SULLIVAN: So if -- I mean if somebody built  
11 something in their backyard and it's run for five years to  
12 the public and it hasn't had any issues or at least no  
13 issues that have not been mitigated, then -- then it's  
14 considered service proven.

15 Plus, this -- the -- the current 2291 only went into  
16 effect in 2003. So if -- if something was built before  
17 that, then the old 1159 applies. Which is a much -- it's  
18 kind of like 2291. It's -- it's very, very basic. It  
19 still does require, you know, things being done to  
20 engineering -- to accepted engineering practices.

21 But you know it still is -- there is a service proven  
22 option in there that -- that would encompass a lot of the  
23 older rides. So essentially if, you know, inspectors go  
24 on to a lot and there is an older ride that somebody made

1 in their garage 20 years ago, then that's acceptable.

2 Now if they make it in their garage today, that's a  
3 whole different ball game. They would have to meet all of  
4 the engineering standards. And -- and, if not, I would  
5 hope that -- that our inspectors would, you know, call in  
6 to question whether -- whether it's appropriate.

7 Now if --

8 MR. URBIK: With that being the case, does that mean  
9 that any truck that was modified up until the day that  
10 this goes into -- that these new rules go into effect are  
11 grandfathered in under the old standard?

12 MS. SULLIVAN: If they were modified before the old  
13 standard according to -- to --

14 MR. URBIK: Before the old standards and not the  
15 passage of any change that we do?

16 MS. SULLIVAN: The old standards have been in effect  
17 since like 1980 something. I can't tell you exactly what  
18 year because they are basically updated every five years.

19 MR. URBIK: So if it's manufactured to that time,  
20 then it's grandfathered in and, after that time, new  
21 standards take effect?

22 MS. SULLIVAN: Correct. I don't think that we have  
23 an issue with amusement rides that I know of.

24 MR. RATHBUN: No.

1 MS. SULLIVAN: But a monster truck -- see, there  
2 is -- there is -- they are remanufacturing them after  
3 2003. So they would be --

4 MR. URBIK: Held at higher standards?

5 MS. SULLIVAN: Held to the new standard.

6 And it could be -- I mean if they are just putting a  
7 stronger spring in or something like that, then that would  
8 be -- I don't know why they couldn't find an engineer to  
9 say yes, that's fine.

10 Now, in some cases, you don't want a stronger  
11 something or other because whatever it is attached to then  
12 would become the weak link and that could fail instead of  
13 the new piece. But that's -- you know that's why you get  
14 an engineer.

15 And as far as, you know, monster trucks go, you  
16 know -- well, they are just tram trucks that people have  
17 modified for -- you know just to bring people from the --  
18 from the parking lot to the event in many cases that they  
19 are attending.

20 MR. URBIK: If we are going to require an engineer to  
21 design a safe monster truck, it's going to be made out of  
22 feather pillows.

23 MS. SULLIVAN: No, not necessarily.

24 MR. KIRSCHNER: The issues that we talked about the



1 last time were speed, turning radius, railings, seat  
2 belts, means of safe ingress and egress, ladders, stairs  
3 from -- that you have going up and down. What's more at  
4 issue is the integrity of the truck holding up rather than  
5 the purpose of the truck. Which is transporting people.  
6 So in the amusement sense is it safe.

7 MS. SULLIVAN: Well, will the restraints hold people  
8 in?

9 MR. URBIK: I understand all of that. My concern is  
10 that anytime you modify a product you become the  
11 manufacturer. So when Bill wants to put a Corvette hitch  
12 on his Corvette -- a Corvette hitch typically is not  
13 available out there. So he's got to take a Maserati  
14 trailer hitch and put it on his Corvette body. By  
15 modifying that, he becomes the manufacturer. Does he have  
16 to go -- to go to an engineering firm and get a stamp that  
17 his modification that he is doing to put a trailer hitch  
18 on his Corvette meets our standards now?

19 MS. SULLIVAN: I don't think that you would find  
20 anybody who could weld a trailer hitch to a fiberglass  
21 body.

22 MR. URBIK: That's the engineering marvel.

23 MR. SPARKS: It is available. You can buy a  
24 manufactured hitch for a Corvette. I beg to differ.

1 MR. URBIK: I wasn't soliciting a new industry, Bill.

2 MR. SPARKS: And in that same respect, most of those  
3 monster trucks -- almost any component they use is  
4 available from an off-road manufacturer. I don't think  
5 that they go out and manufacturer 'em. For the majority  
6 of suspensions for their modification, they buy from  
7 approved off-road dealers and distributorships.

8 MR. URBIK: If I was going to put a railing, for  
9 example, on the back of my truck and I decided to use a  
10 plumbing pipe. It's cheap and easily available. And I  
11 put up three rows of plumbing pipe. It's been engineered  
12 for the purpose of plumbing. It's not necessarily  
13 engineered for a four-year olds head to be batted about on  
14 the top of it. Does that meet our standards?

15 MS. SULLIVAN: No.

16 MR. URBIK: The product itself has been engineered,  
17 but not for that particular purpose. Do I need to get an  
18 engineer to say I can put a plumbing pipe on the back of  
19 my truck?

20 MR. KIRSCHNER: We are talking about railings with  
21 respect to fall hazards. So does it meet the standards in  
22 terms of height and distance and in terms of your concern  
23 in terms of getting banged around and that it's safe.

24 MR. URBIK: I'm using plumbing piping. Because it

1 was not designed for that purpose, this seemed to indicate  
2 that we would then have to have an engineer sign off that  
3 those regular water pipe connections making a railing on  
4 the back of my pickup truck are sufficient for the purpose  
5 to which we wanted 'em to be and to have 'em sign off on  
6 it. That's what this is indicating; right?

7 MS. SULLIVAN: Uh-huh. That is what it is  
8 indicating.

9 MR. RATHBUN: I would say that you would have to get  
10 an engineer to sign off on it, yes. It doesn't  
11 necessarily say that PVC pipe would be approved.

12 MR. URBIK: Even steel pipe. That's an example. So  
13 that it's not necessarily available at an off-road truck  
14 shop was my point, Bill.

15 MR. SPARKS: (Nods affirmatively.)

16 MS. SULLIVAN: The answer is yes, it has to have an  
17 engineering approval.

18 MR. RATHBUN: Yes.

19 DIRECTOR SHANNON: And I think that this is one of  
20 the dilemmas that we have with the monster trucks is that,  
21 you know, we have to either adopt the standards that --  
22 that the racing association has or --

23 MR. RATHBUN: Uh-huh.

24 DIRECTOR SHANNON: But I think that we were looking

1 at putting in additional standards because the racing  
2 association is looking at it for racing.

3 MR. RATHBUN: And it didn't meet our needs especially  
4 for, like, training. They use their own drivers to do the  
5 evaluations and training. Which really doesn't work in  
6 our case based on the fact that the two we've mainly dealt  
7 with are -- there are only two of 'em.

8 Now we haven't looked under every rock yet, but --

9 DIRECTOR SHANNON: We did ask some other states.

10 MR. RATHBUN: They look the other way.

11 DIRECTOR SHANNON: They are really not regulating  
12 them. So I don't know if we -- if you've heard any  
13 discussion or not.

14 MS. SULLIVAN: I have not. I have not. The -- the  
15 new things are what they are developing the standards for.  
16 That's probably the most recent activity is the new ride  
17 activity.

18 MR. URBIK: If I buy plates for the vehicle --

19 MR. RATHBUN: You cannot.

20 DIRECTOR SHANNON: License plates?

21 MR. URBIK: Yes.

22 MR. RATHBUN: They are not allowed on the road due to  
23 the dimensions. That's what in essence makes them a  
24 monster truck. Otherwise, they would fall under the

1 auspices of the Secretary of State.

2 MR. URBIK: That's my point. If I can get around  
3 them making them roadworthy -- not that you would drive it  
4 on the road. But making it roadworthy and putting plates  
5 on it, does that take it out of our purview?

6 MR. RATHBUN: Yes.

7 MR. KIRSCHNER: And then it falls to the common  
8 carrier in essence.

9 MR. RATHBUN: Uh-huh. Because amusement ride, under  
10 our definition, is any motorized device which is not  
11 licensed by the Secretary of State. I mean there is other  
12 things in there, too, but --

13 MR. URBIK: Sure.

14 MS. SULLIVAN: It's difficult.

15 DIRECTOR SHANNON: We would be happy to have a  
16 working group if somebody would like to volunteer to -- to  
17 work with Doug on this or --

18 MR. KIRSCHNER: I'll volunteer to work on that.

19 MR. RATHBUN: Call me anytime.

20 MS. SULLIVAN: I'll be happy to help with it, but I  
21 would like to have the engineer on the board involved.

22 DIRECTOR SHANNON: That's true. Good point. And we  
23 will be following up on that.

24 MS. SULLIVAN: This is where we really do need that

1 position filled.

2 DIRECTOR SHANNON: Agreed. Agreed. And we are  
3 following up with the Governor's Office this month.  
4 Probably next week.

5 MS. SULLIVAN: (Nods affirmatively.)

6 DIRECTOR SHANNON: He's been in for a week.

7 MS. SULLIVAN: Give him a week's time.

8 DIRECTOR SHANNON: Yes.

9 MR. RATHBUN: The next item is training, planned  
10 outreach. I'm working with a sheriff's department in  
11 Quincy -- the police department in Quincy -- excuse me.  
12 I'm trying to get with them to set up a training. We had  
13 an illegal operator over there who we have chased down.  
14 And he -- actually, we got his application packet in  
15 yesterday. So he did get the message that we were  
16 serious.

17 But in the process one of the other legal operators  
18 over there had been working closely with the police  
19 department saying, hey, do something about this guy. And  
20 so we've offered to go over and do training for them at  
21 any time they would like.

22 As far as NAARSO, Brian is going to NAARSO and Bill  
23 is going to NAARSO and Margaret is going to NAARSO and I'm  
24 going to NAARSO. I think that I should say that Bill and

1 Margaret and myself are paying for it ourself. And  
2 Catherine is giving us the time to do it. Which is very  
3 much appreciated. And I think that, that says a lot for  
4 Bill and Margaret who care enough about their  
5 certification to make sure that they keep 'em current. We  
6 have a dedicated staff and that's a perfect example right  
7 there of a couple of inspectors going the extra mile.

8 MS. SULLIVAN: Are they driving down?

9 MR. RATHBUN: I believe that they are flying. It's  
10 basically at their expense. So it's their option, but I  
11 believe that they are both flying. That's a long drive  
12 from here.

13 MS. SULLIVAN: Well, yes, it is, but if we were going  
14 to -- because is the department paying for Brian?

15 DIRECTOR SHANNON: We have to get approval from the  
16 Office of Management and Budget. And we were able to get  
17 approval for one inspector. They have, you know, very  
18 strong, you know, restrictions on any out-of-state travel.

19 MS. SULLIVAN: Right. Well, I was just thinking if  
20 he got approval to drive down, all four could drive down  
21 together. At least it would cut the expenses.

22 MR. RATHBUN: Actually, my plane ticket was, like,  
23 \$200 on Southwest. It was pretty reasonable.

24 MS. SULLIVAN: I'm glad to hear that.

1 MR. RATHBUN: It started out pretty far, but yeah, it  
2 wasn't that bad.

3 DIRECTOR SHANNON: And the department is paying for  
4 the training.

5 MR. RATHBUN: Yes. And the time and giving us the  
6 time.

7 MR. SPARKS: Is anybody getting tested?

8 MR. RATHBUN: Currently nobody is getting tested.  
9 Brian hasn't been in long enough to get tested. Bill and  
10 Margaret aren't ready to be tested for their levels.

11 MS. SULLIVAN: But they have to be able to keep  
12 training.

13 MR. RATHBUN: They were both on the bubble as far as  
14 losing their certifications if they didn't get their  
15 training.

16 MS. SULLIVAN: Isn't it every two years?

17 MR. RATHBUN: Yes. Forty hours in every two years.

18 So we are also planning in-house training. That's  
19 going to be in February. I'm working on getting teachers.  
20 So if anybody wants to volunteer -- Patty, we would love  
21 to have you.

22 MS. SULLIVAN: When in February?

23 MR. RATHBUN: We haven't set a date, but we are going  
24 to have it here in Springfield. So we would obviously be



1 happy to work around your schedule.

2 MS. SULLIVAN: Well, I basically leave the 2nd and I  
3 don't get back until the 21st literally. So if it's in  
4 the last, you know, seven days of February, I would be  
5 happy to do it.

6 MR. RATHBUN: Okay.

7 MS. SULLIVAN: Just let me know.

8 MR. RATHBUN: I will send you an e-mail. We are  
9 banging out the details still, but if there is an  
10 interest -- that's something that we want to do that we  
11 haven't really done since I've been here is have a group  
12 meeting for any length of time at all.

13 So we are looking at a couple of day training  
14 sessions to bring everybody in that needs to overnight and  
15 work on some consistencies and get processes and  
16 procedures down because, with Brian being new here, he is  
17 kind of being shuffled around to wherever we can do an  
18 inspection because we want to give him as much field time  
19 as possible before, you know, things break out in the  
20 spring.

21 Obviously we are going to work with him as much as we  
22 possibly can because there is a lot involved in this. And  
23 Bill has been working with him in the office and giving  
24 him guidance. I've been working with him. We are going

1 to be out in the field again this coming week for a few  
2 days together. So we are working really hard to get Brian  
3 up to speed as fast as possible so he can help us out this  
4 year.

5 MS. SULLIVAN: I would also offer that if it's going  
6 to be a couple of days, if they had time and wanted to  
7 come over to our plant and actually see some of the things  
8 that we discuss, you know I would be happy to plan that.

9 MR. RATHBUN: We are going to keep working out the  
10 details --

11 DIRECTOR SHANNON: Is your plant in Jacksonville?

12 MS. SULLIVAN: Uh-huh. Uh-huh.

13 MR. RATHBUN: That sounds wonderful. I've always  
14 wanted to see it.

15 DIRECTOR SHANNON: And would that timeframe work if  
16 it's like the end of February, the first of March?

17 MS. SULLIVAN: Sure. Yeah.

18 DIRECTOR SHANNON: All right. Thank you.

19 MR. RATHBUN: Spring press release. I don't have  
20 one. It will come out in the spring. We are -- as I said  
21 last night and as Bill pointed out earlier, we need to be  
22 very public and vocal about the relationship between the  
23 operators and the inspectors and that it is a teamwork  
24 type of effort. And I think that we are trying very hard

1 to -- to promote that and -- and to make it known.

2 The haunted house update. We hit 'em hard this year.

3 Last year we got off to a slow start on haunted houses.

4 As you all know, haunted houses are indeed in the rules

5 that we do inspect them. Unfortunately, last year we

6 started in September and a lot of people were frustrated

7 with us. Which I understand because we did some and we

8 didn't do others. And we basically said, well, just count

9 your blessings you didn't get got this year and we'll get

10 you next year.

11 And that's what we've done. And we went from about

12 25 to 75. And I think that with Brian being down south

13 and the word getting out -- and I went to the training

14 last year. We've worked very hard with the operators to

15 get the word out.

16 And this is kind of like the inflatables. You know

17 once somebody is following the rules, it frustrates them

18 when others are not. So we are now having more haunted

19 houses coming to us saying what about Joe over here in

20 Smithville you know, did you get him. And so the word is

21 definitely spreading.

22 I am very, very pleased with the way that it has

23 worked out. I think that it has been one of the best

24 initiatives for -- you know initiatives that we have

1 taken. We actually shut down through the -- through the  
2 local fire departments two haunted houses. And one of  
3 them had 350 bales of straw in it and no fire retardants  
4 whatsoever. And there was another one that the other fire  
5 chief said it was just a death trap. So I think that,  
6 that was a good force of action.

7 I think that we've kind of worked the bugs out on the  
8 volunteer issues versus the pay. And everybody seems to  
9 not only be compliant, but very willing to comply. So  
10 I've had a lot of people say that I think that it's great  
11 that you are doing this. So it's -- in my opinion, it's  
12 had very positive results and it's had a very positive  
13 reception by the industry.

14 DIRECTOR SHANNON: And with the haunted houses, we've  
15 been working with the fire departments on a couple of  
16 them.

17 MR. RATHBUN: Yeah. I did a training of about 50  
18 firefighters up in Chicago. We covered ten or 15  
19 different communities. We are trying to expand that.  
20 I've got another training due in the spring. I'm set to  
21 do one in the spring. I've told Brian if he can build up  
22 some business down south with some of the fire  
23 departments, then that would be good. I know that Bill  
24 has worked with a lot of the people very closely in this

1 area. And he's got the ball rolling to a large degree.

2 So all in all it's been extremely successful.

3 MS. SULLIVAN: Well, I think that the fire  
4 departments are a great place to go to get help with that  
5 because it is inside and fire is our -- you know it is our  
6 biggest concern with haunted houses or any place that is  
7 enclosed. And it needs to have -- it needs to meet really  
8 almost the building code --

9 MR. RATHBUN: Uh-huh.

10 MS. SULLIVAN: -- to keep it safe.

11 MR. RATHBUN: And we've worked out a really good  
12 relationship with Lockport and the Kankakee fire  
13 departments. They were one of the first to jump on board.  
14 And they've been a real source of good information for me  
15 personally. If I have a question, you know, I call them  
16 up and say, hey guys, you've been doing this a lot longer  
17 than I have, what do you think about this. And they quote  
18 me chapter and verse of the regs and this is why it's this  
19 way. And -- and it's been all around a very positive  
20 experience.

21 DIRECTOR SHANNON: And one thing you might want to  
22 think about is in the sense we are occupational safety and  
23 health for work sites that our safety division would have  
24 a lot of contacts in the fire departments. Maybe that's

1 something that the inspectors in these somewhat slower  
2 months of winter could be reaching out and maybe working  
3 with Cheryl in the safety division on trying to figure out  
4 who some key people are and reach out to them in the  
5 Southern Illinois Region or the Central Region because  
6 they deal with the fire departments all of the time.

7 MR. RATHBUN: Okay. Other than that, the last item  
8 on the agenda that I have is Wow Balls. And I don't know  
9 how many of you have had the opportunity to see these yet,  
10 but they are a new attraction. It's pretty much sweeping  
11 the nation. And they are showing up on midways.

12 They were -- they are very controversial to a certain  
13 sector. I know Pennsylvania did not allow them to  
14 operate. But then the last time that I talked to Joe  
15 Philaromo (phonetic), he had totally reversed. And I  
16 don't know if it was due to a lawsuit. I know that there  
17 were a couple of lawsuits pending for -- for loss of  
18 wages.

19 I do know that I've done the math and a six foot  
20 sphere holds as much air as a scuba tank. And I've been a  
21 diver for 25 years and I've been to 150 feet. And the  
22 maximum time you are in these things is for three minutes.

23 So we do have a guest speaker. His name is Peter  
24 Bogolin. Stand up. Go ahead and take over. He is an

1 operator. And for those of you who haven't seen 'em, I  
2 just want to give you the opportunity to -- to catch you  
3 up. So with no further ado.

4 MR. BOGOLIN: We are here to talk to you about Wow  
5 Ball, USA. We've been the operator for -- this is our  
6 third season. So we ended up in 2009 -- we did a lot of  
7 private venues in 2009 just to see what kind of interest  
8 there was. I believe that we were the second ones in the  
9 U.S. There was another operator in North or South  
10 Carolina that was working on Broadway. The Boardwalk I  
11 think it's called. What is it called?

12 MRS. BOGOLIN: Something like that.

13 MR. BOGOLIN: Yeah, something like that. I don't  
14 know.

15 He has been operating for another year before us. We  
16 actually seen this in -- we were at home in the  
17 Philippines. My wife is from the Philippines. We saw it  
18 operating over there. My daughter tried it and thought it  
19 was a great time.

20 We came over here and found that there was one other  
21 person doing it. We started in 2009 and had great success  
22 in the private venue. And in 2010, last year, we took it  
23 on the road. We did about 30 events. We are pretty  
24 small.

1           And there is several others now. There is probably  
2 hundreds now. And there was like maybe five or ten at the  
3 beginning of last year. And I think that there is about  
4 over 150 to 200 of 'em out there now at least. That I  
5 know of. And we did 15,000 rides last summer, 15 to  
6 20,000 rides approximately.

7           Some of the things that the inspectors shared with me  
8 in Springfield I had never seen before. So it was kind of  
9 interesting to see how other operators were setting up and  
10 how they were doing things and to see what were some of  
11 the complaints or some of the injuries and some of the  
12 issues that they were dealing with that we haven't dealt  
13 with.

14           I don't know if that's because we were doing things  
15 differently or because our balls were different. I know  
16 that our balls are a little bit bigger. They hold more  
17 air. We've done studies as to how much oxygen is in the  
18 ball after a certain period of time. We try to use an  
19 average person that goes through there on a daily basis  
20 such as a 14-year old girl. And I didn't personally do  
21 this study. My partner did. And we recorded the results  
22 as far as oxygen content goes. And the one that was  
23 really the one that we were concerned about was the carbon  
24 dioxide.



1           The interesting thing that we've found out -- and you  
2 know it seems like it's logical and -- but we weren't  
3 really sure until we saw it. We knew carbon dioxide was  
4 being distributed inside this sealed ball. But on the  
5 other hand, oxygen was being taken out.

6           So when you are out in a room or outside that doesn't  
7 happen. It's when you are in an enclosed place that does  
8 happen. The oxygen content never became a factor.  
9 Actually, in the time -- by the time that there was too  
10 much carbon dioxide in the ball there was still plenty of  
11 oxygen left inside. So that wasn't a factor.

12           The factor was after 24 minutes the carbon dioxide  
13 got to a point of 5,000 parts per million. Which is the  
14 beginning stages of where it becomes harmful. So we  
15 had -- you know you got to take that into context with  
16 what kind of person is in there, what age they are, what  
17 kind of shape they are in.

18           And I have been in the balls. I'm 45-years old and  
19 not in the greatest shape in the world. And I can run  
20 around in there for five or ten minutes with no problem.  
21 My daughter is 12. We are planning on buying a carbon  
22 dioxide tester ourselves so we can have one.

23           In the U.S. -- and you can do the studies. Based on  
24 everything that we've found, the biggest controversy that

1 we've heard so far is the carbon dioxide content. And  
2 from what my partner has done, it has put my mind at ease  
3 anyway. I never really thought about it when we opened it  
4 up.

5 The one issue that we saw -- we've seen other  
6 operators at different locations. And one of the concerns  
7 that we had is our -- we haven't seen an operation like  
8 ours. We have a pool. We have a deck outside the pool  
9 that we bring people up on the deck. It's a controlled  
10 atmosphere where we can control the person coming into the  
11 pool, pushing into the pool and pulling completely out of  
12 the pool to completely deflating the pool and rotating the  
13 balls inside and out.

14 And what we've seen is the people bring the ride to  
15 the edge, open up the ball, it sinks in the pool and they  
16 yank 'em out before the ball is completely deflated. They  
17 will put the next person in, zip it back up and blow it  
18 up. And I see that as a big challenge, you know, to  
19 continuously replace the air in there.

20 The other challenge I saw is where a lot of people  
21 were using leaf blowers at the edge of the pool, hand-held  
22 leaf blowers to blow these things up while the people were  
23 sitting inside the ball by the pool. And the leaf blower  
24 became unplugged two feet from the pool where the water

1 was on the ground.

2 I've seen these things. I saw it on U Tube. I  
3 couldn't believe it. He was being interviewed on the  
4 newspapers -- oops, picked up the cord and plugged it back  
5 in while it was sitting on the edge of the pool. Holy  
6 cow. This guy is nuts.

7 We have an inflatable blower. We have a stationary  
8 shelf away from the pool. The electrical is wired up.  
9 It's got a drip line on it. We make sure that it's not  
10 gonna' interfere with the waterline.

11 We like the idea of -- you know we've seen other  
12 operators with the same kind of pool that we have where  
13 they will inflate the ball outside of the pool and push  
14 'em up and over the side. And when they bring it to the  
15 edge, they rest it on the edge. And it's a little bit  
16 easier where they have got two feet of this inflatable.  
17 And I've seen people go head first on the ground. That's  
18 why we use our platform. It's a lot easier to control the  
19 environment and keep down injuries.

20 I had a thing worked up and I forgot it. I had a  
21 whole thing I could hand out and everything. And we left  
22 at 4:30 this morning to get down here. So I forgot it.

23 MR. KIRSCHNER: Did you have written up all of the  
24 safety precautions that you follow?

1 MR. BOGOLIN: Yes. We do a risk assessment every  
2 year to make sure that we are updated. We do our own  
3 because it's fairly new and we wanted to make sure that we  
4 were, you know, doing the right things just according to  
5 the guidelines as much as we possibly can. Especially  
6 where electricity is concerned.

7 And the platform thing was completely our idea. Our  
8 partner who is from the UK doesn't have one. And he does  
9 the side of the pool thing until he saw what we were  
10 doing. And he goes that's really cool. So he actually  
11 did it. He's been in business for four years.

12 The great thing is is that I've heard stories from  
13 the inspectors -- from you guys -- that there were some  
14 problems and challenges with -- with people getting sick  
15 inside of the balls. Passing out. We haven't had an  
16 issue with that at all.

17 We keep the rides -- we use timers on all of our  
18 rides. We have -- all of our balls are color coded. We  
19 have a logbook to keep track of who is in what color and  
20 what time they started and what time they end. We've got  
21 five people on staff. Not at all times. If it's really  
22 slow, there is a minimum of three people.

23 I recommend at least one person for every three balls  
24 in the pool anymore because if you have less than that you

1 can't keep watch. And people freak out in those things.  
2 And we have procedures in place if they freak out. They  
3 are to sit down and they are to raise their hands. We  
4 have a guy in the pool. And he drags 'em out in five  
5 seconds. No problem. These are the kinds of things that  
6 I haven't seen.

7 I saw an operator that had 12 balls in the pool with  
8 one person loading. And that was it. And I thought what  
9 if three people want out. They can't get out right now.  
10 They can't -- people don't realize that they are  
11 claustrophobic. They will go and get inside of these  
12 things and then they want out. Now that's happened.

13 We had an issue with one guy that he got sick, but we  
14 found out later that he was not feeling well that morning  
15 and had a burrito just before he went in the thing. It's  
16 like -- when you are in this ball, it's like a roller  
17 coaster ride. You can bounce it up and down. You are  
18 falling everywhere. And he didn't realize that it was  
19 going to be that kind of crazy. We got him out in time  
20 you know, before he did.

21 But that was the only issue. And I investigated it  
22 to find out why because I didn't want it to be something  
23 that was wrong with the balls and the CO2 and all of this  
24 other stuff. So I found that out.

1           We did have one lady -- one girl was -- when she got  
2 out of the ball -- and it was a very, very hot day. And  
3 she was in there for probably three or four minutes. And  
4 she got out and felt a little dizzy. And she had a bottle  
5 of water. That was the end of that. That was the extent  
6 of any issues that we have ever had.

7           We've never had any complaints. The only complaints  
8 that we have had is that kid rode longer than mine and  
9 that kind of thing. Just the usual stuff.

10          MR. KIRSCHNER: One of our concerns is not the  
11 operator who does it well, but the other operator who  
12 doesn't do it well and figuring out how to set up  
13 standards across the board.

14          One of the things that you said is or that raised the  
15 concern for me is the sinking hazard. You open it up  
16 while someone is in there and it collapses around them.  
17 Can you talk about that?

18          MR. BOGOLIN: Yeah, I can.

19          With most of the rides that we have seen, there  
20 are -- it's the same with ours. The average age of the  
21 people that go in there are between eight and 14. This is  
22 our -- that's our main market right there. You get the  
23 younger ones in there.

24          And then when -- when they -- I have seen the pools a

1 couple of different ways. I have seen pools with a hard  
2 side with a cutout and the cutout is where they load and  
3 unload these kids. This is what I've seen mostly.

4 What they will do is they will bring the ball to the  
5 side of the pool, unzip it while it's still in the pool,  
6 help the person in the ball, they will sink immediately to  
7 the bottom of the pool while they are holding it. And  
8 this thing collapses around them. They zip it until there  
9 is this little hole so they can put the nozzle of their  
10 leaf blower in and turn it on to inflate it to the top of  
11 the pool.

12 MR. KIRSCHNER: What are the depths of these pools?

13 MR. BOGOLIN: Ours is 18 inches. The hard side ones  
14 I've seen filled to the top, three feet. And that causes  
15 another issue actually. If it's filled to the top, these  
16 balls are falling out of the pool when they are completely  
17 inflated. I've seen that happen while I was at the DuPage  
18 County Fair.

19 They had six inches between the top of the pool and  
20 the water. And there was a guy running around pushing the  
21 balls back in. And I'm thinking that's nuts, that's  
22 insane. I don't know if they took care of it or not. I  
23 don't know what happened, but I saw balls slipping out of  
24 the pool.

1           And then, of course, when they are done with the  
2           ride, the kids would -- the person in the pool would bring  
3           them to the side and unzip it, grab the kid by the  
4           forearm, pull 'em out as fast as they can and then get the  
5           next person in so they wouldn't have to refill it with air  
6           again. Again, that's going to cause a problem.

7           Good question by the way.

8           MR. URBIK:    Is Wow Ball the manufacturer or is that  
9           the generic name?

10          MR. BOGOLIN:  We have our own design.  The  
11          manufacturers are all from China right now.  We --  
12          actually, my partner traveled to China and we contracted  
13          with a contractor out there to make our design the way  
14          that we wanted to.

15          MR. URBIK:  The Wow Ball is the generic name?

16          MR. BOGOLIN:  It's our name.

17          DIRECTOR SHANNON:  It's trademarked.

18          MR. BOGOLIN:  Walk On Water Balls is the industry  
19          name, but Wow Balls is our name.

20          MR. RATHBUN:  There is a manufacturer.  Eurobungy is  
21          one of the leading manufacturers for basically the same  
22          items.  They do have a pretty extensive manual -- owner's  
23          manual.

24          MR. BOGOLIN:  They do.



1 MR. RATHBUN: (Nods affirmatively.)

2 MR. BOGOLIN: You've seen it?

3 MR. RATHBUN: I have a copy of it.

4 MR. BOGOLIN: Very good. I could never get one from  
5 'em.

6 MS. SULLIVAN: I have a question. You said that you  
7 had a whole thing ready to bring with you.

8 MR. BOGOLIN: Yes.

9 MS. SULLIVAN: Would you still be willing to send  
10 that --

11 MR. BOGOLIN: Sure. I can e-mail it. Absolutely.

12 MS. SULLIVAN: -- to the department so they can send  
13 it to all of us?

14 MR. BOGOLIN: The first was a CO2 study. And I don't  
15 understand all of that to be honest, but the other half is  
16 my presentation and -- but sure. Sure.

17 MS. SULLIVAN: I would be interested in what are your  
18 procedures and what rules do you post and all of those  
19 kinds of things because for all -- for all rides there are  
20 operator procedures and things like that. And what you  
21 need to post --

22 MR. BOGOLIN: Right.

23 MS. SULLIVAN: -- as far as any kinds of warnings and  
24 what the rules for the ride are. And so we would be very

1 interested in that because it's, you know, certainly a  
2 whole new industry.

3 MR. BOGOLIN: It's an explosion. And you know a lot  
4 of organizations and carnivals that I have spoken to think  
5 it's going to be a fad and it will be gone in a few years,  
6 but I don't know if I see that happening. It's such a  
7 huge attraction right now. There is going to be always  
8 new kids that are going to be ready to ride next year that  
9 couldn't ride last year. I think it will stick around for  
10 awhile.

11 MS. SULLIVAN: What's your height limit?

12 MR. BOGOLIN: We don't have any. I am 6'3".

13 MS. SULLIVAN: I mean for small kids. Do you have a  
14 minimum height?

15 MR. BOGOLIN: You know what? We've had the  
16 recommendation of our insurance company that was three  
17 years old and up. We're not sure about that. We are  
18 thinking that we are going to raise that to five years  
19 old. Actually three to five is iffy.

20 And it's not because we think that it's dangerous.  
21 It's because you are just scared when you get inside the  
22 ball. Whether it's controlled or not. That plastic comes  
23 around you and that's kind of a terrifying thing. He was  
24 three, but he has grown up with it. So he just dove in.

1 And that was it.

2 MR. URBIK: What about the hygienic part of that?

3 MR. BOGOLIN: They need to be cleaned.

4 MR. URBIK: How do you control that? Are they  
5 cleaned every day or how do you get rid of the bugs that  
6 are in there especially when you are dealing with that age  
7 group.

8 MR. BOGOLIN: We've been trying to work that out  
9 ourselves. And we've had people say clean that out after  
10 every ride. Well, it wouldn't be feasible or profitable  
11 to be quite honest. We would like to be able to do that,  
12 but there is not enough time when you've got a line 50  
13 deep or 100 deep. It's impossible to do.

14 We try to -- we pull balls at least once a day during  
15 the course of the day and clean 'em all out completely at  
16 the end of the day. And at the end of each event they are  
17 turned inside out and power washed.

18 We try to be as clean as we possibly can. We have  
19 procedures in place. If somebody has an open sore and it  
20 happens to get on the inside, we go out with rubber gloves  
21 and antiseptic and everything and we clean those.

22 So that's -- to answer your question, that's what we  
23 do for right now.

24 MS. SULLIVAN: Do you use any just spray Lysol

1 inside?

2 MR. BOGOLIN: We've tried a lot of different  
3 products, but of all the products are supposed to kill 99  
4 percent of the germs, some don't do as well, but others,  
5 because of the material, leaves residue or kind of a  
6 stinky smell basically. So we've been using that for  
7 daily cleaning. But for the real washing, I don't know or  
8 I don't remember the name. I think it's Clorox wipes. I  
9 think. The wipes. Yeah, the disinfectant wipes. They  
10 are great.

11 MR. KIRSCHNER: You don't want to fight one hazard  
12 and create another.

13 MR. BOGOLIN: Right. Yeah. Yeah. So we want to --  
14 yeah, you don't want to get into a stinky ball first of  
15 all. And if there is a residue, how is that going to  
16 affect them.

17 MR. KIRSCHNER: How much time does it take to do the  
18 power washing to clean it out?

19 MR. BOGOLIN: A few minutes. That doesn't take long.  
20 You know maybe two or three minutes.

21 Is that about right?

22 MRS. BOGOLIN: Yeah.

23 MR. BOGOLIN: She does it most of the time. So --  
24 that's Jenny by the way.

1           Yeah, about two or three minutes per ball.

2           DIRECTOR SHANNON: Do you have to, you know -- like,  
3 do you have to wear a mask to do it safely? Do you have  
4 to be tested for it? Is there any sort of like -- what if  
5 people aren't necessarily well enough to have, you know,  
6 the oxygen? Do you -- like what about somebody with  
7 asthma or do you guys have restrictions?

8           MR. BOGOLIN: We have restrictions on autistics and  
9 asthmatics unless they are not on any kind of  
10 breathalyzer. If they are on any kind of a breathalyzer,  
11 we won't let 'em in. I feel bad about it, but yeah.

12 But -- yeah, that and what was the other one? We have had  
13 problems with kids that come out and they feel really good  
14 and it's a real bummer because we put those restrictions  
15 on there. And I put on there that it's on a case-by-case  
16 basis. But for the most part, I won't let 'em in.

17           MS. SULLIVAN: It could be detrimental to them.

18           MR. BOGOLIN: The asthmatics and the autistics. I  
19 mean to us, if they are fighting us, that could be a  
20 potentially harmful thing for the employees.

21           MS. SULLIVAN: Well, they can hurt themselves trying  
22 to fight.

23           How do the parents respond to that?

24           MR. BOGOLIN: They are not very nice. I had an

1 autistic guy on the platform that I am trying to get him  
2 out with the zipper and he is literally at full speed  
3 inside this thing hitting the side of the ball and trying  
4 to get outside of the ball. And I just start screaming at  
5 this kid to sit down.

6 And dad came up behind me screaming at me that he's  
7 autistic and he should be special. I turned around -- and  
8 I am a fairly nice person. I get along with just about  
9 anybody. And I keep my cool very good. And I was going  
10 to lose it with this guy. And the lady behind him said  
11 then, well, he shouldn't have been in there. And I was  
12 like thank you, lady. I didn't say a word. But we got  
13 him out and he stormed off and that was the end of that.

14 So we've had people 86. We had an 85-year old lady  
15 in there.

16 MR. KIRSCHNER: Do you have warnings posted?

17 MR. BOGOLIN: Yes. We've got a big warnings banner  
18 and our safety regulations banner.

19 MR. KIRSCHNER: Can you provide us with a copy of  
20 that as well?

21 MR. BOGOLIN: Yeah. I actually have 'em on my phone.  
22 Are you looking for it?

23 MRS. BOGOLIN: Yeah.

24 MR. BOGOLIN: Yeah, I can do all of that stuff.

1 MR. RATHBUN: Do you want to see one blown up?

2 MR. BOGOLIN: Yeah, we brought one.

3 MS. SULLIVAN: Oh, cool.

4 DIRECTOR SHANNON: If you brought it in, we may as  
5 well.

6 MR. BOGOLIN: You want to get in; right?

7 DIRECTOR SHANNON: No, I don't. I have a little bit  
8 of claustrophobia issues.

9 MR. RATHBUN: My daughter has been in it and she  
10 loves it.

11 MR. BOGOLIN: Has everyone seen it?

12 (Group negative response.)

13 MR. BOGOLIN: That's basically all it is right there  
14 (indicates).

15 MS. SULLIVAN: You keep saying unzip. Where do you  
16 unzip it?

17 MR. BOGOLIN: You will see. Have you seen it before?  
18 It's amazing.

19 MS. SULLIVAN: I think that he brought their own  
20 stuff.

21 MR. URBIK: One person at a time.

22

23

24

1 (At which time a short recess  
2 was taken for all parties  
3 present to observe the  
4 Wow Ball.)

5 DIRECTOR SHANNON: Thank you. We look forward to  
6 your information.

7 MR. BOGOLIN: Yeah. Just e-mail you?

8 MR. RATHBUN: Yeah.

9 MR. KIRSCHNER: Design wise have you seen any designs  
10 around the world that don't collapse around you once all  
11 of the air is out?

12 MR. BOGOLIN: No, not at all.

13 MR. RATHBUN: That would be tough.

14 MR. BOGOLIN: I've seen some worse than these.  
15 Someone was talking in here about we've got an inner shell  
16 and then they've got these tubes on it and an outer shell.  
17 So it makes it more inflatable, but it is made out of a  
18 different material than this. And it's not as pliable.  
19 And when it does collapse, you've got all of these tubes  
20 around you. And that would freak me out. So --

21 MS. SULLIVAN: The only thing that I could think of  
22 is tubes on the outside that you would inflate and they  
23 don't ever deflate.

24 MR. BOGOLIN: We have an extra person on the deck.



1 So when she's filling it up -- she is the one that usually  
2 does that -- the other person holds it up so it doesn't  
3 fall around them. It makes it easier for us, too. We are  
4 not fighting with 'em. We are not fighting with the  
5 zipper.

6 MS. SULLIVAN: I thought it was a very nice  
7 demonstration.

8 MR. BOGOLIN: Thank you.

9 MS. SULLIVAN: And you did a good job walking down  
10 the hall, too.

11 MRS. BOGOLIN: You can hear a person talking from  
12 inside of the ball, too.

13 MR. BOGOLIN: If they say I want out, you can get to  
14 the ball.

15 MR. BOGOLIN: And we have a sign. If you want to get  
16 out, you are to sit down and waive your hands. We'll see  
17 you. We've got plenty of people out there. But safety is  
18 our number one issue. The real big key is making sure --  
19 you know making sure that there is enough people working  
20 to take care of the riders.

21 That's our biggest thing right there. 'Cause when  
22 you -- everything else we can manage. We can do something  
23 different. We can build a deck or make it more safe. But  
24 when the riders are in the pool, that's the most

1 important.

2 MS. SULLIVAN: My question -- and this is the first  
3 time that I've really seen one of these.

4 MR. BOGOLIN: Yeah.

5 MS. SULLIVAN: And my thought is you sound like  
6 you've got a really good handle on it. You are a  
7 responsible operator. My concern is lack of training for  
8 people that are working for operators that aren't as  
9 concerned because there is where the problem is going to  
10 be.

11 MR. BOGOLIN: Yeah, I agree. We have a pretty strict  
12 training program. We only have one operation, but we are  
13 planning on expanding this year. So that's a concern of  
14 ours. Are we going to have people on site working the  
15 location that don't care as much as we did? It's going to  
16 happen. Absolutely. But we have a crew last year that  
17 we've bonded with. They've almost become a part of our  
18 family. They are ready to work this year. And we will  
19 make 'em crew chiefs.

20 MS. SULLIVAN: You have to have a degree of maturity  
21 to be involved with this. High school kids would worry  
22 me.

23 MR. BOGOLIN: Can you hire someone off of the street  
24 to do this job? No problem. If they are not properly

1 trained and supervised by somebody who cares, it's going  
2 to be a problem, one. If I can find that U Tube video  
3 again -- I found it once. If I can find it again, I'll  
4 send you the link to that one where the guy was using the  
5 leaf blower and it unplugged and he was like, whoops. And  
6 the guy interviewing him asked how many balls are in the  
7 pool. About 12. How many people to run this thing? Two.  
8 Twelve balls in the pool with two people. Basically one  
9 person is watching because the other person is taking  
10 money and taking tickets and loading and unloading people.  
11 So one person was in the pool. And in the background you  
12 can see her playing around with one ball, one person. And  
13 there is 11 around her. You got to have more people than  
14 that. So yeah I know where you are coming from.

15 MS. SULLIVAN: Is that one person in the pool?

16 MR. BOGOLIN: Yeah.

17 MR. KIRSCHNER: What was your ratio to in the pool  
18 versus on deck?

19 MR. BOGOLIN: One person is in the pool. Three  
20 people are on the deck. And they are above everything.  
21 So they can see the whole pool. And if they are in the  
22 center, these people are three feet above 'em. They can't  
23 see everything. So we've got a person loading. We've got  
24 a person in the middle and a person unloading.

1 MRS. BOGOLIN: Five people.

2 MR. BOGOLIN: One person collects the money and keeps  
3 track of times.

4 MRS. BOGOLIN: We have lots of eyes.

5 MR. SPARKS: What do you charge?

6 MR. BOGOLIN: It's \$6.00 per ride.

7 MR. KIRSCHNER: Is it a three-minute ride?

8 MR. BOGOLIN: Three minutes. We say three minutes,  
9 but it usually happens to be around four.

10 MR. SZERLETICH: And because they were so new the  
11 inspectors went around and observed them quite a bit. And  
12 I found a nice shady area.

13 MS. BOGOLIN: We didn't even know that somebody was  
14 timing us.

15 MR. SZERLETICH: They were very systematic in how  
16 they -- they had a good system down. They were very  
17 systematic in moving people in and out. He had a guy in  
18 the pool you know? And they did a good job. And I was  
19 really impressed.

20 MR. BOGOLIN: Thanks.

21 We -- actually, we did Maricopia County Fair last  
22 year. It was our first event out in the public out in  
23 Phoenix, Arizona. And they had hired an inspector out  
24 there to help everyone. It's fairly small. They have got

1 forty to 60,000 people. It was pretty small.

2 But they hired an inspector who actually walks -- you  
3 know he -- he wasn't there to inspect -- well, he was  
4 there also to inspect, but he was also there to train  
5 people on how to set this up. I spent two or three hours  
6 with this guy. He had seen it once before. He was fairly  
7 new with it.

8 He walked around the whole site. And his stuff was  
9 mostly electric. And he was making sure of the boundaries  
10 around there and somebody getting in the pool after hours.  
11 Things like that. And I am taking notes like crazy.

12 And when I met you it was a completely different  
13 thing. Where are your log books, where are your training  
14 manuals and stuff that the other guy never talked about.  
15 So it's been cool to meet up with both views and put them  
16 into learning. As far as I've seen -- I'm trying to be  
17 the best one out there.

18 MR. KIRSCHNER: You set up your own pool?

19 MR. BOGOLIN: No. We set up our own -- we have got a  
20 25-foot inflatable pool.

21 MR. KIRSCHNER: Do you treat the water?

22 MR. BOGOLIN: It depends on how long the event is.

23 At the State Fair, we treated it, yeah. If it's a one-day  
24 event, no. It's in and we're out. So --

1 MR. BROWN: Do you have any trouble with two Wow  
2 Balls knocking heads?

3 MRS. BOGOLIN: The balls bounce.

4 MR. BOGOLIN: My daughter and I try to do the things  
5 that everyone comes up with. We get inside there -- when  
6 someone said that they could knock someone out of the  
7 pool, we got in there and tried it. There was no way. We  
8 couldn't do it with our pool. With inflatable sides, it  
9 can't be done.

10 We would go to people's locations -- to their house.  
11 And they are concerned that someone is going to knock  
12 themselves out. And we did it as much as we possibly could.  
13 I tried running into the side. And these balls bounce  
14 right off of it. They bounce right off.

15 I've tried everything that I could to try to hit  
16 myself on the edge of the pool. I know it sounds silly.  
17 But I couldn't do it. But we have precautions in place  
18 for the private events anyway. But 99 percent of the time  
19 we are using our own pool. So --

20 MR. URBIK: But you could put it into a commercial  
21 swimming pool?

22 MR. BOGOLIN: We've had it at a YMCA and at rec  
23 centers.

24 MR. URBIK: Individual homeowners?

1 MR. BOGOLIN: Yeah. Backyard pools for birthday  
2 parties. Our whole first season was like that. We did a  
3 lot of birthday parties and community -- well, we didn't  
4 do any community events the first year. We did a couple  
5 of campgrounds and lake stuff. Lakes are fun. That's a  
6 whole different ball game. You are talking about tying  
7 'em off with ropes and having a post in the ground.  
8 Making sure that they weren't drifting out and away.

9 MS. SULLIVAN: That gives a whole new meaning to a  
10 float trip.

11 MR. BOGOLIN: We've tried to do a lot of different  
12 things. We've had 'em tied behind ski boats in the lake.  
13 We've had 'em in backyard pools. That's all our personal  
14 stuff.

15 MS. SULLIVAN: Have you taken 'em down a river?

16 MR. BOGOLIN: Depends on how long you would be in  
17 there.

18 MR. OWENS: How about Niagra Falls? Would you take  
19 it over the falls?

20 MS. SULLIVAN: No thanks.

21 MR. BOGOLIN: Yeah.

22 Are there any other questions?

23 (No response.)

24 DIRECTOR SHANNON: Thank you.

1 MS. SULLIVAN: We really appreciate you coming.

2 MR. BOGOLIN: If there are anymore questions, I'll  
3 send Doug -- he's got my contact information. If you have  
4 anything else, just let me know.

5 DIRECTOR SHANNON: Thank you.

6 MS. SULLIVAN: All right.

7 MR. BOGOLIN: My pleasure.

8 (At which time, the Bogolin  
9 family exits the board  
10 meeting.)

11 DIRECTOR SHANNON: So, Doug, is that it?

12 MR. RATHBUN: That's it for me.

13 DIRECTOR SHANNON: Are there any questions for Doug?

14 MR. URBIK: (Nods head no.)

15 MS. SULLIVAN: (Nods head no.)

16 DIRECTOR SHANNON: Thank you.

17 Well, the next item on the agenda is any new  
18 business.

19 And one thing, Patty, is that you had asked about the  
20 penalties that we have imposed. And --

21 MS. SULLIVAN: Well, I have -- as I was reading  
22 through this, I was really happy to see all of the  
23 inflatable stop orders and penalties because I know that  
24 they try to get in under the radar and not -- and not be



1 registered and -- and paid for. And so I was real happy  
2 to see those things.

3 DIRECTOR SHANNON: And we think that once the word  
4 gets out -- I think that it has gotten out that we've got  
5 the statutory authority since the summer of 2009. And  
6 thanks to the board's, you know, support for that, to  
7 impose penalties if somebody is operating without a permit  
8 because before it was just criminal. And it's really hard  
9 to get the courts to deal with this type of issue. And we  
10 thought that civil penalties might be more effective.

11 And, in 2010, we actually had one inflatable that was  
12 on the table that -- we had an inflatable company that had  
13 eight inflatables. And we fined them \$20,000. And they  
14 actually paid the \$20,000. We gave them an opportunity as  
15 provided for in the statute to -- first, we sent out a  
16 letter saying that we were investigating it and we gave  
17 them an opportunity to, you know, respond to the  
18 allegations. And we met with them in person. There were  
19 two of 'em. I think there were two companies that we met  
20 with. And they understand. And I don't think that we  
21 will ever have a problem with them again.

22 MS. JOINER: And, Patty, keep in mind that this is a  
23 company that I have had problems with for years. They  
24 knew what they had to do and deliberately did not do it.

1 MS. SULLIVAN: They were trying to fly under the  
2 radar.

3 MS. JOINER: Well, they knew that they couldn't be  
4 fined.

5 MS. SULLIVAN: They thought that they knew.

6 DIRECTOR SHANNON: In prior years.

7 MR. RATHBUN: This was a major festival that they  
8 were doing, too. We get so many calls about illegal  
9 operators. It's ridiculous. But it's legitimate. Don't  
10 mistake what I just said. But it's frustrating for us  
11 because if they say, well, so and so set up at, you know,  
12 Sue's festival, then, you know, it's really hard for us to  
13 get an inspector over there to put a stop order on 'em or  
14 to get a work order.

15 And the way that it's working now is we basically say  
16 that we know this to be true and it's up to you to prove  
17 us wrong. And a lot of times that's just it. Oh, you  
18 caught me, but I really didn't know and I'm sorry. And  
19 then we work with 'em. But those -- like Marcia said, she  
20 had talked to this company many, many times. And the  
21 gentleman even admitted it. He said yeah, you've said  
22 that a lot. And it's like, well, you know how generous  
23 can we be?

24 MS. SULLIVAN: Well, and I think that, that is very

1 fair because I -- I think that, you know, people like Bill  
2 and everybody are people that pay and get properly  
3 registered. They shouldn't have to see somebody else  
4 getting away for free and not being inspected. That's  
5 an -- I mean that -- I think that, that -- that's a public  
6 safety issue when they are not. So I'm glad to see that.  
7 I'm very happy to see that.

8 MR. URBIK: Do the inspectors have the ability to  
9 resolve the problem on the spot if they find somebody that  
10 was not permitted to write a permit right then and there  
11 and collect the fee and pay the inspection fee?

12 MR. RATHBUN: They do, but they do it through the  
13 office. And the reason why is what I just said. Say Bill  
14 finds somebody that's operating without permits. He will  
15 call Marcia and say I've got Joe Smith here and Marcia has  
16 a book this thick (indicates) of letters that she has sent  
17 out to operators that we have basically caught before.  
18 And that was kind of their free pass of here is your  
19 letter, now you know the law, get permitted. Bill will  
20 call us and say I've got Joe here, is he in your book.  
21 Basically we have warned him. And if Marcia says no and  
22 if Joe says I didn't know, Bill will give him the proper  
23 paperwork to get him compliant.

24 DIRECTOR SHANNON: And permit him that day.

1 MR. RATHBUN: Right. On the spot. Provided that  
2 they can provide the appropriate insurance and meet all of  
3 the requirements.

4 The other option is if Marcia says I have called 'em  
5 three times and written 'em and I have e-mailed 'em and  
6 can we fine 'em, I will go to Catherine and say this is  
7 the situation that we have, they've been warned many times  
8 and I think that we should fine 'em. And if everything  
9 checks out to be true and they have a chance to present  
10 themselves and give their side of the story and say no  
11 that really wasn't me or that was another company or to  
12 say yeah, that it was me, yeah, we will fine them. But  
13 then we will also work to get them permitted.

14 DIRECTOR SHANNON: If there is extenuating  
15 circumstances, we hear them out. Most of the ones that  
16 are on the list are the ones that were ultimately -- I  
17 mean whether they were fined or not, they were ultimately  
18 permitted. Once they paid the fines, paid the permit  
19 fees, the annual permit and inspection fees, they were  
20 ultimately allowed to operate once they got into  
21 compliance.

22 MR. RATHBUN: Correct.

23 DIRECTOR SHANNON: So do any of the board members  
24 have any questions? Is there anything else that you want

1 to discuss relative to this?

2 MS. SULLIVAN: Well, I was just interested in, like,  
3 what's the basic philosophy when the operator or when you  
4 or the inspectors go out to say Fancy Amusements if they  
5 find something that's not compliant? Do you tell 'em  
6 right then and give 'em a chance to bring it into  
7 compliance while you are there and then not have to write  
8 anything up? Or does it have to be -- you know I guess  
9 what kind of a stand do we take as far as working with  
10 'em, you know, because most of the carnivals already know  
11 about all of the getting registered and becoming compliant  
12 that way? But if you find something --

13 MR. RATHBUN: Our first effort is to work with them  
14 you know? The times in my mind where the rubber meets the  
15 road is basically the same thing of they were asked to fix  
16 this, they were asked again to fix this and it's still not  
17 fixed. Then we have an issue.

18 MS. SULLIVAN: Uh-huh.

19 MR. RATHBUN: And it's -- usually it's not a stop  
20 order, but it's an inspector standing there saying you are  
21 not opening this ride until this is fixed.

22 And one example is -- you know Bill told me this.

23 And I don't know who it was. But he had been told to weld  
24 something and he didn't do it. He was told again to weld

1 it and he didn't do it. The third time he was welding in  
2 the rain because Bill said I've told you, you've been  
3 warned twice, you blew me off and we now have an issue and  
4 I'm not going to walk away again because I can't trust  
5 your word.

6 And I realize that there are a lot of circumstances.  
7 You know maybe their trucks got bogged down in the mud.  
8 There is a lot of things that happen on the road. And I  
9 think that everybody that's an inspector understands that.  
10 And we try to go the extra mile. If it's a matter of  
11 safety that's at issue, it's got to be fixed.

12 And you know one of the things that I've been telling  
13 Brian is that's the hard part of this job. How do you  
14 know when to or how much time to give 'em because you want  
15 to be fair to both sides. But neither do you want to walk  
16 away from something that you've told them three times to  
17 fix and they are blowing you off.

18 DIRECTOR SHANNON: Nor do you want someone to be  
19 injured because you allowed a ride or an attraction to  
20 operate that's not safe.

21 MR. RATHBUN: Right.

22 MS. SULLIVAN: Right.

23 MR. RATHBUN: And I guess my feeling is that I don't  
24 know if -- if we've written any stop orders for that, it's

1 more of you are just not opening tonight until this is  
2 fixed. And I mean with you -- a perfect example of this  
3 is when I was at a show and I had a problem because they  
4 have -- all of the bolts on their Scrambler were the wrong  
5 bolts. And obviously our first choice is to go to the  
6 manufacturer and say, hey, will you give them a day or  
7 will you not. Because in my mind that was a critical  
8 safety issue. They were the wrong bolts. And we all knew  
9 it. And you said, no, don't let 'em run it, we are going  
10 to get 'em the bolts tomorrow. And they've got to replace  
11 them. And that's what we did.

12 And so that wasn't a stop order. I could have  
13 written one and I would have been morally write and  
14 legally right because everybody admitted that they were  
15 the wrong bolts. But to my way of thinking, I came down  
16 the next day again to get them open after you had gotten  
17 them the correct bolts. And it wasn't a stop order. It  
18 was just a no, you are not running until this issue is  
19 resolved.

20 MS. SULLIVAN: Okay.

21 MR. RATHBUN: And I feel like that I was fair because  
22 I took your wisdom. And if I had been by myself and I  
23 couldn't have gotten ahold of somebody with you, I  
24 probably would have written a stop order because there was

1 no doubt that those were the wrong bolts. And I wasn't  
2 going to walk away and let that operate knowing that those  
3 were the wrong bolts and it being so critical.

4 MS. SULLIVAN: Well, and as a manufacturer, we  
5 appreciate that because if it's something that we haven't  
6 tested and we don't know to be -- to have integrity for  
7 that application, we don't want it to run because, you  
8 know, it might look like it would be fine and it might be  
9 okay, but if we haven't tested it and can't say that this  
10 is appropriate for this application and it has the  
11 strength to hold, then I certainly don't want it running.

12 MR. RATHBUN: To the best of my knowledge, any  
13 permits we have suspended were based on the fact that me  
14 and or the division, however you want to word it -- I know  
15 the problem is there and it is wrong. The person on the  
16 other side of the -- the operator says yes, it is wrong  
17 and we both agree. And I say I'm not willing to let this  
18 run. And we both agree that something is majorly wrong  
19 here.

20 Another example I can give you is the NDTs that the  
21 companies regulated. One of the companies was getting  
22 them done at an auto shop. That was totally unacceptable.  
23 And he admitted yes, now that you've pointed this out, I  
24 see where we've been making the mistake and we want to get



1 this corrected for our benefit as well.

2 And so we said, you know, we are going to put it in  
3 writing so there is no discussion and so that we all know  
4 that this is what we agreed on. And we didn't fine 'em.  
5 We didn't do anything. We just said your permit is  
6 suspended and, you know, get it fixed.

7 And the same thing with the cliff hangers. We know  
8 that there is a problem because the manufacturer told us  
9 so. And, therefore, the resolution is very easy. And  
10 we've sent them stop orders. But Catherine has to make  
11 the decision to fine or not to fine. And obviously it's  
12 not the operator's fault. We just want to make it clear  
13 and alert them that this is a requirement and all you've  
14 got to do is to send us this paperwork.

15 DIRECTOR SHANNON: But you are not to operate until  
16 we do.

17 MR. RATHBUN: But you are not to operate. So I think  
18 that we try very hard to meet the operators halfway and  
19 still go home to where we can sleep at night.

20 MS. SULLIVAN: Oh, by the way, this is just an FYI.

21 MR. RATHBUN: What did we miss?

22 MS. SULLIVAN: Well, you still have the Eli Bridge  
23 NDT requirement. It's Number 35. And -- and that's --  
24 basically that was a one-time thing. And so everybody has

1 replaced those bolts by now.

2 MR. RATHBUN: We can get rid of it?

3 MS. SULLIVAN: Yeah. And you just have to change 'em  
4 every five years or if they start wearing because we did  
5 send out a bulletin to replace that.

6 MR. RATHBUN: Well, and one of the things that we are  
7 doing is that we are upgrading our -- our computer system  
8 so that we can better track things like that to where if  
9 an item has multiple NDTs like the Wave Swinger has 30  
10 different NDT requirements for 30 years. And we haven't  
11 been able to track that so well.

12 Don is currently upgrading our system. And in a year  
13 or two we can get the bugs out and get all of the data  
14 entered. That will be the hard part. But we will be --  
15 we will be much better able to track things like some of  
16 the ARM rides have to have their bolts changed every two  
17 years.

18 DIRECTOR SHANNON: So that the inspector in the field  
19 who comes up on the ride will know.

20 MS. SULLIVAN: Right. And they know that well. And  
21 lots of the manufacturers will -- we will stamp a year on  
22 a handle or a bolt if there is a requirement to change it.

23 DIRECTOR SHANNON: Well, is there any other new  
24 business?

1 MR. URBIK: Did you want to look at that language in  
2 the code?

3 MR. KIRSCHNER: Sure. We talked a little bit about  
4 some outdated language in the insurance requirements.  
5 Maybe we -- we can sit down and redraft a proposal and  
6 clean it up and get it up to date with the way that  
7 insurance is currently written. It doesn't really comport  
8 with policies at this time.

9 DIRECTOR SHANNON: What section.

10 MR. KIRSCHNER: Section 2-14.

11 DIRECTOR SHANNON: Okay.

12 MR. KIRSCHNER: There were a couple things. One has  
13 in there a personal limit of 100,000. Commercial policies  
14 are written all as 1,000,000 per occurrence and then with  
15 an aggregate. So we can play with that language to bring  
16 it up to date.

17 DIRECTOR SHANNON: Okay. Great. So you will be  
18 working with Tony on that?

19 MR. KIRSCHNER: Yes.

20 DIRECTOR SHANNON: Okay. Well, we will look for that  
21 and maybe discuss it at the next board meeting.

22 MR. KIRSCHNER: Okay.

23 DIRECTOR SHANNON: If -- it might be too late. I  
24 don't know if they -- we were thinking we would try to do

1 it this session. I don't know the legislative reference  
2 bureau deadline. Is it in February? Were you thinking  
3 this session or next session?

4 MR. KIRSCHNER: It doesn't make a difference.

5 MR. URBIK: It's not critical. It's just really  
6 sloppily written.

7 MR. KIRSCHNER: And it creates confusion to the  
8 operators when you have \$100,000 policy limit and the  
9 legislature says it is 1,000,000.

10 MS. VAUGHN: You can get us the language and we can  
11 get it going for this year?

12 DIRECTOR SHANNON: Yeah. The only thing that I would  
13 want to make sure of on this is that you are sure that the  
14 regulated community had an opportunity before they become  
15 subjected to it to review it. So -- but we can -- and I  
16 think that we would have to change our rules, too.

17 Marcia?

18 MS. JOINER: I think so.

19 DIRECTOR SHANNON: We mirror the language in our  
20 rules. So it might be something that we just would be  
21 better off giving you a little more time on so we -- so we  
22 can pursue it during the next legislative session or even  
23 in the veto session.

24 Thank you. We will look forward to that.

1           Is there any other new business or should we move on  
2           to our board discussion and other business. And one of  
3           those items that we have is that we need to schedule our  
4           next board meeting. Certainly we are open to looking at  
5           scheduling it more northern for those who have to travel  
6           in fairness. We can do it in Chicago. Anthony has  
7           offered his office where we did have one of the meetings  
8           that we had this year. It is very conveniently located.

9           MR. URBIK: Lockport.

10          DIRECTOR SHANNON: We can do it at the shooting  
11          range.

12          MS. SULLIVAN: We will bring our guns then.

13          DIRECTOR SHANNON: But I have asked folks if there  
14          were any particular dates that they wanted us to avoid, to  
15          let us know. I mean we've generally looked at I think May  
16          or June.

17          Haven't we, Marcia?

18          MS. JOINER: (Nods affirmatively.)

19          More into June.

20          DIRECTOR SHANNON: More into June.

21          We are required to have two meetings annually. So  
22          it's -- does June look good for folks?

23          MS. SULLIVAN: (Nods affirmatively.)

24          MR. URBIK: (Nods affirmatively.)

1 MR. KIRSCHNER: If you avoid the 16th and the 17th,  
2 that would be fine.

3 MS. JOINER: I'm sorry. What did you say, Dan?

4 MR. KIRSCHNER: If you avoid the 16th and the 17th.

5 DIRECTOR SHANNON: Yeah. That is a graduation month  
6 for anybody who has any people that are graduating.

7 MS. SULLIVAN: So definitely avoid the first full two  
8 weeks of June.

9 DIRECTOR SHANNON: Okay. We will avoid the first two  
10 weeks of June. We will try not to get too close to the  
11 4th of July.

12 MR. SPARKS: Yes, please.

13 DIRECTOR SHANNON: Yeah. Okay. Well, we'll look at  
14 some dates and locations and we will send out an e-mail to  
15 the board members and see how those work.

16 MS. SULLIVAN: Okay.

17 MR. URBIK: Okay.

18 MS. SULLIVAN: Just out of curiosity has Dan Driskill  
19 commented or responded?

20 DIRECTOR SHANNON: Marcia got an e-mail from him  
21 yesterday.

22 MS. JOINER: He is in Florida.

23 MS. SULLIVAN: Okay. Well, I would think that -- you  
24 know he is the official operator person.

1 DIRECTOR SHANNON: Yeah. Uh-huh.

2 MS. SULLIVAN: And we just haven't seen him for some  
3 time. And it would be nice, you know, to have him here.  
4 Or if he really --

5 DIRECTOR SHANNON: He is too busy.

6 MS. SULLIVAN: If he is too busy, then give up the  
7 seat and let's get somebody else in here.

8 DIRECTOR SHANNON: We can reach out to him. And  
9 certainly if any of you have a relationship with him, you  
10 can reach out to him probably.

11 We would like to know, I guess, of people's interests  
12 to serve before we reach out to the Governor's Office  
13 about reappointments. And, again, Marcia will get an  
14 e-mail out maybe next week to all of you about how to  
15 reapply if you need to reapply and even if you have  
16 already reapplied on that web site. And so we have some  
17 questions to ask the Governor's Office of Boards and  
18 Commissions. But we also would like to know if people  
19 have an interest. And so maybe that e-mail would have a  
20 response obviously if you reapply. But we will check in  
21 with people.

22 MS. SULLIVAN: Well, I would just like to see him  
23 here. Bill is here every time. Why not get him on the  
24 board?

1 MR. JOHNSON: Thank you.

2 MR. OWENS: He's getting ready to take over OABA.

3 MS. SULLIVAN: Either Dan needs to -- I mean I feel  
4 like Dan needs to decide that he wants to be on the board  
5 and will participate or not.

6 DIRECTOR SHANNON: Okay.

7 MS. SULLIVAN: I would like to know.

8 DIRECTOR SHANNON: We will tell him you said that.

9 MS. SULLIVAN: Well, I don't mind saying that to him.

10 MR. URBIK: I was going to ask about some interest  
11 from somebody from the ski industry.

12 DIRECTOR SHANNON: Yeah. We talked about that.

13 MR. URBIK: That was one of their complaints that  
14 they have no representation.

15 MS. SULLIVAN: Have they applied?

16 MS. JOINER: But they haven't applied.

17 MR. URBIK: Exactly.

18 DIRECTOR SHANNON: And we have a lot of spots that  
19 don't have a specific person. There is a public spot.  
20 For the public spot, we wouldn't have to change the  
21 statute in order for them to be represented on the board.

22 MR. URBIK: Right.

23 MS. SULLIVAN: And I have one other question. I've  
24 long wondered why we are called the Carnival and Amusement



1 Safety Board when we also have jurisdiction over parks.

2 MS. VAUGHN: Well, that is in the statute; correct?

3 The act covers parks you know? The act, itself.

4 DIRECTOR SHANNON: Amusement parks you mean?

5 MS. SULLIVAN: Uh-huh.

6 MS. JOINER: Yeah.

7 MS. SULLIVAN: It's a huge misnomer. It's not just  
8 carnivals. It's parks, too.

9 MR. URBIK: It's Carnival and Amusement.

10 MS. JOINER: If you look at the definitions, it  
11 covers all of that regardless if it's called carnival and  
12 amusement or carnival and amusement park. You are just  
13 saying it shouldn't be called Amusement or Carnival and  
14 Amusement Ride Safety Act? You want to add park?

15 DIRECTOR SHANNON: Well, it's called the Carnival and  
16 Amusement Ride Safety Act. I don't know who wrote this  
17 back in 1985. The legislature. But I think it's been  
18 that way since.

19 MR. URBIK: We need a better acronym.

20 DIRECTOR SHANNON: Yeah. I like CARSA.

21 MS. SULLIVAN: And it is good. I just wondered if  
22 anybody else had -- well, or if the parks resent having to  
23 be called the Carnival and Amusement Safety Ride Act.

24 DIRECTOR SHANNON: But it's Carnival and Amusement

1 Safety Ride Act.

2 MR. URBIK: Have you gotten feedback from the parks  
3 saying that they hate us because of our name? 'Cause  
4 Carnival Ride and Amusement Park would be CRAP.

5 MS. SULLIVAN: Very good.

6 MR. KIRSCHNER: Be careful.

7 MS. SULLIVAN: Well, we don't want that.

8 MS. JOINER: And technically there are amusement  
9 rides in that park.

10 MS. SULLIVAN: Correct. I would agree with that, but  
11 they are not carnival rides.

12 MS. JOINER: Carnival and amusement rides.

13 MR. KIRSCHNER: Do you have an ulterior motive here?

14 MS. SULLIVAN: No. That was just something that I  
15 wondered about.

16 DIRECTOR SHANNON: (Shrugs shoulders.)

17 MS. SULLIVAN: I mean --

18 DIRECTOR SHANNON: All right. Well, is there any  
19 other further business to come before the board?

20 (No response.)

21 DIRECTOR SHANNON: If not --

22 MR. OWENS: Can I ask one thing?

23 DIRECTOR SHANNON: Yes.

24 MR. OWENS: If anybody would like to become a member

BOARD MEETING 1/14/2011

Page 75

1 of OABA, I have got some membership cards. It's a hell of  
2 an -- it's -- it's a heck of an organization. And a lot  
3 of the stuff that we are talking about here are things  
4 that we discuss in other states thankfully. So it might  
5 be a really good idea for some of you to become members.  
6 Those are just my thoughts. Okay?

7 DIRECTOR SHANNON: Thank you. All right.

8 MR. JOHNSON: That's the second time that they heard  
9 that.

10 DIRECTOR SHANNON: Would someone like to make a  
11 motion to adjourn?

12 MS. SULLIVAN: I would make a motion to adjourn.

13 MR. URBIK: I second it.

14 DIRECTOR SHANNON: All in favor say aye.

15 (Group response.)

16 DIRECTOR SHANNON: No?

17 (No response.)

18 DIRECTOR SHANNON: Thank you very much. We are  
19 adjourned.

20 (Hearing concluded

21 at 10:30 A.M.)

22

23

24

1 STATE OF ILLINOIS )  
 ) SS.  
2 COUNTY OF SANGAMON )  
3

4 I, CYNTHIA M. SMITH, do hereby certify that I am  
5 a Certified Shorthand Reporter and Notary Public in and  
6 for the County of Sangamon and State of Illinois, and that  
7 I reported in shorthand the proceedings had in connection  
8 with the above-entitled cause on January 14, 2011, and  
9 that the foregoing is a true and accurate translation of  
10 my shorthand notes so taken.

11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24

---

Certified Shorthand Reporter  
and Notary Public  
CSR #084-003540

<p style="text-align: center;"><b>A</b></p> <p><b>ability</b> 59:8  <b>able</b> 23:16 24:11              43:11 66:11,15  <b>about</b> 4:22 5:9 9:18              9:18 11:17 16:24              18:13,20 22:19              23:4 26:22 27:11              27:19 28:17 29:17              29:22 31:4,23              32:3,23 34:3              38:17 42:17 43:2              44:21 45:1,6,11              46:8 48:15 51:7              53:14 55:6,18              56:19 58:8 61:11              67:3 71:13,14              72:10,12 74:15              75:3  <b>above</b> 51:20,22  <b>above-entitled</b> 76:8  <b>Absolutely</b> 41:11              50:16  <b>acceptable</b> 15:1  <b>accepted</b> 14:20  <b>according</b> 10:20,24              15:13 36:4  <b>accurate</b> 76:9  <b>acronym</b> 73:19  <b>across</b> 38:13  <b>act</b> 7:21 73:3,14              73:16,23 74:1  <b>action</b> 28:6  <b>activity</b> 20:16,17  <b>actually</b> 5:19 10:19              12:17 22:14 23:22              26:7 28:1 31:16              33:9 36:10 39:15              40:12 42:19 46:21              52:21 53:2 57:11              57:14  <b>add</b> 73:14  <b>added</b> 6:6  <b>additional</b> 5:2 20:1  <b>address</b> 7:13  <b>adjourn</b> 75:11,12  <b>adjourned</b> 75:19  <b>Administrative</b>              2:13  <b>admitted</b> 58:21              63:14 64:23  <b>ado</b> 31:3  <b>adopt</b> 5:22 19:21  <b>adopted</b> 9:4  <b>affect</b> 44:16  <b>affirmatively</b> 19:15              22:5 41:1 69:18</p>	<p>69:23,24  <b>after</b> 9:17 15:20              16:2 32:18 33:12              43:9 53:10 63:16  <b>again</b> 7:12 8:1,3              26:1 40:6,6 51:3,3              57:21 61:16,24              62:4 63:16 71:13  <b>age</b> 33:16 38:20              43:6  <b>agency</b> 5:1  <b>agenda</b> 3:5,18,20,23              4:4,7,9,11 30:8              56:17  <b>aggregate</b> 67:15  <b>ago</b> 14:4 15:1  <b>agree</b> 12:13 50:11              64:17,18 74:10  <b>agreed</b> 22:2,2 65:4  <b>ahead</b> 8:23 30:24  <b>ahold</b> 63:23  <b>air</b> 30:20 32:17              34:19 40:5 48:11  <b>alert</b> 65:13  <b>allegations</b> 57:18  <b>allow</b> 5:11 30:13  <b>allowed</b> 20:22 60:20              62:19  <b>almost</b> 18:3 29:8              50:17  <b>along</b> 6:6 46:8  <b>already</b> 6:22 61:10              71:16  <b>always</b> 26:13 42:7  <b>amazing</b> 47:18  <b>amended</b> 5:23  <b>amendments</b> 3:19  <b>amount</b> 7:11  <b>amounts</b> 6:22  <b>amusement</b> 1:3 3:4              7:17,21 9:7 15:23              17:6 21:9 72:24              73:4,9,12,12,13              73:14,16,23,24              74:4,8,12  <b>Amusements</b> 61:4  <b>annual</b> 60:19  <b>annually</b> 69:21  <b>another</b> 28:4,20              31:9,15 39:15              44:12 60:11 64:20  <b>answer</b> 19:16 43:22  <b>Anthony</b> 1:16 2:2              3:13 69:6  <b>antiseptic</b> 43:21  <b>anybody</b> 17:20 24:7              24:20 46:9 70:6              73:22 74:24</p>	<p><b>anymore</b> 36:24 56:2  <b>anything</b> 7:18,24              56:4 60:24 61:8              65:5  <b>anytime</b> 17:10              21:19  <b>anyway</b> 34:3 54:18  <b>apart</b> 12:2  <b>APPEARANCES</b>              2:1  <b>Appeared</b> 2:5  <b>application</b> 11:22              12:12 22:14 64:7              64:10  <b>applied</b> 72:15,16  <b>applies</b> 14:17  <b>appreciate</b> 5:12,15              56:1 64:5  <b>appreciated</b> 23:3  <b>appropriate</b> 9:14              15:6 60:2 64:10  <b>approval</b> 4:11 5:11              19:17 23:15,17,20  <b>approve</b> 3:23,24 4:3              4:7,13  <b>approved</b> 4:9 6:12              18:7 19:11  <b>approximately</b> 5:8              32:6  <b>area</b> 29:1 52:12  <b>Arizona</b> 52:23  <b>ARM</b> 66:16  <b>around</b> 18:23 21:2              25:1,17 29:19              33:20 38:16 39:8              39:20 42:9,23              46:7 48:10,10,20              49:3 51:12,13              52:9,11 53:8,10  <b>arrived</b> 3:4  <b>asked</b> 51:6 56:19              61:15,16 69:13  <b>assessment</b> 36:1  <b>Assistant</b> 2:13  <b>association</b> 13:15              19:22 20:2  <b>assurance</b> 11:3,5  <b>asthma</b> 45:7  <b>asthmatics</b> 45:9,18  <b>ASTM</b> 8:23 13:22              14:7  <b>atmosphere</b> 34:10  <b>attached</b> 16:11  <b>attending</b> 16:19  <b>attraction</b> 30:10              42:7 62:19  <b>August</b> 6:8  <b>auspices</b> 21:1</p>	<p><b>authority</b> 5:22 57:5  <b>autistic</b> 46:1,7  <b>autistics</b> 45:8,18  <b>auto</b> 64:22  <b>automotive</b> 12:22  <b>available</b> 17:13,23              18:4,10 19:13  <b>average</b> 32:19 38:20  <b>avoid</b> 69:14 70:1,4,7              70:9  <b>aware</b> 6:17  <b>away</b> 35:8 55:8 59:4              62:4,16 64:2  <b>awhile</b> 42:10  <b>aye</b> 4:16 75:14  <b>eyes</b> 4:20  <b>A.M</b> 1:10 3:2 75:21</p> <p style="text-align: center;"><b>B</b></p> <p><b>back</b> 9:2 10:1 11:20              18:9,18 19:4 25:3              34:17 35:4 39:21              73:17  <b>background</b> 51:11  <b>backyard</b> 14:11              55:1,13  <b>bad</b> 24:2 45:11  <b>bales</b> 28:3  <b>ball</b> 15:3 29:1 31:5              32:18 33:4,10              34:15,16,23 35:13              37:16 38:2 39:4,6              40:8,15 42:22              44:14 45:1 46:3,4              48:4 49:12,14              51:12 55:6  <b>balls</b> 30:8 32:15,16              33:18 34:13 36:15              36:18,23 37:7,23              39:16,21,23 40:18              40:19 43:14 51:6              51:8 54:2,3,13  <b>banged</b> 18:23  <b>banging</b> 25:9  <b>banner</b> 46:17,18  <b>based</b> 5:8 20:6              33:23 64:13  <b>basic</b> 14:18 61:3  <b>basically</b> 11:1,2              14:7 15:18 23:10              25:2 27:8 40:21              44:6 47:13 51:8              58:15 59:17,21              61:15 65:24  <b>basis</b> 10:3 13:17              32:19 45:16  <b>batted</b> 18:13  <b>became</b> 6:18 33:8</p>	<p>34:24  <b>become</b> 14:6 16:12              17:10 50:17 68:14              74:24 75:5  <b>becomes</b> 17:15              33:14  <b>becoming</b> 61:11  <b>before</b> 8:4 9:10              14:16 15:12,14              25:19 31:15 32:8              34:16 37:15,20              47:17 53:6 57:8              59:17 68:14 71:12              74:19  <b>beg</b> 17:24  <b>began</b> 5:3  <b>begin</b> 13:17  <b>beginning</b> 32:3              33:14  <b>behalf</b> 2:5  <b>behind</b> 46:6,10              55:12  <b>being</b> 3:16 13:16              14:19 15:8 25:16              25:17 27:12 33:4              33:5 35:3 59:4              64:3  <b>believe</b> 23:9,11 31:8              35:3  <b>belts</b> 13:11 17:2  <b>benefit</b> 65:1  <b>best</b> 9:20 27:23              53:17 64:12  <b>better</b> 66:8,15 68:21              73:19  <b>between</b> 26:22              38:21 39:19  <b>big</b> 13:8 34:18              46:17 49:18  <b>bigger</b> 32:16  <b>biggest</b> 29:6 33:24              49:21  <b>Bilandic</b> 2:3  <b>Bill</b> 1:17 2:12 3:11              17:11 18:1 19:14              22:22,24 23:4              24:9 25:23 26:21              28:23 59:1,13,19              59:22 61:22 62:2              71:23  <b>binder</b> 3:5 7:3  <b>birthday</b> 55:1,3  <b>bit</b> 32:16 35:15 47:7              52:11 67:3  <b>blessings</b> 27:9  <b>blew</b> 62:3  <b>block</b> 10:8 12:5  <b>blow</b> 34:17,22</p>
--	--	---	--	--

<p><b>blower</b> 34:23 35:7 39:10 51:5 <b>blowers</b> 34:21,22 <b>blowing</b> 62:17 <b>blown</b> 47:1 <b>board</b> 1:5,18 3:4,19 4:24 8:4 9:10,21 13:5 21:21 29:13 38:13 56:9 60:23 67:21 69:2,4 70:15 71:24 72:4 72:21 73:1 74:19 <b>Boards</b> 71:17 <b>Boardwalk</b> 31:10 <b>board's</b> 5:13 57:6 <b>boats</b> 55:12 <b>body</b> 17:14,21 <b>bogged</b> 62:7 <b>Bogolin</b> 30:24 31:4 31:12,13 36:1 38:18 39:13 40:10 40:16,18,24 41:2 41:4,8,11,14,22 42:3,12,15 43:3,8 44:2,13,19,22,23 45:8,18,24 46:17 46:21,23,24 47:2 47:6,11,13,17 48:7,12,14,24 49:8,11,13,15 50:4,11,23 51:16 51:19 52:1,2,4,6,8 52:13,20 53:19,22 54:3,4,22 55:1,11 55:16,21 56:2,7,8 <b>bolt</b> 66:22 <b>bolts</b> 63:4,5,8,10,15 63:17 64:1,3 66:1 66:16 <b>bonded</b> 50:17 <b>book</b> 59:16,20 <b>books</b> 53:13 <b>both</b> 23:11 24:13 53:15 62:15 64:17 64:18 <b>bottle</b> 38:4 <b>bottom</b> 39:7 <b>bounce</b> 37:17 54:3 54:13,14 <b>boundaries</b> 53:9 <b>break</b> 25:19 <b>breathalyzer</b> 45:10 45:10 <b>Brian</b> 2:13 5:3 22:22 23:14 24:9 25:16 26:2 27:12 28:21 62:13 <b>Bridge</b> 65:22</p>	<p><b>bring</b> 16:17 25:14 34:9,14 35:14 39:4 40:2 41:7 61:6 67:15 69:12 <b>Broadway</b> 31:10 <b>brochure</b> 7:5,7 <b>brought</b> 8:23 47:2,4 47:19 <b>Brown</b> 2:13 5:3 54:1 <b>bubble</b> 24:13 <b>Budget</b> 23:16 <b>bugs</b> 28:7 43:5 66:13 <b>build</b> 28:21 49:23 <b>building</b> 2:3 29:8 <b>built</b> 10:3 14:10,16 <b>bulletin</b> 66:5 <b>bummer</b> 45:14 <b>bureau</b> 68:2 <b>burrito</b> 37:15 <b>business</b> 4:21,21 10:15 12:14 28:22 36:11 56:18 66:24 69:1,2 74:19 <b>busy</b> 71:5,6 <b>buy</b> 17:23 18:6 20:18 <b>buying</b> 33:21</p> <hr/> <p style="text-align: center;"><b>C</b></p> <hr/> <p><b>call</b> 3:6 15:5 21:19 29:15 59:15,20 <b>called</b> 12:17 31:11 31:11 60:4 72:24 73:11,13,15,23 <b>calls</b> 58:8 <b>came</b> 31:20 46:6 63:15 <b>campgrounds</b> 55:5 <b>Capital</b> 1:9 <b>Capitol</b> 2:16 7:15 <b>carbon</b> 32:23 33:3 33:10,12,21 34:1 <b>cards</b> 75:1 <b>care</b> 23:4 39:22 49:20 50:15 <b>careful</b> 74:6 <b>cares</b> 51:1 <b>carnival</b> 1:3 3:4 6:20 7:17,21 72:24 73:9,11,12 73:13,15,23,24 74:4,11,12 <b>carnivals</b> 42:4 61:10 73:8 <b>Carolina</b> 31:10 <b>carrier</b> 21:8</p>	<p><b>CARSA</b> 73:20 <b>case</b> 9:13 11:16,19 15:8 20:6 <b>cases</b> 16:10,18 <b>case-by-case</b> 45:15 <b>catch</b> 31:2 <b>Catherine</b> 1:15 3:15 23:2 60:6 65:10 <b>caught</b> 58:18 59:17 <b>cause</b> 40:6 49:21 74:3 76:8 <b>causes</b> 39:14 <b>cell</b> 8:8 <b>center</b> 51:22 <b>centers</b> 54:23 <b>Central</b> 30:5 <b>certain</b> 30:12 32:18 <b>certainly</b> 42:1 64:11 69:4 71:9 <b>certification</b> 23:5 <b>certifications</b> 24:14 <b>Certified</b> 76:5,17 <b>certify</b> 76:4 <b>cetera</b> 13:12 <b>challenge</b> 34:18,20 <b>challenges</b> 36:14 <b>chance</b> 60:9 61:6 <b>change</b> 15:15 66:3 66:22 68:16 72:20 <b>changed</b> 5:17 66:16 <b>changes</b> 3:19 6:4 <b>chapter</b> 29:18 <b>charge</b> 12:18 52:5 <b>chased</b> 22:13 <b>cheap</b> 18:10 <b>check</b> 71:20 <b>checks</b> 60:9 <b>Cheryl</b> 30:3 <b>Chicago</b> 2:4 28:18 69:6 <b>chief</b> 2:2 28:5 <b>chiefs</b> 50:19 <b>China</b> 40:11,12 <b>choice</b> 63:5 <b>circumstances</b> 60:15 62:6 <b>civil</b> 57:10 <b>claustrophobia</b> 47:8 <b>claustrophobic</b> 37:11 <b>clean</b> 43:9,15,18,21 44:18 67:6 <b>cleaned</b> 43:3,5 <b>cleaning</b> 44:7 <b>clear</b> 65:12 <b>cliff</b> 65:7 <b>Clorox</b> 44:8</p>	<p><b>close</b> 70:10 <b>closely</b> 22:18 28:24 <b>coaster</b> 37:17 <b>coasters</b> 6:5,5 <b>code</b> 29:8 67:2 <b>coded</b> 36:18 <b>coffee</b> 4:5 <b>collapse</b> 48:10,19 <b>collapses</b> 38:16 39:8 <b>collect</b> 59:11 <b>collects</b> 52:2 <b>color</b> 36:18,19 <b>come</b> 6:9 26:7,20 45:13 74:19 <b>comes</b> 3:5 42:22 54:5 66:19 <b>coming</b> 26:1 27:19 34:10 51:14 56:1 <b>commented</b> 70:19 <b>comments</b> 6:9 <b>commercial</b> 54:20 67:13 <b>Commissions</b> 71:18 <b>common</b> 21:7 <b>communities</b> 28:19 <b>community</b> 55:3,4 68:14 <b>companies</b> 57:19 64:21,21 <b>company</b> 42:16 57:12,23 58:20 60:11 <b>complaints</b> 32:11 38:7,7 72:13 <b>completely</b> 34:11,12 34:16 36:7 39:16 43:15 53:12 <b>compliance</b> 60:21 61:7 <b>compliant</b> 12:11 28:9 59:23 61:5 61:11 <b>comply</b> 28:9 <b>component</b> 11:24 18:3 <b>comport</b> 67:7 <b>computer</b> 66:7 <b>concern</b> 17:9 18:22 29:6 38:15 50:7 50:13 <b>concerned</b> 32:23 36:6 50:9 54:11 <b>concerns</b> 34:6 38:10 <b>concluded</b> 75:20 <b>confusion</b> 68:7 <b>connection</b> 76:7 <b>connections</b> 19:3 <b>consensus</b> 13:7</p>	<p><b>consent</b> 8:4 <b>consideration</b> 9:3,9 13:13 <b>considered</b> 14:14 <b>consistencies</b> 25:15 <b>contact</b> 56:3 <b>contacts</b> 29:24 <b>content</b> 32:22 33:8 34:1 <b>context</b> 33:15 <b>continue</b> 9:22 <b>continuously</b> 34:19 <b>contracted</b> 40:12 <b>contractor</b> 40:13 <b>control</b> 34:10 35:18 43:4 <b>controlled</b> 34:9 42:22 <b>controversial</b> 30:12 <b>controversy</b> 33:24 <b>conveniently</b> 69:8 <b>cool</b> 36:10 46:9 47:3 53:15 <b>cooperation</b> 5:13 <b>copies</b> 8:23 <b>copy</b> 41:3 46:19 <b>cord</b> 35:4 <b>correct</b> 10:11 15:22 60:22 63:17 73:2 74:10 <b>corrected</b> 65:1 <b>Corvette</b> 17:11,12 17:12,14,18,24 <b>cost</b> 5:10 <b>Counsel</b> 2:2 <b>count</b> 27:8 <b>County</b> 39:18 52:21 76:2,6 <b>couple</b> 23:7 25:13 26:6 28:15 30:17 39:1 55:4 67:12 <b>course</b> 40:1 43:15 <b>courts</b> 57:9 <b>covered</b> 28:18 <b>covers</b> 5:10 73:3,11 <b>cow</b> 35:6 <b>CO2</b> 37:23 41:14 <b>CRAP</b> 74:4 <b>crazy</b> 37:19 53:11 <b>create</b> 44:12 <b>creates</b> 68:7 <b>crew</b> 50:16,19 <b>criminal</b> 57:8 <b>critical</b> 63:7 64:3 68:5 <b>Crowne</b> 1:8 <b>crux</b> 12:16 <b>CSR</b> 2:18 76:18</p>
---	---	--	--	--

<p><b>curiosity</b> 70:18  <b>current</b> 10:21 14:15                  23:5  <b>currently</b> 8:5 13:16                  24:8 66:12 67:7  <b>cut</b> 23:21  <b>cutout</b> 39:2,2  <b>Cynthia</b> 2:18 76:4  <b>C-1300</b> 2:4</p> <hr/> <p style="text-align: center;"><b>D</b></p> <p><b>dad</b> 46:6  <b>daily</b> 32:19 44:7  <b>Dan</b> 3:9 70:3,18                  72:3,4  <b>dangerous</b> 42:20  <b>Daniel</b> 1:17  <b>data</b> 66:13  <b>date</b> 24:23 67:6,16  <b>dates</b> 69:14 70:14  <b>daughter</b> 31:18                  33:21 47:9 54:4  <b>day</b> 15:9 25:13 38:2                  43:5,14,15,16                  59:24 63:6,16  <b>days</b> 25:4 26:2,6  <b>deadline</b> 68:2  <b>deal</b> 30:6 57:9  <b>dealers</b> 18:7  <b>dealing</b> 32:12 43:6  <b>dealt</b> 6:10 20:6                  32:12  <b>death</b> 28:5  <b>December</b> 6:12,13                  6:19  <b>decide</b> 72:4  <b>decided</b> 18:9  <b>decision</b> 65:11  <b>deck</b> 34:8,9 48:24                  49:23 51:18,20  <b>dedicated</b> 23:6  <b>deep</b> 43:13,13  <b>definitely</b> 27:21                  70:7  <b>definition</b> 6:4 21:10  <b>definitions</b> 6:6                  73:10  <b>deflate</b> 48:23  <b>deflated</b> 34:16  <b>deflating</b> 34:12  <b>degree</b> 29:1 50:20  <b>deliberately</b> 57:24  <b>demonstration</b> 49:7  <b>department</b> 1:3 2:3                  2:5 5:4 22:10,11                  22:19 23:14 24:3                  41:12  <b>departments</b> 28:2</p>	<p>28:15,23 29:4,13                  29:24 30:6  <b>depending</b> 14:4  <b>depends</b> 11:12                  53:22 55:16  <b>depth</b> 10:1  <b>depths</b> 39:12  <b>design</b> 8:24 10:17                  40:13 48:9  <b>designed</b> 14:4 19:1  <b>designs</b> 48:9  <b>details</b> 25:9 26:10  <b>determine</b> 11:21  <b>detrimental</b> 45:17  <b>developing</b> 20:15  <b>device</b> 21:10  <b>differ</b> 17:24  <b>difference</b> 68:4  <b>different</b> 15:3 28:19                  32:15 34:6 39:1                  44:2 48:18 49:23                  53:12 55:6,11                  66:10  <b>differently</b> 32:15  <b>difficult</b> 21:14  <b>dilemma</b> 13:5  <b>dilemmas</b> 19:20  <b>dimensions</b> 20:23  <b>dioxide</b> 32:24 33:3                  33:10,12,22 34:1  <b>Director</b> 1:15 3:3,9                  3:11,13,15,22 4:3                  4:9,16,18,20 5:18                  6:23 7:2,6,20 8:3                  8:9,11 9:6 19:19                  19:24 20:9,11,20                  21:15,22 22:2,6,8                  23:15 24:3 26:11                  26:15,18 28:14                  29:21 40:17 45:2                  47:4,7 48:5 55:24                  56:5,11,13,16                  57:3 58:6 59:24                  60:14,23 62:18                  65:15 66:18,23                  67:9,11,17,20,23                  68:12,19 69:10,13                  69:20 70:5,9,13                  70:20 71:1,5,8                  72:6,8,12,18 73:4                  73:15,20,24 74:16                  74:18,21,23 75:7                  75:10,14,16,18  <b>Dirksen</b> 1:9  <b>discuss</b> 9:23 10:1,19                  26:8 61:1 67:21                  75:4</p>	<p><b>discussed</b> 13:1  <b>discussion</b> 20:13                  65:3 69:2  <b>disinfectant</b> 44:9  <b>distance</b> 18:22  <b>distributed</b> 33:4  <b>distributorships</b>                  18:7  <b>diver</b> 30:21  <b>division</b> 1:3 29:23                  30:3 64:14  <b>dizzy</b> 38:4  <b>documented</b> 11:4  <b>doing</b> 17:17 28:11                  29:16 31:21 32:10                  32:14 36:4,10                  58:8 66:7  <b>Don</b> 66:12  <b>done</b> 8:17 12:7,14                  14:19 25:11 27:11                  30:19 32:17 34:2                  40:1 54:9 64:22  <b>doubt</b> 64:1  <b>Doug</b> 2:11 5:23 7:9                  10:2 21:17 56:3                  56:11,13  <b>dove</b> 42:24  <b>down</b> 13:6,8,21 17:3                  22:13 23:8,20,20                  25:16 27:12 28:1                  28:22 35:19,22                  37:3,17 46:5 49:9                  49:16 52:16 55:15                  62:7 63:15 67:5  <b>draft</b> 8:4  <b>drags</b> 37:4  <b>drifting</b> 55:8  <b>drip</b> 35:9  <b>Driskill</b> 70:18  <b>drive</b> 21:3 23:11,20                  23:20  <b>driver</b> 9:11,15  <b>drivers</b> 20:4  <b>driving</b> 23:8  <b>due</b> 20:22 28:20                  30:16  <b>dumpsters</b> 8:17  <b>DuPage</b> 39:17  <b>during</b> 6:10 43:14                  68:22</p> <hr/> <p style="text-align: center;"><b>E</b></p> <p><b>each</b> 43:16  <b>earlier</b> 26:21  <b>ease</b> 34:2  <b>easier</b> 35:16,18 49:3  <b>easily</b> 18:10  <b>easy</b> 5:14 65:9</p>	<p><b>edge</b> 34:15,21 35:5                  35:15,15 54:16  <b>effect</b> 7:15 14:16                  15:10,16,21  <b>effective</b> 6:13,18                  57:10  <b>effort</b> 26:24 61:13  <b>egress</b> 17:2  <b>eight</b> 38:21 57:13  <b>either</b> 12:23 19:21                  72:3  <b>electric</b> 53:9  <b>electrical</b> 35:8  <b>electricity</b> 36:6  <b>elevate</b> 10:5  <b>Eli</b> 65:22  <b>em</b> 18:5 19:5,5 20:7                  23:5 27:2 31:1                  32:4 34:16 35:14                  37:4 40:4 41:5                  43:15 45:11,16                  46:21 49:4 50:19                  51:22 55:7,12,13                  55:15 57:19 58:13                  58:19 60:4,5,5,6,8                  61:5,6,10 62:14                  63:9,10 65:4 66:3  <b>employees</b> 45:20  <b>enclosed</b> 29:7 33:7  <b>encompass</b> 14:22  <b>end</b> 26:16 36:20                  38:5 43:16,16                  46:13  <b>ended</b> 31:6  <b>engineer</b> 10:7 11:21                  12:11 13:4 16:8                  16:14,20 18:18                  19:2,10 21:21  <b>engineered</b> 18:11                  18:13,16  <b>engineering</b> 10:20                  10:21,24 11:20                  12:6,17,19 13:23                  14:20,20 15:4                  17:16,22 19:17  <b>enough</b> 23:4 24:9                  43:12 45:5 49:19  <b>ensure</b> 9:15  <b>entered</b> 66:14  <b>entertain</b> 3:22  <b>environment</b> 9:12                  35:19  <b>especially</b> 11:24                  20:3 36:5 43:6  <b>essence</b> 10:13 20:23                  21:8  <b>essentially</b> 14:23  <b>estimates</b> 5:9</p>	<p><b>et</b> 13:11  <b>Eurobungy</b> 40:20  <b>evaluations</b> 20:5  <b>even</b> 6:18 19:12                  52:13 58:21 68:22                  71:15  <b>event</b> 16:18 43:16                  52:22 53:22,24  <b>events</b> 31:23 54:18                  55:4  <b>ever</b> 38:6 48:23                  57:21  <b>every</b> 11:10 13:8                  15:18 20:8 24:16                  24:17 36:1,23                  43:5,10 66:4,16                  71:23  <b>everybody</b> 6:20                  25:14 28:8 59:2                  62:9 63:14 65:24  <b>everybody's</b> 9:3  <b>everyone</b> 47:11                  52:24 54:5  <b>everyone's</b> 7:3  <b>everything</b> 5:17                  8:16,17 33:24                  35:21 43:21 49:22                  51:20,23 54:15                  60:8  <b>everywhere</b> 37:18  <b>exactly</b> 11:13 15:17                  72:17  <b>example</b> 18:9 19:12                  23:6 61:22 63:2                  64:20  <b>excuse</b> 22:11  <b>existing</b> 11:18  <b>exits</b> 56:9  <b>expand</b> 28:19  <b>expanding</b> 50:13  <b>expect</b> 13:9  <b>expense</b> 23:10  <b>expenses</b> 23:21  <b>experience</b> 29:20  <b>explosion</b> 42:3  <b>extensive</b> 40:22  <b>extent</b> 38:5  <b>extenuating</b> 60:14  <b>extra</b> 23:7 48:24                  62:10  <b>extremely</b> 29:2  <b>eye</b> 12:1  <b>eyes</b> 52:4  <b>e-mail</b> 25:8 41:11                  48:7 70:14,20                  71:14,19  <b>e-mailed</b> 60:5</p>
--	--	---	--	--

<p style="text-align: center;"><b>F</b></p> <p><b>faced</b> 13:4,5  <b>fact</b> 13:2 20:6 64:13  <b>factor</b> 33:8,11,12  <b>fad</b> 42:5  <b>fail</b> 16:12  <b>fair</b> 39:18 52:21              53:23 59:1 62:15              63:21  <b>fairly</b> 36:3 46:8              52:24 53:6  <b>fairness</b> 69:6  <b>fall</b> 18:21 20:24              49:3  <b>falling</b> 37:18 39:16  <b>falls</b> 21:7 55:18,19  <b>family</b> 50:18 56:9  <b>Fancy</b> 61:4  <b>far</b> 16:15 22:22 24:1              24:13 32:22 34:1              41:23 53:16 61:9  <b>fast</b> 26:3 40:4  <b>fault</b> 65:12  <b>favor</b> 4:16 75:14  <b>feasible</b> 43:10  <b>feather</b> 16:22  <b>February</b> 24:19,22              25:4 26:16 68:2  <b>fee</b> 4:22 6:3,6,17,19              8:11 59:11,11  <b>feedback</b> 74:2  <b>feel</b> 45:11,13 63:21              72:3  <b>feeling</b> 37:14 62:23  <b>fees</b> 5:20,22 6:21              60:19,19  <b>feet</b> 30:21 34:24              35:16 39:14 51:22  <b>felt</b> 38:4  <b>festival</b> 58:7,12  <b>few</b> 6:3,4 26:1 42:5              44:19  <b>fiberglass</b> 17:20  <b>field</b> 8:20 25:18              26:1 66:18  <b>fifth</b> 5:2  <b>fight</b> 44:11 45:22  <b>fighting</b> 45:19 49:4              49:4  <b>figure</b> 30:3  <b>figuring</b> 38:12  <b>filed</b> 6:8  <b>filing</b> 6:10  <b>fill</b> 5:2  <b>filled</b> 22:1 39:14,15  <b>filling</b> 49:1  <b>find</b> 16:8 17:19</p>	<p>37:22 51:2,3 59:9              61:5,12  <b>finds</b> 59:14  <b>fine</b> 16:9 60:6,8,12              64:8 65:4,11,11              70:2  <b>fined</b> 57:13 58:4              60:17  <b>fines</b> 60:18  <b>fire</b> 28:2,3,4,15,22              29:3,5,12,24 30:6  <b>firefighters</b> 28:18  <b>firm</b> 17:16  <b>firms</b> 12:17  <b>first</b> 3:18 4:4,11 5:4              26:16 29:13 35:17              41:14 44:14 50:2              52:22 55:2,4              57:15 61:13 63:5              70:7,9  <b>five</b> 3:16 14:11              15:18 32:2 33:20              36:21 37:4 42:18              42:19 52:1 66:4  <b>fix</b> 61:15,16 62:17  <b>fixed</b> 61:17,21              62:11 63:2 65:6  <b>float</b> 55:10  <b>Florida</b> 70:22  <b>fly</b> 58:1  <b>flying</b> 23:9,11  <b>folks</b> 69:13,22  <b>follow</b> 35:24  <b>following</b> 21:23              22:3 27:17  <b>foot</b> 30:19  <b>force</b> 28:6  <b>forces</b> 7:23  <b>forearm</b> 40:4  <b>foregoing</b> 76:9  <b>forgot</b> 35:20,22  <b>formulate</b> 13:18  <b>forty</b> 24:17 53:1  <b>forward</b> 5:6 48:5              68:24  <b>found</b> 31:20 33:1,24              37:14,24 51:3              52:12  <b>four</b> 9:9 23:20              36:11 38:3 52:9  <b>four-year</b> 18:13  <b>freak</b> 37:1,2 48:20  <b>free</b> 59:4,18  <b> fresher</b> 9:3  <b>from</b> 5:9 7:22 8:17              11:10 13:17 16:17              16:18 17:3 18:4,6              23:12,15 27:11</p>	<p>31:17 34:2,24              35:8 36:8,12,13              40:11 41:4 49:11              51:14 62:16 70:20              72:11,11 74:2  <b>frustrated</b> 27:6  <b>frustrates</b> 27:17  <b>frustrating</b> 58:10  <b>full</b> 46:2 70:7  <b>fun</b> 55:5  <b>further</b> 10:1 31:3              74:19  <b>FYI</b> 65:20  <b>F1193</b> 11:2  <b>F2291</b> 10:18 12:12</p> <hr/> <p style="text-align: center;"><b>G</b></p> <p><b>game</b> 15:3 55:6  <b>garage</b> 10:3,6 15:1              15:2  <b>gave</b> 13:17 57:14,16  <b>generally</b> 9:6 69:15  <b>generic</b> 40:9,15  <b>generous</b> 58:22  <b>gentleman</b> 58:21  <b>germs</b> 44:4  <b>gets</b> 57:4  <b>getting</b> 5:16,23 8:17              13:3 18:23 24:7,8              24:19 27:13 36:14              53:10 59:4 61:11              64:21 72:2  <b>girl</b> 32:20 38:1  <b>give</b> 5:24 22:7 25:18              31:2 59:22 60:10              61:6 62:14 63:6              64:20 71:6  <b>given</b> 5:21  <b>gives</b> 55:9  <b>giving</b> 23:2 24:5              25:23 68:21  <b>glad</b> 23:24 59:6  <b>gloves</b> 43:20  <b>go</b> 6:22 10:5,7 11:20              13:10 14:23 15:10              16:15 17:16,16              18:5 22:20 29:4              30:24 35:17 37:11              38:21 43:20 54:10              60:6 61:4 62:10              63:5 65:19  <b>goal</b> 13:13  <b>goes</b> 15:10 32:19,22              36:10  <b>going</b> 5:5 10:14              13:2 14:1 16:20              16:21 17:3 18:8              22:22,23,23,24</p>	<p>23:7,13 24:19,23              25:21,24 26:5,9              37:19 40:6 42:5,7              42:8,18 44:15              46:9 50:9,14,15              51:1 54:11 62:4              63:9 64:2 65:2              68:11 72:10  <b>gone</b> 4:23 42:5  <b>gonna</b> 35:10  <b>good</b> 7:8 21:22 28:6              28:23 29:11,14              40:7 41:4 45:13              46:9 49:9 50:6              52:16,18 69:22              73:21 74:5 75:5  <b>gotten</b> 57:4 63:16              63:23 74:2  <b>Governor's</b> 22:3              71:12,17  <b>grab</b> 40:3  <b>graduating</b> 70:6  <b>graduation</b> 70:5  <b>grandfathered</b> 14:8              15:11,20  <b>great</b> 6:1 28:10 29:4              31:19,21 36:12              44:10 67:17  <b>greatest</b> 33:19  <b>ground</b> 35:1,17              55:7  <b>group</b> 4:17 21:16              25:11 43:7 47:12              75:15  <b>grown</b> 42:24  <b>guess</b> 6:6 12:13 61:8              62:23 71:11  <b>guest</b> 30:23  <b>guidance</b> 25:24  <b>guidelines</b> 36:5  <b>guns</b> 69:12  <b>guy</b> 22:19 35:6 37:4              37:13 39:20 46:1              46:10 51:4,6              52:17 53:6,14  <b>guys</b> 29:16 36:13              45:7</p> <hr/> <p style="text-align: center;"><b>H</b></p> <p><b>half</b> 41:15  <b>halfway</b> 65:18  <b>hall</b> 49:10  <b>hand</b> 33:5 35:21  <b>handle</b> 50:6 66:22  <b>handling</b> 8:18,19  <b>hands</b> 37:3 49:16  <b>hand-held</b> 34:21  <b>hangers</b> 65:7</p>	<p><b>happen</b> 33:7,8              39:17 50:16 62:8  <b>happened</b> 9:15              37:12 39:23  <b>happening</b> 42:6  <b>happens</b> 43:20 52:9  <b>happy</b> 21:15,20              25:1,5 26:8 56:22              57:1 59:7  <b>hard</b> 13:3 26:2,24              27:2,14 39:1,13              57:8 58:12 62:13              65:18 66:14  <b>harmful</b> 33:14              45:20  <b>hate</b> 74:3  <b>haunted</b> 27:2,3,4,18              28:2,14 29:6  <b>having</b> 3:4 27:18              55:7 73:22  <b>hazard</b> 38:15 44:11  <b>hazards</b> 18:21  <b>head</b> 18:13 35:17              56:14,15  <b>heads</b> 54:2  <b>health</b> 29:23  <b>hear</b> 23:24 49:11              60:15  <b>heard</b> 20:12 34:1              36:12 75:8  <b>hearing</b> 1:8 3:1 6:11              6:12 75:20  <b>heart</b> 9:1  <b>heck</b> 75:2  <b>height</b> 18:22 42:11              42:14  <b>held</b> 1:8 16:4,5  <b>hell</b> 75:1  <b>help</b> 21:20 26:3              29:4 39:6 52:24  <b>helped</b> 5:10  <b>her</b> 51:12,13  <b>hey</b> 22:19 29:16              63:6  <b>High</b> 50:21  <b>higher</b> 16:4  <b>him</b> 22:7 25:18,21              25:23,24,24 27:20              37:19 46:1,10,13              51:6 59:21,22,23              59:24 70:20 71:2              71:3,8,9,10,22,23              72:8,9  <b>hire</b> 5:11 50:23  <b>hired</b> 52:23 53:2  <b>hit</b> 27:2 54:15  <b>hitch</b> 17:11,12,14              17:17,20,24</p>
---	---	--	--	---



<p><b>hitting</b> 46:3  <b>hold</b> 17:7 32:16          64:11  <b>holding</b> 17:4 39:7  <b>holds</b> 30:20 49:2  <b>hole</b> 39:9  <b>Holy</b> 35:5  <b>home</b> 31:16 65:19  <b>homemade</b> 13:20  <b>homeowners</b> 54:24  <b>honest</b> 41:15 43:11  <b>honestly</b> 8:15  <b>hope</b> 15:5  <b>hot</b> 9:13 38:2  <b>hour</b> 1:10 3:3  <b>hours</b> 24:17 53:5,10  <b>house</b> 27:2 54:10  <b>houses</b> 27:3,4,19          28:2,14 29:6  <b>huge</b> 42:7 73:7  <b>hundreds</b> 32:2  <b>hurt</b> 45:21  <b>hygienic</b> 43:2</p> <hr/> <p style="text-align: center;"><b>I</b></p> <p><b>idea</b> 35:11 36:7 75:5  <b>iffy</b> 42:19  <b>ignore</b> 14:1  <b>illegal</b> 22:13 58:8  <b>Illinois</b> 1:2,10 2:3,4          2:16,18 30:5 76:1          76:6  <b>immediately</b> 39:6  <b>implementation</b>          4:22  <b>important</b> 50:1  <b>impose</b> 57:7  <b>imposed</b> 56:20  <b>impossible</b> 13:3          43:13  <b>impressed</b> 52:19  <b>inches</b> 39:13,19  <b>include</b> 8:7  <b>incorrect</b> 7:11  <b>increase</b> 4:22 6:3,18          6:19 8:11  <b>increases</b> 6:7  <b>indeed</b> 27:4  <b>indicate</b> 19:1  <b>indicates</b> 47:14          59:16  <b>indicating</b> 19:6,8  <b>individual</b> 13:2          54:24  <b>industry</b> 18:1 28:13          40:18 42:2 72:11  <b>inflatable</b> 35:7,16          48:17 53:20 54:8</p>	<p>56:23 57:11,12  <b>inflatables</b> 27:16          57:13  <b>inflate</b> 35:13 39:10          48:22  <b>inflated</b> 39:17  <b>information</b> 29:14          48:6 56:3  <b>informing</b> 7:8  <b>ingress</b> 17:2  <b>initiatives</b> 7:21          27:24,24  <b>injured</b> 62:19  <b>injuries</b> 32:11 35:19  <b>inner</b> 48:15  <b>insane</b> 39:22  <b>inside</b> 29:5 33:4,11          34:13,23 36:15          37:11 42:21 43:17          43:20 44:1 46:3          49:12 54:5  <b>inspect</b> 27:5 53:3,4  <b>inspected</b> 59:4  <b>inspection</b> 1:3 13:18          25:18 59:11 60:19  <b>inspector</b> 2:12,13          5:2,10 8:20 13:9          23:17 52:23 53:2          58:13 61:20 62:9          66:18  <b>inspectors</b> 11:23          12:3 14:23 15:5          23:7 26:23 30:1          32:7 36:13 52:11          59:8 61:4  <b>instead</b> 16:12  <b>insurance</b> 42:16          60:2 67:4,7  <b>integrity</b> 13:11 17:4          64:6  <b>interest</b> 9:21 25:10          31:7 71:19 72:10  <b>interested</b> 41:17          42:1 61:2  <b>interesting</b> 32:9          33:1  <b>interests</b> 71:11  <b>interfere</b> 35:10  <b>intermediate</b> 6:5  <b>internal</b> 11:24  <b>international</b> 10:23  <b>internationally</b>          10:22  <b>interviewed</b> 35:3  <b>interviewing</b> 51:6  <b>investigated</b> 37:21  <b>investigating</b> 57:16  <b>involved</b> 21:21</p>	<p>25:22 50:21  <b>in-house</b> 24:18  <b>issue</b> 10:17 12:16          15:23 17:4 34:5          36:16 37:13,21          39:15 49:18 57:9          59:6 61:17 62:3          62:11 63:8,18  <b>issues</b> 7:10 14:12,13          16:24 28:8 32:12          38:6 47:8  <b>item</b> 3:18 4:11 8:13          22:9 30:7 56:17          66:9  <b>items</b> 9:9 40:22 69:3</p> <hr/> <p style="text-align: center;"><b>J</b></p> <p><b>J</b> 1:16  <b>Jacksonville</b> 26:11  <b>January</b> 1:8 6:19          76:8  <b>JCAR</b> 6:12,12  <b>Jenny</b> 44:24  <b>job</b> 7:8 49:9 50:24          52:18 62:13  <b>Joe</b> 27:19 30:14          59:15,20,22  <b>JOHNSON</b> 72:1          75:8  <b>Joiner</b> 2:13 57:22          58:3 68:18 69:18          70:3,22 72:16          73:6,10 74:8,12  <b>July</b> 70:11  <b>jump</b> 29:13  <b>June</b> 69:16,19,20,22          70:8,10  <b>jurisdiction</b> 73:1  <b>just</b> 5:8 8:11 10:22          11:23 12:20 13:5          16:6,16,17 23:19          25:7 27:8 28:5          31:2,7 36:4 37:15          38:9 42:21,24          43:24 46:4,8 48:7          56:4 57:8 58:10          58:17 59:13 61:2          63:1,18 65:5,12          65:20 66:3 68:5          68:20 70:18 71:2          71:22 73:7,12,21          74:14 75:6</p> <hr/> <p style="text-align: center;"><b>K</b></p> <p><b>Kankakee</b> 29:12  <b>KATHERINE</b> 2:2  <b>keep</b> 8:6 23:5 24:11          26:9 29:10 35:19</p>	<p>36:17,19 37:1          46:9 47:15 57:22  <b>keeps</b> 52:2  <b>key</b> 30:4 49:18  <b>kid</b> 38:8 40:3 46:5  <b>kids</b> 39:3 40:2 42:8          42:13 45:13 50:21  <b>kill</b> 9:12 44:3  <b>killed</b> 9:16  <b>kind</b> 14:7,18 25:17          27:16 28:7 31:7          32:8 33:16,17          35:12 37:19 38:9          42:23 44:5 45:9          45:10 59:18 61:9  <b>kinds</b> 37:5 41:19,23  <b>Kirschner</b> 1:17 3:9          3:10,21 4:15          16:24 18:20 21:7          21:18 35:23 38:10          39:12 44:11,17          46:16,19 48:9          51:17 52:7 53:18          53:21 67:3,10,12          67:19,22 68:4,7          70:1,4 74:6,13  <b>knew</b> 33:3 57:24          58:3,5 63:8  <b>knock</b> 54:6,11  <b>knocking</b> 54:2  <b>know</b> 5:1,7,8,9 6:2          7:8,23 8:1 9:17          10:21 11:4,15,19          14:19,21,23 15:5          15:23 16:8,13,15          16:16,17 19:21          20:12 23:17,18          25:4,7,19 26:8          27:4,16,20,24          28:23 29:5,15          30:8,13,16,16,19          31:14 32:5,14,15          33:2,15 34:18          35:11 36:4 37:20          39:22,23 42:1,3,6          42:15 44:7,20          45:2,5 49:19          51:14 52:13,18          53:3 54:16 56:4          56:23 57:6,17          58:11,12,16,18,22          59:1,19,22 61:8          61:10,10,14,22,23          62:7,12,14,24          64:6,8,14 65:2,3,6          65:7 66:19,20          67:24 68:1 69:15          70:24 71:3,11,18</p>	<p>72:7 73:3,16  <b>knowing</b> 64:2  <b>knowledge</b> 64:12  <b>known</b> 27:1  <b>knows</b> 8:24</p> <hr/> <p style="text-align: center;"><b>L</b></p> <p><b>Labor</b> 1:3 2:3,5  <b>lack</b> 50:7  <b>lacking</b> 8:20  <b>ladders</b> 17:2  <b>lady</b> 38:1 46:10,12          46:14  <b>lake</b> 55:5,12  <b>Lakes</b> 55:5  <b>language</b> 67:1,4,15          68:10,19  <b>large</b> 6:5 29:1  <b>largely</b> 12:16  <b>LaSalle</b> 2:4  <b>last</b> 4:22 5:9 6:15,23          17:1 25:4 26:21          27:3,5,14 30:7,14          31:22 32:3,5 42:9          50:16 52:21  <b>late</b> 67:23  <b>later</b> 37:14  <b>law</b> 59:19  <b>lawsuit</b> 30:16  <b>lawsuits</b> 30:17  <b>leading</b> 40:21  <b>leaf</b> 10:5,8 34:21,22          34:23 39:10 51:5  <b>learning</b> 53:16  <b>least</b> 13:16 14:12          23:21 32:4 36:23          43:14  <b>leave</b> 25:2  <b>leaves</b> 44:5  <b>left</b> 33:11 35:21  <b>legal</b> 2:2 22:17  <b>legally</b> 63:14  <b>legislative</b> 2:12 7:16          68:1,22  <b>legislature</b> 68:9          73:17  <b>legitimate</b> 14:8 58:9  <b>legitimately</b> 11:19  <b>length</b> 25:12  <b>less</b> 36:24  <b>let</b> 9:24 25:7 45:11          45:16 56:4 63:9          64:2,17 69:15  <b>letter</b> 57:16 59:19  <b>letters</b> 59:16  <b>let's</b> 71:7  <b>levels</b> 24:10  <b>liability</b> 13:12</p>
--	--	--	--	---

<p><b>Liaison</b> 2:12  <b>License</b> 2:19 20:20  <b>licensed</b> 21:11  <b>lift</b> 11:8  <b>like</b> 9:13 11:13              12:18 14:18 15:17              16:7 20:4 21:16              21:21 22:21 23:22              26:16 27:16 31:12              31:13 32:2 33:2              34:7 35:11 37:16              37:16 41:20 43:11              45:2,4,6 46:12              50:5 51:5 53:11              53:11 55:2 58:19              58:22 59:1 61:2              63:21 64:8 66:8,9              66:15 71:11,18,22              72:4,7 73:20              74:24 75:10  <b>limit</b> 42:11 67:13              68:8  <b>line</b> 35:9 43:12  <b>lines</b> 8:18  <b>link</b> 16:12 51:4  <b>list</b> 60:16  <b>listed</b> 7:3  <b>lists</b> 10:21  <b>literally</b> 25:3 46:2  <b>LITIGATION</b> 2:15  <b>little</b> 9:2 32:16              35:15 38:4 39:9              47:7 67:3 68:21  <b>load</b> 39:2  <b>loading</b> 37:8 51:10              51:23  <b>loads</b> 10:19 11:22              12:11  <b>local</b> 28:2  <b>located</b> 3:5 7:5,6              69:8  <b>location</b> 50:15  <b>locations</b> 34:6 54:10              70:14  <b>Lockport</b> 29:12              69:9  <b>log</b> 53:13  <b>logbook</b> 36:19  <b>logical</b> 33:2  <b>long</b> 23:11 24:9              44:19 53:22 55:16              72:24  <b>longer</b> 7:14 29:16              38:8  <b>look</b> 5:6 7:24 13:10              13:10 20:10 48:5              64:8 67:1,20              68:24 69:22 70:13</p>	<p>73:10  <b>looked</b> 20:8 69:15  <b>looking</b> 19:24 20:2              25:13 46:22 69:4  <b>lose</b> 46:10  <b>losing</b> 24:14  <b>loss</b> 30:17  <b>lot</b> 5:18 8:20 10:23              14:3,22,24 16:18              23:3 25:22 27:6              28:10,24 29:16,24              31:6 34:20 35:18              42:3 44:2 55:3,11              58:17,22 62:6,8              72:18 75:2  <b>lots</b> 52:4 66:21  <b>love</b> 24:20  <b>loves</b> 47:10  <b>Lysol</b> 43:24</p> <hr/> <p style="text-align: center;"><b>M</b></p> <hr/> <p><b>M</b> 1:15 2:18 76:4  <b>made</b> 14:24 16:21              48:17  <b>main</b> 38:22  <b>mainly</b> 20:6  <b>major</b> 58:7  <b>majority</b> 18:5  <b>majorly</b> 64:18  <b>make</b> 4:7,13 15:2              23:5 27:1 35:9              36:2,3 40:13              49:23 50:19 65:10              65:12 68:4,13              75:10,12  <b>makes</b> 20:23 48:17              49:3  <b>making</b> 19:3 21:3,4              49:18,19 53:9              55:8 64:24  <b>manage</b> 49:22  <b>Management</b> 23:16  <b>Manager</b> 2:11  <b>manual</b> 40:22,23  <b>manuals</b> 53:14  <b>manufacture</b> 10:4  <b>manufactured</b>              15:19 17:24  <b>manufacturer</b>              10:13 11:1 17:11              17:15 18:4,5 40:8              40:20 63:6 64:4              65:8  <b>manufacturers</b> 9:20              40:11,21 66:21  <b>manufacturer's</b>              10:9  <b>manufacturing</b></p>	<p>8:24 9:21 10:15              10:16 11:9,11              12:15  <b>many</b> 6:2 10:22              16:18 30:9 51:6,7              58:8,20,20 60:7  <b>March</b> 26:16  <b>Marcia</b> 2:13 5:16              5:23 7:9 8:17              58:19 59:15,15,21              60:4 68:17 69:17              70:20 71:13  <b>Margaret</b> 22:23              23:1,4 24:10  <b>Maricopia</b> 52:21  <b>market</b> 38:22  <b>marvel</b> 17:22  <b>Maserati</b> 17:13  <b>mask</b> 45:3  <b>material</b> 44:5 48:18  <b>math</b> 30:19  <b>matter</b> 62:10  <b>maturity</b> 50:20  <b>maximum</b> 30:22  <b>may</b> 7:24 47:4              69:15  <b>maybe</b> 29:24 30:2              32:2 44:20 62:7              67:5,21 71:14,19  <b>mean</b> 11:2 12:15,17              13:20,23 14:10              15:8 16:6 21:11              42:13 45:19 59:5              60:17 63:2 69:15              72:3 73:4 74:17  <b>meaning</b> 55:9  <b>means</b> 9:14 17:2  <b>mechanic</b> 10:6  <b>meet</b> 15:3 18:14,21              20:3 29:7 53:15              60:2 65:18  <b>meeting</b> 1:5,9 25:12              56:10 67:21 69:4  <b>meetings</b> 6:3 69:7              69:21  <b>meets</b> 17:18 61:14  <b>member</b> 74:24  <b>members</b> 1:18 3:16              3:19 60:23 70:15              75:5  <b>membership</b> 75:1  <b>mentioned</b> 5:3  <b>message</b> 22:15  <b>met</b> 14:5 53:12              57:18,19  <b>Michael</b> 2:3  <b>middle</b> 51:24  <b>midways</b> 30:11</p>	<p><b>MIDWEST</b> 2:15  <b>might</b> 7:24 8:6              29:21 57:10 64:8              64:8 67:23 68:20              75:4  <b>mile</b> 23:7 62:10  <b>million</b> 33:13  <b>mind</b> 9:3 34:2 57:22              61:14 63:7 72:9  <b>mine</b> 38:8  <b>minimum</b> 36:22              42:14  <b>minus</b> 6:4  <b>minutes</b> 3:24 4:12              4:13 30:22 33:12              33:20 38:3 44:19              44:20 45:1 52:8,8  <b>mirror</b> 68:19  <b>misnomer</b> 73:7  <b>miss</b> 65:21  <b>mistake</b> 58:10 64:24  <b>mitigated</b> 14:13  <b>modification</b> 17:17              18:6  <b>modified</b> 12:24 15:9              15:12 16:17  <b>modify</b> 11:10 17:10  <b>modifying</b> 11:17              17:15  <b>money</b> 51:10 52:2  <b>monitoring</b> 10:15  <b>monster</b> 8:13,14              10:2,15 11:17              12:19 13:15,18              16:1,15,21 18:3              19:20 20:24  <b>month</b> 22:3 70:5  <b>months</b> 30:2  <b>morally</b> 63:13  <b>more</b> 7:16 8:21              12:15 17:3 27:18              32:16 48:17 49:23              51:13 57:10 63:1              68:21 69:5,19,20  <b>morning</b> 4:6 35:22              37:14  <b>most</b> 8:18 13:22              18:2 20:16 38:19              44:23 45:16 49:24              60:15 61:10  <b>mostly</b> 39:3 53:9  <b>motion</b> 3:22,24 4:3              4:7,13 75:11,12  <b>motive</b> 74:13  <b>motorized</b> 21:10  <b>move</b> 8:16 69:1  <b>moved</b> 7:12  <b>moving</b> 52:17</p>	<p><b>much</b> 14:17 23:3              25:18,21 30:10,20              32:17 33:10 36:5              44:17 50:15 54:12              62:14 66:15 75:18  <b>mud</b> 62:7  <b>multiple</b> 66:9  <b>must</b> 11:3  <b>myself</b> 23:1 54:16              63:22</p> <hr/> <p style="text-align: center;"><b>N</b></p> <hr/> <p><b>NAARSO</b> 22:22,22              22:23,23,24  <b>name</b> 30:23 40:9,15              40:16,19,19 44:8              74:3  <b>nation</b> 30:11  <b>nationwide</b> 13:24  <b>NDT</b> 65:23 66:10  <b>NDTs</b> 64:20 66:9  <b>necessarily</b> 16:23              18:12 19:11,13              45:5  <b>need</b> 8:6 10:4 11:6              11:21 18:17 21:24              26:21 41:21 43:3              69:3 71:15 73:19  <b>needs</b> 5:1 20:3              25:14 29:7,7 72:3              72:4  <b>negative</b> 47:12  <b>neither</b> 62:15  <b>never</b> 5:14 32:8              33:8 34:3 38:7              41:4 53:14  <b>new</b> 6:21 7:13 15:10              15:20 16:5,13              18:1 20:15,16              25:16 30:10 36:3              42:2,8 52:10 53:7              55:9 56:17 66:23              69:1  <b>newspapers</b> 35:4  <b>next</b> 4:21 8:13 22:4              22:9 27:10 34:17              40:5 42:8 56:17              63:16 67:21 68:3              68:22 69:4 71:14  <b>Niagra</b> 55:18  <b>nice</b> 45:24 46:8 49:6              52:12 71:3  <b>night</b> 4:22 6:24              26:21 65:19  <b>nobody</b> 24:8  <b>Nods</b> 19:15 22:5              41:1 56:14,15              69:18,23,24</p>
---	--	---	---	--

<p><b>North</b> 2:4 31:9  <b>northern</b> 69:5  <b>Notary</b> 76:5,17  <b>notes</b> 53:11 76:10  <b>notices</b> 6:8  <b>nozzle</b> 39:9  <b>number</b> 11:14 14:4              49:18 65:23  <b>numbers</b> 7:15  <b>nuts</b> 35:6 39:21</p>	<p>29:13,21 31:20          32:22,23 33:22          34:5,6 36:8,23          37:8,13 38:1,1,10          38:14 40:21 41:4          44:11 45:12 47:1          47:2,21 49:1,18          50:3,12 51:2,4,8          51:11,12,12,15,19          52:2 53:17 56:19          57:11 61:22 62:12          63:13 64:21 66:6          67:12 69:2,7          72:13,23 74:22</p>	<p><b>organization</b> 75:2  <b>organizations</b> 42:4  <b>original</b> 12:7,8  <b>other</b> 10:17 14:3              16:11 20:9,10              21:11 22:17 28:4              30:7 31:20 32:9              33:5 34:5,20              35:11 37:24 38:11              41:15 45:12 49:2              51:9 53:14 55:22              60:4 64:16 66:23              69:1,2 72:23              74:19 75:4  <b>others</b> 7:22 27:8,18              32:1 44:4  <b>Otherwise</b> 20:24  <b>ourself</b> 23:1  <b>ourselves</b> 33:22              43:9  <b>out</b> 8:20 12:20              16:21 17:13 18:5              21:5 24:1 25:9,19              26:1,3,9,20,21              27:13,15,23 28:7              29:11 30:2,3,4              32:4 33:1,5,6              34:11,13,16 35:21              36:15 37:1,2,4,9,9              37:12,14,19,22,24              38:2,4,12 39:16              39:23 40:4,13              43:8,9,15,17,20              44:18 45:13 46:2              46:13 48:11,17,20              49:13,16,17 52:17              52:22,22,23 53:17              53:24 54:6,12              55:8 57:4,4,15              59:17 60:9,15              61:4 64:23 66:5              66:13 70:14,18              71:8,10,12,14</p>	<p><b>OWENS</b> 55:18 72:2          74:22,24  <b>own</b> 13:13 20:4 36:2          40:10 47:19 53:18          53:19 54:19  <b>owner</b> 13:12  <b>owners</b> 7:9  <b>owner's</b> 40:22  <b>oxygen</b> 32:17,22              33:5,8,11 45:6</p>	<p><b>people's</b> 54:10          71:11  <b>per</b> 33:13 45:1 52:6          67:14  <b>percent</b> 44:4 54:18  <b>perfect</b> 23:6 63:2  <b>period</b> 32:18  <b>permit</b> 57:7 59:10          59:24 60:18,19          65:5  <b>permits</b> 59:14 64:13  <b>permitted</b> 59:10,19          60:13,18  <b>person</b> 31:21 32:19          33:16 34:10,17          36:23 37:8 39:6          40:2,5 46:8 47:21          48:24 49:2,11          51:9,9,11,12,15          51:19,23,24,24          52:2 57:18 64:15          70:24 72:19  <b>personal</b> 55:13          67:13  <b>personally</b> 29:15          32:20  <b>pertains</b> 10:2  <b>Peter</b> 30:23  <b>Philaromo</b> 30:15  <b>Philippines</b> 31:17          31:17  <b>philosophy</b> 61:3  <b>Phoenix</b> 52:23  <b>phone</b> 7:15 8:7,8,18          46:21  <b>phonetic</b> 30:15  <b>picked</b> 35:4  <b>pickup</b> 19:4  <b>piece</b> 10:4,7 11:13          11:13 13:10 16:13  <b>pieces</b> 11:6  <b>pillows</b> 16:22  <b>pink</b> 7:2  <b>pipe</b> 18:10,11,18          19:3,11,12  <b>pipng</b> 18:24  <b>place</b> 6:14 29:4,6          33:7 37:2 43:19          54:17  <b>plan</b> 26:8  <b>plane</b> 23:22  <b>planned</b> 22:9  <b>planning</b> 24:18          33:21 50:13  <b>plans</b> 7:20,24  <b>plant</b> 26:7,11  <b>plastic</b> 42:22  <b>plates</b> 20:18,20 21:4</p>
<p style="text-align: center;"><b>O</b></p> <p><b>OABA</b> 72:2 75:1  <b>observe</b> 48:3  <b>observed</b> 52:11  <b>obviously</b> 9:4 24:24              25:21 63:5 65:11          71:20  <b>occupational</b> 29:22  <b>occurrence</b> 67:14  <b>October</b> 6:9  <b>OEM</b> 11:10  <b>off</b> 12:11 13:4 19:2          19:5,10 27:3          46:13 50:23 54:14          54:14 55:7 62:3          62:17 68:21  <b>offer</b> 26:5  <b>offered</b> 22:20 69:7  <b>office</b> 5:16 7:13              8:19 22:3 23:16              25:23 59:13 69:7          71:12,17  <b>offices</b> 7:12  <b>official</b> 70:24  <b>off-road</b> 18:4,7          19:13  <b>Oh</b> 5:18 47:3 58:17          65:20  <b>okay</b> 3:3 4:9 7:1          8:12 25:6 30:7          63:20 64:9 67:11          67:17,20,22 70:9          70:13,16,17,23          72:6 75:6  <b>old</b> 2:16 4:21 7:14          14:17 15:11,12,14          15:16 32:20 33:18          42:17,19 46:14  <b>older</b> 14:3,23,24  <b>olds</b> 18:13  <b>once</b> 27:17 43:14          48:10 51:3 53:6          57:3 60:18,20  <b>one</b> 5:19 7:14 12:15          13:1,14 19:19          22:17 23:17 26:20          27:23 28:2,4,21</p>	<p>67:12 69:2,7          72:13,23 74:22  <b>ones</b> 31:8 38:23          39:13 60:15,16  <b>one-day</b> 53:23  <b>one-time</b> 10:3 65:24  <b>only</b> 14:15 20:7          28:9 37:21 38:7          48:21 50:12 68:12  <b>oops</b> 35:4  <b>open</b> 34:15 38:15          43:19 63:16 69:4  <b>opened</b> 34:3  <b>opening</b> 61:21 63:1  <b>operate</b> 30:14 60:20          62:20 64:2 65:15          65:17  <b>operating</b> 6:20 9:13          31:15,18 57:7          59:14  <b>operation</b> 9:12 34:7          50:12  <b>operational</b> 9:1  <b>operator</b> 22:13 31:1          31:5,9 37:7 38:11          38:11 41:20 50:7          61:3 64:16 70:24  <b>operators</b> 4:24 7:9          22:17 26:23 27:14          32:9 34:6 35:12          50:8 58:9 59:17          65:18 68:8  <b>operator's</b> 5:13          65:12  <b>opinion</b> 28:11  <b>opportunity</b> 30:9          31:2 57:14,17          68:14  <b>option</b> 14:22 23:10          60:4  <b>orchard</b> 9:14  <b>order</b> 3:5 4:21          58:13,14 61:20          63:12,17,24 72:21  <b>orders</b> 56:23 62:24          65:10</p>	<p><b>organization</b> 75:2  <b>organizations</b> 42:4  <b>original</b> 12:7,8  <b>other</b> 10:17 14:3              16:11 20:9,10              21:11 22:17 28:4              30:7 31:20 32:9              33:5 34:5,20              35:11 37:24 38:11              41:15 45:12 49:2              51:9 53:14 55:22              60:4 64:16 66:23              69:1,2 72:23              74:19 75:4  <b>others</b> 7:22 27:8,18              32:1 44:4  <b>Otherwise</b> 20:24  <b>ourself</b> 23:1  <b>ourselves</b> 33:22              43:9  <b>out</b> 8:20 12:20              16:21 17:13 18:5              21:5 24:1 25:9,19              26:1,3,9,20,21              27:13,15,23 28:7              29:11 30:2,3,4              32:4 33:1,5,6              34:11,13,16 35:21              36:15 37:1,2,4,9,9              37:12,14,19,22,24              38:2,4,12 39:16              39:23 40:4,13              43:8,9,15,17,20              44:18 45:13 46:2              46:13 48:11,17,20              49:13,16,17 52:17              52:22,22,23 53:17              53:24 54:6,12              55:8 57:4,4,15              59:17 60:9,15              61:4 64:23 66:5              66:13 70:14,18              71:8,10,12,14  <b>outdated</b> 67:4  <b>outer</b> 48:16  <b>outreach</b> 22:10  <b>outside</b> 7:22 33:6              34:8 35:13 46:4          48:22  <b>out-of-state</b> 23:18  <b>over</b> 5:17 6:22          22:13,18,20 26:7          27:19 30:24 31:18          31:20 32:4 35:14          55:19 58:13 72:2          73:1  <b>overall</b> 13:11  <b>overnight</b> 25:14</p>	<p style="text-align: center;"><b>P</b></p> <p><b>packet</b> 22:14  <b>paid</b> 57:1,14 60:18          60:18  <b>paperwork</b> 8:19          12:5 59:23 65:14  <b>parents</b> 45:23  <b>park</b> 73:12,14 74:4          74:9  <b>parking</b> 16:18  <b>parks</b> 73:1,3,4,8,22          74:2  <b>Parkway</b> 1:9  <b>part</b> 11:1 12:12          43:2 45:16 50:17          62:13 66:14  <b>participate</b> 72:5  <b>particular</b> 18:17          69:14  <b>parties</b> 48:2 55:2,3  <b>partner</b> 32:21 34:2          36:8 40:12  <b>parts</b> 11:24 33:13  <b>pass</b> 59:18  <b>passage</b> 15:15  <b>Passing</b> 36:15  <b>past</b> 8:21  <b>Patty</b> 1:18 3:7 8:24          24:20 56:19 57:22  <b>pay</b> 28:8 59:2,11  <b>paying</b> 23:1,14 24:3  <b>penalties</b> 56:20,23          57:7,10  <b>pending</b> 30:17  <b>Pennsylvania</b> 30:13  <b>people</b> 7:10 16:16          16:17 17:5,7 27:6          28:10,24 30:4          34:9,14,20,22          35:17 36:14,21,22          37:1,9,10 38:21          43:9 45:5 46:14          49:17,19 50:8,14          51:7,8,10,13,20          51:22 52:1,17          53:1,5 59:1,2 70:6          71:18,21</p>	<p><b>people's</b> 54:10          71:11  <b>per</b> 33:13 45:1 52:6          67:14  <b>percent</b> 44:4 54:18  <b>perfect</b> 23:6 63:2  <b>period</b> 32:18  <b>permit</b> 57:7 59:10          59:24 60:18,19          65:5  <b>permits</b> 59:14 64:13  <b>permitted</b> 59:10,19          60:13,18  <b>person</b> 31:21 32:19          33:16 34:10,17          36:23 37:8 39:6          40:2,5 46:8 47:21          48:24 49:2,11          51:9,9,11,12,15          51:19,23,24,24          52:2 57:18 64:15          70:24 72:19  <b>personal</b> 55:13          67:13  <b>personally</b> 29:15          32:20  <b>pertains</b> 10:2  <b>Peter</b> 30:23  <b>Philaromo</b> 30:15  <b>Philippines</b> 31:17          31:17  <b>philosophy</b> 61:3  <b>Phoenix</b> 52:23  <b>phone</b> 7:15 8:7,8,18          46:21  <b>phonetic</b> 30:15  <b>picked</b> 35:4  <b>pickup</b> 19:4  <b>piece</b> 10:4,7 11:13          11:13 13:10 16:13  <b>pieces</b> 11:6  <b>pillows</b> 16:22  <b>pink</b> 7:2  <b>pipe</b> 18:10,11,18          19:3,11,12  <b>pipng</b> 18:24  <b>place</b> 6:14 29:4,6          33:7 37:2 43:19          54:17  <b>plan</b> 26:8  <b>plane</b> 23:22  <b>planned</b> 22:9  <b>planning</b> 24:18          33:21 50:13  <b>plans</b> 7:20,24  <b>plant</b> 26:7,11  <b>plastic</b> 42:22  <b>plates</b> 20:18,20 21:4</p>

<p><b>platform</b> 35:18 36:7 46:1 <b>play</b> 67:15 <b>playing</b> 51:12 <b>Plaza</b> 1:9 2:16 <b>please</b> 70:12 <b>pleased</b> 27:22 <b>pleasure</b> 8:22 56:7 <b>plenty</b> 33:10 49:17 <b>pliable</b> 48:18 <b>plugged</b> 35:4 <b>plumbing</b> 18:10,11 18:12,18,24 <b>Plus</b> 14:15 <b>point</b> 12:23 13:1 19:14 21:2,22 33:13 <b>pointed</b> 26:21 64:23 <b>police</b> 22:11,18 <b>policies</b> 67:8,13 <b>policy</b> 8:7,8 68:8 <b>pool</b> 34:8,8,11,11,12 34:12,15,21,23,24 35:5,8,12,13 36:9 36:24 37:4,7 39:5 39:5,7,11,16,19 39:24 40:2 49:24 51:7,8,11,15,17 51:19,21 52:18 53:10,18,20 54:7 54:8,16,19,21 <b>pools</b> 38:24 39:1,12 55:1,13 <b>pops</b> 7:19 <b>position</b> 5:3,12 8:16 22:1 <b>positive</b> 28:12,12 29:19 <b>possible</b> 25:19 26:3 <b>possibly</b> 8:2 11:24 25:22 36:5 43:18 54:12 <b>post</b> 41:18,21 55:7 <b>posted</b> 46:16 <b>potentially</b> 45:20 <b>power</b> 43:17 44:18 <b>practices</b> 10:21 14:20 <b>precautions</b> 35:24 54:17 <b>present</b> 1:14 2:10 3:8,10,12,16,17 48:3 60:9 <b>presentation</b> 41:16 <b>presented</b> 4:1,10,14 <b>press</b> 26:19 <b>pretty</b> 23:23 24:1 30:10 31:23 40:22</p>	<p>50:11 53:1 <b>primary</b> 13:12 <b>prior</b> 6:11 58:6 <b>private</b> 31:7,22 54:18 <b>probably</b> 8:24 20:16 22:4 32:1 38:3 63:24 71:10 <b>problem</b> 33:20 37:5 40:6 50:9,24 51:2 57:21 59:9 63:3 64:15 65:8 <b>problems</b> 36:14 45:13 57:23 <b>procedures</b> 25:16 37:2 41:18,20 43:19 <b>proceedings</b> 76:7 <b>process</b> 22:17 <b>processes</b> 25:15 <b>product</b> 17:10 18:16 <b>products</b> 44:3,3 <b>profitable</b> 43:10 <b>program</b> 11:3,5 13:18 50:12 <b>promote</b> 27:1 <b>proper</b> 11:21 59:22 <b>properly</b> 50:24 59:2 <b>proposal</b> 67:5 <b>prove</b> 12:2 58:16 <b>proven</b> 14:6,14,21 <b>provide</b> 46:19 60:2 <b>provided</b> 57:15 60:1 <b>public</b> 6:9,11 14:12 26:22 52:22 59:5 72:19,20 76:5,17 <b>pull</b> 40:4 43:14 <b>pulling</b> 34:11 <b>purpose</b> 17:5 18:12 18:17 19:1,4 <b>pursue</b> 68:22 <b>purview</b> 12:20 21:5 <b>push</b> 35:13 <b>pushing</b> 34:11 39:20 <b>put</b> 17:11,14,17 18:8,11,18 34:2 34:17 39:9 45:14 45:15 53:15 54:20 58:13 65:2 <b>putting</b> 16:6 20:1 21:4 <b>PVC</b> 19:11</p> <hr/> <p style="text-align: center;"><b>Q</b></p> <p><b>qualify</b> 10:6 <b>quality</b> 11:3,5</p>	<p><b>question</b> 15:6 29:15 40:7 41:6 43:22 50:2 72:23 <b>questions</b> 55:22 56:2,13 60:24 71:17 <b>quiet</b> 8:6 <b>Quincy</b> 22:11,11 <b>quite</b> 6:2 8:15 43:11 52:11 <b>quorum</b> 3:16 <b>quote</b> 29:17</p> <hr/> <p style="text-align: center;"><b>R</b></p> <p><b>racing</b> 13:15 19:22 20:1,2 <b>radar</b> 56:24 58:2 <b>radius</b> 17:1 <b>railing</b> 18:8 19:3 <b>railings</b> 17:1 18:20 <b>rails</b> 9:17,19 <b>rain</b> 62:2 <b>raise</b> 5:8 11:8 37:3 42:18 <b>raised</b> 38:14 <b>range</b> 69:11 <b>Rathbun</b> 2:11 8:2 8:14 9:8 10:9,13 12:16 15:24 19:9 19:18,23 20:3,10 20:19,22 21:6,9 21:19 22:9 23:9 23:22 24:1,5,8,13 24:17,23 25:6,8 26:9,13,19 28:17 29:9,11 30:7 40:20 41:1,3 47:1 47:9 48:8,13 56:12 58:7 59:12 60:1,22 61:13,19 62:21,23 63:21 64:12 65:17,21 66:2,6 <b>rather</b> 13:7 17:4 <b>ratio</b> 51:17 <b>reach</b> 30:4 71:8,10 71:12 <b>reaching</b> 30:2 <b>read</b> 9:24 <b>reading</b> 8:22 56:21 <b>ready</b> 24:10 41:7 42:8 50:18 72:2 <b>real</b> 29:14 44:7 45:14 49:18 57:1 <b>realistic</b> 13:9 <b>realize</b> 37:10,18 62:6 <b>really</b> 6:3 9:18</p>	<p>11:21 20:5,11 21:24 25:11 26:2 29:7,11 32:23 33:3 34:3 36:10 36:21 45:13 50:3 50:6 52:19 56:1 56:22 57:8 58:12 58:18 60:11 67:7 68:5 71:4 75:5 <b>reapplied</b> 71:16 <b>reapply</b> 71:15,15,20 <b>reappointments</b> 71:13 <b>reason</b> 59:13 <b>reasonable</b> 23:23 <b>reasons</b> 13:14 <b>rec</b> 54:22 <b>recent</b> 20:16 <b>reception</b> 28:13 <b>recess</b> 48:1 <b>recognizing</b> 5:1 <b>recommend</b> 36:23 <b>recommendation</b> 42:16 <b>recorded</b> 32:21 <b>redraft</b> 67:5 <b>reference</b> 68:1 <b>refill</b> 40:5 <b>regardless</b> 73:11 <b>Region</b> 5:5 30:5,5 <b>registered</b> 57:1 59:3 61:11 <b>regs</b> 29:18 <b>regular</b> 19:3 <b>regulated</b> 64:21 68:14 <b>regulating</b> 20:11 <b>regulations</b> 46:18 <b>relating</b> 8:23 <b>relationship</b> 26:22 29:12 71:9 <b>relative</b> 13:18 61:1 <b>release</b> 26:19 <b>remanufacturing</b> 16:2 <b>remember</b> 13:7 44:8 <b>reminder</b> 7:12 <b>replace</b> 11:14 34:19 63:10 66:5 <b>replaced</b> 66:1 <b>replacing</b> 11:12 <b>reported</b> 76:7 <b>Reporter</b> 76:5,17 <b>representation</b> 72:14 <b>represented</b> 72:21 <b>require</b> 14:1,19</p>	<p>16:20 <b>required</b> 69:21 <b>requirement</b> 10:9 65:13,23 66:22 <b>requirements</b> 9:1 9:11,22 10:20 60:3 66:10 67:4 <b>researching</b> 8:15,15 <b>resent</b> 73:22 <b>residue</b> 44:5,15 <b>resolution</b> 65:9 <b>resolve</b> 59:9 <b>resolved</b> 63:19 <b>resources</b> 5:2 <b>respect</b> 7:17 18:2,21 <b>respond</b> 45:23 57:17 <b>responded</b> 70:19 <b>response</b> 4:17,19 47:12 55:23 71:20 74:20 75:15,17 <b>responsible</b> 50:7 <b>rest</b> 35:15 <b>restraint</b> 9:17 <b>restrictions</b> 17:7 23:18 45:7,8,14 <b>results</b> 28:12 32:21 <b>retardants</b> 28:3 <b>revenues</b> 5:8 <b>reversed</b> 30:15 <b>review</b> 68:15 <b>rid</b> 43:5 66:2 <b>ride</b> 1:3 7:21 13:20 14:24 20:16 21:9 34:14 37:17 40:2 41:24 42:8,9 43:10 52:6,7 61:21 62:19 66:19 73:14,16,23 74:1 74:4 <b>riders</b> 49:20,24 <b>rides</b> 9:7 14:4,23 15:23 32:5,6 36:17,18 38:19 41:19 66:16 74:9 74:11,12 <b>ridiculous</b> 58:9 <b>right</b> 5:5 9:8 19:6 23:6,19 26:18 36:4 37:9 38:22 40:11 41:22 42:7 43:23 44:13,21 47:6,13 49:21 54:14,14 56:6 59:10 60:1 61:6 62:21,22 63:14 66:20 72:22 74:18</p>
--	---	--	---	---

<p>75:7  <b>risk</b> 36:1  <b>river</b> 55:15  <b>road</b> 20:22 21:4  31:23 61:15 62:8  <b>roadworthy</b> 21:3,4  <b>rock</b> 20:8  <b>rode</b> 38:8  <b>roll</b> 3:6  <b>roller</b> 9:13 37:16  <b>rolling</b> 29:1  <b>room</b> 1:9 33:6  <b>ropes</b> 55:7  <b>rotating</b> 34:12  <b>rows</b> 18:11  <b>rubber</b> 43:20 61:14  <b>rules</b> 5:20,23 6:1,4  6:10,13,14,18  7:16 8:7 15:10  27:4,17 41:18,24  68:16,20  <b>run</b> 14:11 33:19  51:7 63:9 64:7,18  <b>running</b> 39:20  54:13 63:18 64:11</p> <hr/> <p style="text-align: center;"><b>S</b></p> <p><b>S</b> 1:17  <b>safe</b> 16:21 17:2,6  18:23 29:10 49:23  62:20  <b>safely</b> 45:3  <b>safety</b> 3:4 7:21  29:22,23 30:3  35:24 46:18 49:17  59:6 62:11 63:8  73:1,14,16,23  74:1  <b>same</b> 11:14 18:2  35:12 38:20 40:21  61:15 65:7  <b>Sangamon</b> 76:2,6  <b>Sara</b> 2:12 5:22,23  7:16 8:12  <b>saw</b> 31:17 33:3 34:5  34:20 35:2 36:9  37:7 39:23  <b>saying</b> 8:5 22:19  27:19 47:15 57:16  61:20 72:9 73:13  74:3  <b>says</b> 11:2,3 23:3  59:21,22 60:4  64:16 68:9  <b>scared</b> 42:21  <b>schedule</b> 25:1 69:3  <b>scheduled</b> 1:10  <b>scheduling</b> 69:5</p>	<p><b>Scherer</b> 2:12 6:2,16  7:1,18 8:10  <b>school</b> 50:21  <b>Scrambler</b> 63:4  <b>screaming</b> 46:4,6  <b>scuba</b> 30:20  <b>sealed</b> 33:4  <b>season</b> 6:21 31:6  55:2  <b>seat</b> 13:11 17:1 71:7  <b>second</b> 4:2,8,15 6:8  31:8 75:8,13  <b>secondary</b> 8:16  <b>seconds</b> 37:5  <b>Secretary</b> 21:1,11  <b>section</b> 67:9,10  <b>sector</b> 30:13  <b>see</b> 3:18 7:22 12:4  16:1 26:7,14 30:9  31:7 32:9,10  34:18 42:6 47:1  47:17 49:16 51:12  51:21,23 56:22  57:2 59:3,6,7  64:24 70:15 71:22  <b>seemed</b> 19:1  <b>seems</b> 28:8 33:2  <b>seen</b> 31:1,16 32:8  34:5,7,14 35:2,11  35:17 37:6 38:19  38:24 39:1,3,14  39:17 41:2 47:11  47:17 48:9,14  50:3 53:6,16 71:2  <b>send</b> 25:8 41:9,12  51:4 56:3 65:14  66:5 70:14  <b>sense</b> 17:6 29:22  <b>sent</b> 57:15 59:16  65:10  <b>separate</b> 10:18  <b>September</b> 27:6  <b>serious</b> 22:16  <b>serve</b> 71:12  <b>service</b> 14:6,14,21  <b>SERVICES</b> 2:15  <b>session</b> 68:1,3,3,22  68:23  <b>sessions</b> 25:14  <b>set</b> 10:10,16 22:12  24:23 28:20 38:12  53:5,18,19 58:11  <b>setting</b> 9:18 32:9  <b>seven</b> 25:4  <b>several</b> 13:21 32:1  <b>shady</b> 52:12  <b>Shannon</b> 1:15 3:3,9  3:11,13,15,15,22</p>	<p>4:3,9,16,18,20  5:18 6:23 7:2,6,20  8:3,9,11 9:6 19:19  19:24 20:9,11,20  21:15,22 22:2,6,8  23:15 24:3 26:11  26:15,18 28:14  29:21 40:17 45:2  47:4,7 48:5 55:24  56:5,11,13,16  57:3 58:6 59:24  60:14,23 62:18  65:15 66:18,23  67:9,11,17,20,23  68:12,19 69:10,13  69:20 70:5,9,13  70:20 71:1,5,8  72:6,8,12,18 73:4  73:15,20,24 74:16  74:18,21,23 75:7  75:10,14,16,18  <b>shape</b> 33:17,19  <b>shared</b> 32:7  <b>sheets</b> 7:3  <b>shell</b> 35:8  <b>shell</b> 48:15,16  <b>sheriff's</b> 22:10  <b>shooting</b> 69:10  <b>shop</b> 19:14 64:22  <b>short</b> 48:1  <b>shorthand</b> 76:5,7  76:10,17  <b>shoulders</b> 74:16  <b>show</b> 63:3  <b>showing</b> 30:11  <b>Shrugs</b> 74:16  <b>shuffled</b> 25:17  <b>shut</b> 13:6,8,21 28:1  <b>sick</b> 36:14 37:13  <b>side</b> 9:17,19 35:14  36:9 39:2,5,13  40:3 46:3 54:13  60:10 64:16  <b>sides</b> 54:8 62:15  <b>sign</b> 13:4 19:2,5,10  49:15  <b>silly</b> 54:16  <b>simply</b> 9:19  <b>since</b> 15:17 25:11  57:5 73:18  <b>sink</b> 39:6  <b>sinking</b> 38:15  <b>sinks</b> 34:15  <b>sit</b> 37:3 46:5 49:16  67:5  <b>site</b> 50:14 53:8  71:16  <b>sites</b> 29:23</p>	<p><b>sitting</b> 34:23 35:5  <b>situation</b> 60:7  <b>six</b> 30:19 39:19  <b>ski</b> 55:12 72:11  <b>sleep</b> 65:19  <b>slipping</b> 39:23  <b>sloppily</b> 68:6  <b>slow</b> 27:3 36:22  <b>slower</b> 30:1  <b>small</b> 31:24 42:13  52:24 53:1  <b>smell</b> 44:6  <b>Smith</b> 2:18 59:15  76:4  <b>Smithville</b> 27:20  <b>soliciting</b> 18:1  <b>some</b> 12:17 13:17  16:10 20:9 25:15  26:7 27:7 28:22  28:22 30:4 32:7  32:10,11,11 36:13  44:4 48:14 66:15  67:4 70:14 71:2  71:16 72:10 75:1  75:5  <b>somebody</b> 14:10,24  21:16 27:17 43:19  45:6 51:1 52:13  53:10 57:7 59:3,9  59:14 63:23 71:7  72:11  <b>someone</b> 38:16  48:15 50:23 54:6  54:6,11 62:18  75:10  <b>something</b> 7:19  9:15,22 14:11,16  15:17 16:7,11  22:19 25:10 30:1  31:12,13 37:22  49:22 61:5,12,24  62:16 64:5,18  68:20 74:14  <b>sometimes</b> 10:4  <b>somewhat</b> 30:1  <b>sore</b> 43:19  <b>sorry</b> 4:5 6:16 58:18  70:3  <b>sort</b> 45:4  <b>sound</b> 50:5  <b>sounds</b> 26:13 54:16  <b>source</b> 29:14  <b>south</b> 1:9 2:16 7:14  27:12 28:22 31:9  <b>Southern</b> 5:5 30:5  <b>Southwest</b> 23:23  <b>Sparks</b> 1:17 3:11,12  17:23 18:2 19:15</p>	<p>24:7 52:5 70:12  <b>speaker</b> 30:23  <b>special</b> 46:7  <b>specialty</b> 12:21,22  <b>specific</b> 72:19  <b>specs</b> 12:7,9  <b>speed</b> 17:1 26:3  46:2  <b>spent</b> 53:5  <b>sphere</b> 30:20  <b>spoken</b> 42:4  <b>spot</b> 59:9 60:1 72:19  72:20  <b>spots</b> 72:18  <b>spray</b> 43:24  <b>spreading</b> 27:21  <b>spring</b> 7:14 10:5,8  11:14,14 16:7  25:20 26:19,20  28:20,21  <b>Springfield</b> 1:10  2:16 7:13 24:24  32:8  <b>SS</b> 76:1  <b>staff</b> 23:6 36:21  <b>stages</b> 33:14  <b>stairs</b> 17:2  <b>stamp</b> 12:6,11  17:16 66:21  <b>stand</b> 30:24 61:9  <b>standard</b> 10:18  13:16 15:11,13  16:5  <b>standards</b> 8:1,23  9:4,19 10:7,10,16  10:19,22,23 11:20  13:15,23 14:5,7  15:4,14,16,21  16:4 17:18 18:14  18:21 19:21 20:1  20:15 38:13  <b>standing</b> 61:20  <b>start</b> 11:7,9 27:3  46:4 66:4  <b>started</b> 3:1 24:1  27:6 31:21 36:20  <b>starts</b> 6:19  <b>state</b> 1:2 2:16 13:8  13:20 21:1,11  53:23 76:1,6  <b>states</b> 20:9 75:4  <b>stationary</b> 35:7  <b>statute</b> 5:21 57:15  72:21 73:2  <b>statutory</b> 5:21 57:5  <b>steel</b> 10:4,8,10 11:6  13:10 19:12  <b>stick</b> 42:9</p>
---	--	--	--	--

<p><b>still</b> 8:14,15 9:10 12:10 14:19,21 25:9 33:10 39:5 41:9 61:16 65:19 65:22 <b>stinky</b> 44:6,14 <b>stipulate</b> 9:21 <b>stop</b> 56:23 58:13 61:19 62:24 63:12 63:17,24 65:10 <b>stories</b> 36:12 <b>stormed</b> 46:13 <b>story</b> 60:10 <b>straight</b> 13:22 <b>straw</b> 28:3 <b>street</b> 2:4 50:23 <b>strength</b> 64:11 <b>strengths</b> 10:19 11:22 12:12 <b>strict</b> 50:11 <b>strong</b> 23:18 <b>stronger</b> 16:7,10 <b>structural</b> 13:11 <b>studies</b> 32:17 33:23 <b>study</b> 12:19 32:21 41:14 <b>stuff</b> 37:24 38:9 46:24 47:20 53:8 53:14 55:5,14 75:3 <b>subject</b> 6:21 <b>subjected</b> 68:15 <b>submitting</b> 7:10 8:3 <b>substance</b> 6:4 <b>success</b> 31:21 <b>successful</b> 29:2 <b>Sue's</b> 58:12 <b>sufficient</b> 19:4 <b>Suite</b> 2:4 <b>Sullivan</b> 1:18 3:7,8 4:2,8 5:16 6:15 10:12,17 11:7,9 11:12,19 12:3,6 12:10 14:3,10 15:12,16,22 16:1 16:5,23 17:7,19 18:15 19:7,16 20:14 21:14,20,24 22:5,7 23:8,13,19 23:24 24:11,16,22 25:2,7 26:5,12,17 29:3,10 41:6,9,12 41:17,23 42:11,13 43:24 45:17,21 47:3,15,19 48:21 49:6,9 50:2,5,20 51:15 55:9,15,20 56:1,6,15,21 58:1</p>	<p>58:5,24 61:2,18 62:22 63:20 64:4 65:20,22 66:3,20 69:12,23 70:7,16 70:18,23 71:2,6 71:22 72:3,7,9,15 72:23 73:5,7,21 74:5,7,10,14,17 75:12 <b>summer</b> 32:5 57:5 <b>supervised</b> 51:1 <b>support</b> 57:6 <b>supposed</b> 11:20 44:3 <b>sure</b> 11:23 14:9 21:13 23:5 26:17 33:3 35:9 36:2,3 41:11,16,16 42:17 49:18,19 53:9 55:8 67:3 68:13 68:13 <b>suspended</b> 64:13 65:6 <b>suspensions</b> 18:6 <b>sweeping</b> 30:10 <b>swimming</b> 54:21 <b>Swinger</b> 66:9 <b>switch</b> 9:12 <b>system</b> 9:17 52:16 66:7,12 <b>systematic</b> 52:15,17 <b>Szerletich</b> 2:12 52:10,15</p> <hr/> <p style="text-align: center;"><b>T</b></p> <hr/> <p><b>table</b> 57:12 <b>take</b> 3:6 9:2 15:21 17:13 21:5 30:24 33:15 44:17,19 49:20 55:18 61:9 72:2 <b>taken</b> 28:1 33:5 48:2 55:15 76:10 <b>taking</b> 51:9,10 53:11 <b>talk</b> 4:22 31:4 38:17 <b>talked</b> 16:24 30:14 53:14 58:20 67:3 72:12 <b>talking</b> 11:17 18:20 48:15 49:11 55:6 75:3 <b>tank</b> 30:20 <b>teachers</b> 24:19 <b>teamwork</b> 26:23 <b>tear</b> 12:2 <b>technically</b> 12:23 74:8</p>	<p><b>tell</b> 15:17 61:5 72:8 <b>telling</b> 62:12 <b>ten</b> 28:18 32:2 33:20 <b>term</b> 14:6 <b>terms</b> 18:22,22,23 <b>terrifying</b> 42:23 <b>tested</b> 24:7,8,9,10 45:4 64:6,9 <b>tester</b> 33:22 <b>thank</b> 4:23,24 8:12 26:18 46:12 48:5 49:8 55:24 56:5 56:16 68:24 72:1 75:7,18 <b>thankfully</b> 75:4 <b>thanks</b> 52:20 55:20 57:6 <b>their</b> 8:4 10:10 14:11 15:1,2 18:6 20:4 23:4,10,10 24:10,14,14 37:3 39:9 47:19 54:10 59:18 60:10 62:7 63:4 66:16 72:13 <b>themselves</b> 54:12 <b>themselves</b> 45:21 60:10 <b>thick</b> 59:16 <b>thing</b> 14:3 29:21 33:1 35:20,21 36:7,9,12 37:15 38:9 39:8 41:7 42:23 45:20 46:3 48:21 49:21 51:7 53:13 56:19 61:15 65:7,24 68:12 74:22 <b>things</b> 5:19 14:19 20:15 21:12 25:19 26:7 30:22 32:7 32:10,14 34:22 35:2 36:4 37:1,5 37:12 38:14 41:19 41:20 53:11 54:4 55:12 57:2 62:8 62:12 66:6,8,15 67:12 75:3 <b>think</b> 4:23 5:7 7:2,8 9:20 13:1 15:22 17:19 18:4 19:19 19:24 22:24 23:3 26:24 27:12,23 28:5,7,10 29:3,17 29:22 31:11 32:3 42:4,9,20 44:8,9 47:19 48:21 57:3 57:4,19,20 58:24</p>	<p>59:1,5 60:8 62:9 65:17 68:16,18 69:15 70:23 73:17 <b>thinking</b> 9:18 23:19 39:21 42:18 63:15 67:24 68:2 <b>third</b> 31:6 62:1 <b>though</b> 6:18 <b>thought</b> 31:18 34:3 37:8 49:6 50:5 57:10 58:5 <b>thoughts</b> 75:6 <b>three</b> 18:11 30:22 36:22,23 37:9 38:3 39:14 42:16 42:19,24 44:20 45:1 51:19,22 52:8,8 53:5 60:5 62:16 <b>three-minute</b> 52:7 <b>thrilled</b> 9:18 <b>through</b> 5:5 6:23 28:1,1 32:19 56:22 59:12 <b>ticket</b> 23:22 <b>tickets</b> 51:10 <b>tied</b> 55:12 <b>time</b> 7:19 11:10 13:3,3 14:5 15:19 15:20 17:1 22:7 22:21 23:2 24:5,6 25:12,18 26:6 30:6,14,22 31:19 32:18 33:9,9 36:20,20 37:19 43:12 44:17,23 47:21 48:1 50:3 54:18 56:8 62:1 62:14 67:8 68:21 71:3,23 75:8 <b>timeframe</b> 26:15 <b>timers</b> 36:17 <b>times</b> 36:21 52:3 58:17,20 60:5,7 61:14 62:16 <b>timing</b> 52:14 <b>today</b> 15:2 <b>together</b> 23:21 26:2 <b>told</b> 28:21 61:22,23 61:24 62:2,16 65:8 <b>tomorrow</b> 63:10 <b>tonight</b> 63:1 <b>Tony</b> 67:18 <b>top</b> 8:6 18:14 39:10 39:14,15,19 <b>totally</b> 13:6 30:15 64:22</p>	<p><b>touch</b> 12:20,22 <b>tough</b> 48:13 <b>towards</b> 13:14 <b>track</b> 36:19 52:3 66:8,11,15 <b>trademarked</b> 40:17 <b>trailer</b> 17:14,17,20 <b>train</b> 53:4 <b>trained</b> 51:1 <b>training</b> 5:5 9:11 20:4,5 22:9,12,20 24:4,12,15,18 25:13 27:13 28:17 28:20 50:7,12 53:13 <b>tram</b> 16:16 <b>translation</b> 76:9 <b>transporting</b> 17:5 <b>trap</b> 28:5 <b>travel</b> 23:18 69:5 <b>traveled</b> 40:12 <b>treat</b> 53:21 <b>treated</b> 53:23 <b>tried</b> 31:18 44:2 54:7,13,15 55:11 <b>trip</b> 55:10 <b>trouble</b> 54:1 <b>truck</b> 9:15 10:5,16 11:8,17 12:2,8,19 12:23 13:8,15 15:9 16:1,21 17:4 17:5 18:9,19 19:4 19:13 20:24 <b>trucks</b> 8:13,14 10:2 12:15 13:19 16:15 16:16 18:3 19:20 62:7 <b>true</b> 21:22 58:16 60:9 76:9 <b>trust</b> 62:4 <b>truthfully</b> 13:20 <b>try</b> 32:18 43:14,18 54:4,15 56:24 62:10 65:18 67:24 70:10 <b>trying</b> 22:12 26:24 28:19 30:3 43:8 45:21 46:1,3 53:16 58:1 <b>Tube</b> 35:2 51:2 <b>tubes</b> 48:16,19,22 <b>turn</b> 39:10 <b>turned</b> 43:17 46:7 <b>turning</b> 17:1 <b>Twelve</b> 51:8 <b>twice</b> 62:3 <b>two</b> 10:4 11:6 20:6,7 24:16,17 28:2</p>
---	--	--	---	--

<p>34:24 35:16 44:20 45:1 51:7,8 53:5 54:1 57:19,19 66:13,16 69:21 70:7,9 <b>tying</b> 55:6 <b>type</b> 26:24 57:9 <b>typically</b> 10:3 17:12</p> <hr/> <p style="text-align: center;"><b>U</b></p> <p><b>U</b> 35:2 51:2 <b>Uh-huh</b> 6:23 10:12 19:7,23 21:9 26:12,12 29:9 61:18 71:1 73:5 <b>UK</b> 36:8 <b>ulterior</b> 74:13 <b>ultimately</b> 60:16,17 60:20 <b>unacceptable</b> 64:22 <b>under</b> 15:11 20:8,24 21:9 56:24 58:1 <b>understand</b> 9:10 17:9 27:7 41:15 57:20 <b>understanding</b> 5:14 <b>understands</b> 62:9 <b>Unfortunately</b> 27:5 <b>unless</b> 7:19 45:9 <b>unload</b> 39:3 <b>unloading</b> 51:10,24 <b>unplugged</b> 34:24 51:5 <b>until</b> 15:9 25:3 33:3 36:9 39:8 61:21 63:1,18 65:15 <b>unzip</b> 39:5 40:3 47:15,16 <b>update</b> 5:24 27:2 <b>updated</b> 15:18 36:2 <b>updates</b> 7:16 <b>updating</b> 8:1 <b>upgrading</b> 66:7,12 <b>Urbik</b> 1:16 3:13,14 3:24 4:5,13 7:5 10:2,14 11:6,8,10 11:16,23 12:5,8 12:13 14:1,9 15:8 15:14,19 16:4,20 17:9,22 18:1,8,16 18:24 19:12 20:18 20:21 21:2,13 40:8,15 43:2,4 47:21 54:20,24 56:14 59:8 67:1 68:5 69:9,24 70:17 72:10,13,17 72:22 73:9,19</p>	<p>74:2 75:13 <b>USA</b> 31:5 <b>use</b> 18:3,9 20:4 32:18 35:18 36:17 43:24 <b>used</b> 9:5 <b>using</b> 18:24 34:21 44:6 51:4 54:19 <b>usual</b> 38:9 <b>usually</b> 49:1 52:9 61:19 <b>utilized</b> 13:17 <b>U.S</b> 10:22 31:9 33:23</p> <hr/> <p style="text-align: center;"><b>V</b></p> <p><b>vacant</b> 5:11,12 <b>VAUGHN</b> 8:7 68:10 73:2 <b>vehicle</b> 11:18 20:18 <b>venue</b> 31:22 <b>venues</b> 31:7 <b>verse</b> 29:18 <b>versus</b> 28:8 51:18 <b>very</b> 4:23 13:3,3 14:18,18 23:2,17 26:22,24 27:14,22 27:22 28:9,12,12 28:24 29:19 30:12 38:2,2 41:4,24 45:24 46:9 49:6 52:15,16 58:24 59:7 65:9,18 69:8 74:5 75:18 <b>veto</b> 68:23 <b>video</b> 51:2 <b>views</b> 53:15 <b>visible</b> 12:1 <b>vocal</b> 26:22 <b>volunteer</b> 21:16,18 24:20 28:8</p> <hr/> <p style="text-align: center;"><b>W</b></p> <p><b>wages</b> 30:18 <b>waive</b> 49:16 <b>walk</b> 40:18 62:4,15 64:2 <b>walked</b> 53:8 <b>walking</b> 49:9 <b>walks</b> 53:2 <b>want</b> 3:18 4:23,24 5:24 16:10 25:10 25:18 29:21 31:2 37:9,12,22 44:11 44:13,14 47:1,6 49:13,15 60:24 62:14,15,18 64:7 64:11,14,24 65:12</p>	<p>67:1 68:13 73:14 74:7 <b>wanted</b> 19:5 26:6 26:14 36:3 40:14 69:14 <b>wants</b> 17:11 24:20 72:4 <b>warned</b> 59:21 60:7 62:3 <b>warnings</b> 41:23 46:16,17 <b>washed</b> 43:17 <b>washing</b> 44:7,18 <b>wasn't</b> 9:18 18:1 24:2 33:11 53:3 60:11 63:12,17 64:1 <b>watch</b> 37:1 <b>watching</b> 51:9 <b>water</b> 19:3 34:24 38:5 39:20 40:18 53:21 <b>waterline</b> 35:10 <b>Wave</b> 66:9 <b>way</b> 9:2 13:23 20:10 27:22 29:19 40:7 40:13 44:24 54:7 58:15 61:12 63:15 65:20 67:6 73:18 <b>ways</b> 39:1 <b>weak</b> 16:12 <b>wear</b> 45:3 <b>wearing</b> 66:4 <b>web</b> 71:16 <b>week</b> 22:4,6 26:1 71:14 <b>weeks</b> 70:8,10 <b>week's</b> 22:7 <b>weld</b> 17:20 61:23,24 <b>welding</b> 62:1 <b>well</b> 3:3,18 4:23 7:7 8:12 10:17 12:10 12:18,19,21 16:16 17:7 23:13,19 25:2 27:8 29:3 37:14 38:11,12 43:10 44:4 45:5 45:21 46:11,20 47:5 53:3 55:3 56:17,21 58:3,11 58:22,24 61:2 64:4 65:1,22 66:6 66:11,20,23 67:20 70:13,23 71:22 72:9 73:2,15,22 74:7,18 <b>went</b> 5:12,18 6:14 6:23 8:22 13:14</p>	<p>13:21 14:15 27:11 27:13 37:15 52:11 <b>were</b> 6:8 9:9,9,10 13:4,5 14:4 15:12 17:1 19:24 22:15 23:13,16 24:13 27:6 29:13 30:12 30:17 31:8,16 32:9,10,10,12,14 32:15,23 34:21,22 36:4,9,13 52:10 52:15,16 57:16,18 57:19 58:1,8 60:16,17,17,19 61:15,16 63:4,8 63:14 64:1,3,13 67:12,24 68:2 69:14 <b>weren't</b> 33:2 55:8 <b>West</b> 7:14 <b>we'll</b> 27:9 49:16 70:13 <b>we're</b> 42:17 53:24 <b>we've</b> 20:6 22:20 27:11,14 28:7,14 29:11 31:5 32:17 33:1,24 34:1,5,14 35:11 36:20 38:7 42:15 43:8,9 44:2 44:6 46:14,17 48:15 49:17 50:17 51:23,23 54:22 55:11,12,13 57:4 62:24 64:24 65:10 69:15 <b>whatsoever</b> 28:4 <b>while</b> 34:22 35:5 38:16 39:5,7,17 61:7 <b>whole</b> 10:18 11:2,2 15:3 35:21 41:7 42:2 51:21 53:8 55:2,6,9 <b>whoops</b> 51:5 <b>wife</b> 31:17 <b>willing</b> 28:9 41:9 64:17 <b>winter</b> 30:2 <b>wipes</b> 44:8,9,9 <b>wired</b> 35:8 <b>wisdom</b> 63:22 <b>wise</b> 48:9 <b>wondered</b> 72:24 73:21 74:15 <b>wonderful</b> 26:13 <b>word</b> 27:13,15,20 46:12 57:3 62:5 64:14</p>	<p><b>work</b> 5:18 13:6,8 20:5 21:17,18 25:1,15,21 26:15 29:23 43:8 50:18 58:14,19 60:13 61:13 70:15 <b>worked</b> 5:22 27:14 27:23 28:7,24 29:11 35:20 <b>working</b> 5:6 8:5 21:16 22:10,18 24:19 25:23,24 26:2,9 28:15 30:2 31:10 49:19 50:8 50:14 58:15 61:9 67:18 <b>world</b> 33:19 48:10 <b>worry</b> 50:21 <b>worse</b> 48:14 <b>wouldn't</b> 12:22 40:5 43:10 72:20 <b>Wow</b> 30:8 31:4 40:8 40:15,19 48:4 54:1 <b>write</b> 59:10 61:7 63:13 <b>writing</b> 65:3 <b>written</b> 35:23 60:5 62:24 63:13,24 67:7,14 68:6 <b>wrong</b> 37:23 58:17 63:4,8,15 64:1,3 64:15,16,18 <b>wrote</b> 73:16</p> <hr/> <p style="text-align: center;"><b>Y</b></p> <p><b>yank</b> 34:16 <b>yeah</b> 5:18 6:16 7:6 24:1 26:17 28:17 31:13 38:18 44:9 44:13,13,14,22 45:1,11,12 46:21 46:23,24 47:2 48:7,8 50:4,11 51:14,16 53:23 55:1,21 58:21 60:12,12 66:3 68:12 70:5,13 71:1 72:12 73:6 73:20 <b>year</b> 5:4,9,12 6:14 6:15,20 15:18 26:4 27:2,3,5,9,10 27:14 31:15,22 32:3 36:2 42:8,9 50:13,16,18 52:22 55:4 66:12,21 68:11 69:8</p>
--	--	---	---	--

<p><b>years</b> 14:4,11 15:1 15:18 24:16,17 30:21 36:11 42:5 42:17,18 57:23 58:6 66:4,10,17 <b>yesterday</b> 22:15 70:21 <b>YMCA</b> 54:22 <b>younger</b> 38:23</p> <hr/> <p style="text-align: center;"><b>Z</b></p> <hr/> <p><b>zip</b> 34:17 39:8 <b>zipper</b> 46:2 49:5</p> <hr/> <p style="text-align: center;"><b>\$</b></p> <hr/> <p><b>\$100,000</b> 68:8 <b>\$20,000</b> 57:13,14 <b>\$200</b> 23:23 <b>\$6.00</b> 52:6 <b>\$80,000</b> 5:9</p> <hr/> <p style="text-align: center;"><b>#</b></p> <hr/> <p><b>#084-003540</b> 76:18</p> <hr/> <p style="text-align: center;"><b>0</b></p> <hr/> <p><b>084-003540</b> 2:19</p> <hr/> <p style="text-align: center;"><b>1</b></p> <hr/> <p><b>1st</b> 6:19 <b>1,000,000</b> 67:14 68:9 <b>1-800-280-3376</b> 2:17 <b>10:30</b> 75:21 <b>100</b> 43:13 <b>100,000</b> 67:13 <b>11</b> 51:13 <b>1159</b> 14:17 <b>12</b> 33:21 37:7 51:7 <b>14</b> 1:8 38:21 76:8 <b>14th</b> 6:12 <b>14-year</b> 32:20 <b>15</b> 2:16 28:18 32:5 <b>15,000</b> 32:5 <b>150</b> 30:21 32:4 <b>16th</b> 70:1,4 <b>160</b> 2:4 <b>17th</b> 70:1,4 <b>18</b> 39:13 <b>1980</b> 15:17 <b>1985</b> 73:17</p> <hr/> <p style="text-align: center;"><b>2</b></p> <hr/> <p><b>2</b> 1:9 <b>2nd</b> 25:2 <b>2-14</b> 67:10 <b>20</b> 15:1</p>	<p><b>20th</b> 6:13,19 <b>20,000</b> 32:6 <b>200</b> 32:4 <b>2003</b> 14:16 16:3 <b>2009</b> 31:6,7,21 57:5 <b>2010</b> 6:16 31:22 57:11 <b>2011</b> 1:8 76:8 <b>21st</b> 25:3 <b>217</b> 2:17 <b>2291</b> 14:15,18 <b>24</b> 33:12 <b>25</b> 27:12 30:21 <b>25-foot</b> 53:20</p> <hr/> <p style="text-align: center;"><b>3</b></p> <hr/> <p><b>30</b> 31:23 66:9,10 <b>3100</b> 1:9 <b>35</b> 65:23 <b>350</b> 28:3</p> <hr/> <p style="text-align: center;"><b>4</b></p> <hr/> <p><b>4th</b> 70:11 <b>4:30</b> 35:22 <b>45-years</b> 33:18</p> <hr/> <p style="text-align: center;"><b>5</b></p> <hr/> <p><b>5,000</b> 33:13 <b>50</b> 28:17 43:12 <b>523-8244</b> 2:17</p> <hr/> <p style="text-align: center;"><b>6</b></p> <hr/> <p><b>6'3</b> 42:12 <b>60,000</b> 53:1 <b>60601</b> 2:4 <b>67201</b> 2:16</p> <hr/> <p style="text-align: center;"><b>7</b></p> <hr/> <p><b>75</b> 27:12</p> <hr/> <p style="text-align: center;"><b>8</b></p> <hr/> <p><b>8:30</b> 1:10 3:2,3 <b>85-year</b> 46:14 <b>86</b> 46:14</p> <hr/> <p style="text-align: center;"><b>9</b></p> <hr/> <p><b>900</b> 7:13 <b>99</b> 44:3 54:18</p>			
--	--	--	--	--