ILLINOIS DEPARTMENT OF LABOR

STATE OF ILLINOIS

ILLINOIS OSHA

FY 2018 State OSHA Annual Report (SOAR)

October 1, 2017 through September 30, 2018

Joe Beyer Director

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ILLINOIS DEPARTMENT OF LABOR STATE PLAN FY 2018 STATE OSHA ANNUAL REPORT

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EXECUTIVE SUMMARY

The Illinois Department of Labor (IDOL) Illinois OSHA Division submits this State OSHA Annual Report (SOAR) to the Federal Occupational Safety and Health Administration (OSHA) for evaluation of the State program. The SOAR covers activity from October 1, 2017 through September 30, 2018. This submission is in accordance with the State Plan Policies and Procedures Manual dated September 22, 2015.

During FY 2018, Illinois OSHA continued to improve processes, policies and procedures to ensure that the program met performance goals. The following summary of Illinois OSHA's FY 2018 Annual Performance Goals details Illinois OSHA's progress toward meeting all grant requirements and fostering safe and healthful workplaces for all Illinois public-sector employees.

STATE PLAN OVERVIEW

IDOL – Illinois OSHA operates a public-sector-only OSHA developmental state program. The Division Manager of Illinois OSHA administers the Illinois State Plan under the leadership of the Director of IDOL. Illinois OSHA enforces safety and health standards in public-sector workplaces, provides public-sector consultation services, investigates public-sector occupational safety and health whistleblower complaints, adopts "at least as effective as Federal OSHA standards" and provides public-sector outreach services. In Illinois, the U.S. Department of Labor, Occupational Safety and Health Administration enforces private-sector safety and health standards.

Safety and health inspectors conduct public-sector enforcement activities. Each inspector conducts Programmed Planned Inspections (PPIs), responds to worker complaints and investigates serious accidents, including fatalities. Illinois OSHA ensures employee participation and offers compliance assistance throughout every inspection. A strong enforcement presence establishes an effective deterrent for public-sector employers who fail to meet their occupational safety and health responsibilities.

Consultation services, partnerships, and alliances enable state and local government employers to initiate a proactive approach to improving their safety and health management programs and eliminate hazards in their workplaces. Illinois OSHA consultants assist Illinois public-sector employers in establishing quality safety and health programs, preventing occupational deaths, injuries and illnesses, identifying and eliminating workplace hazards and interpreting the Illinois Occupational Safety and Health Act and OSHA standards. The consultants note any workplace hazards without issuing citations, penalties or enforcement actions. Illinois OSHA created a Safety and Health Achievement Recognition Program (SHARP) for small public-sector employers in FY 2015, which will continue through FY 2020.

Illinois OSHA's Whistleblower Investigation Program is parallel to section 11(c) of the OSH Act, with policies and procedures for occupational safety and health whistleblower protection at least as effective as the Federal 11(c) policies. Illinois OSHA and the IDOL Conciliation and Mediation Division (Con/Med) executed a memorandum of understanding (MOU) to allow Con/Med Labor Conciliators to handle Illinois OSHA whistleblower complaints. The Labor Conciliators bring expertise in whistleblower complaint investigations pursuant to other acts under their enforcement authority. This MOU allows uninterrupted service to all whistleblower complainants and allows Illinois OSHA inspectors to remain focused on safety and health inspections. The MOU does not affect the legal authority to investigate workplace retaliation or whistleblower complaints under state law. The Illinois State Plan and all its regulations remain in effect.

SUMMARY OF ANNUAL PERFORMANCE PLAN RESULTS

Strategic Goal #1: Improve workplace safety exposures and fewer injuri			oyees as evidence	d by fewer haz	zards, reduced
Annual Performance Goal # 1.1	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public-sector occupations and workplaces.				
	Decrease injury ar NAICS segments			nd/or local age	ncies in the specific
Strategy	1.1 State Support	Activities for T	ransportation (NA	AICS 488)	
	OSHA Directive: and Highway Con			Citation Guida	ance for Roadway
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	 1 public-s 1 outreach 75 market Intermediate Outc Each year, data. Evalu 	tions conducted sector consultat h/training and e ting materials d come Measures: track and docu tate decrease in		ed in targeted N conducted in t	argeted NAICS
		njury and illnes	ss rates (total recone specific NAIC)		in state, county 2% by FY 2020.
FY 2018 Results	 16 inspections conducted 2 public-sector consultation visits conducted 2 outreach/training and education seminars conducted 726 outreach materials distributed 				
Conclusion	Illinois OSHA me Averaged 2015, 20 cases.	•	S data revealed a		in total recordable
			able Cases (TRC) 009-2012 for NAICS	2% Reduction in TRC	
	FY 2016	FY 2017	FY 2018	AVERAGE	OVERALL %
	RESULTS 7.7 2015 TRC BLS Data *2017 BLS data for thi	RESULTS 6.6 2016 TRC BLS Data is NAICS did not n	RESULTS 8.9 2017 TRC BLS Data* neet BLS standard pul	7.7	CHANGE 5% Increase in TRC

Annual Performance Goal # 1.2	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.				
Strategy	Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020. 1.2 State Nursing and Residential Care Facilities (NAICS 623) OSHA Directive: CPL 02-01-052, Enforcement Procedures for Investigating or Inspecting Workplace Violence Incidents				
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measure: • 1 inspection conducted in targeted NAICS • 42 marketing materials distributed Intermediate Outcome Measures: • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. Primary Outcome Measures: • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.				
FY 2018 Results	 2 inspections conducted 42 marketing materials were distributed 				
Conclusion	Illinois OSHA mer Averaged 2015, 20 cases.	•		8% reduction	in total recordable
		13.2 Total Recordab (averaged BLS 200 623)		FY 2020 TARGET 2% Reduction in TRC	
	FY 2016 RESULTS 12 2015 TRC BLS Data	FY 2017 RESULTS 13.7 2016 TRC BLS Data	FY 2018 RESULTS 10.9 2017 TRC BLS Data	AVERAGE	OVERALL % CHANGE 8% Reduction in TRC

Annual Performance Goal # 1.3	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.			
Strategy	Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020. 1.3 Local Fire Protection (NAICS 92216)			
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measure: • 65 inspections conducted in targeted NAICS • 2 public-sector consultation visits conducted in targeted NAICS • 1 outreach/training and education seminar conducted in targeted NAICS • 75 marketing materials distributed • 1 alliance/partnership established Intermediate Outcome Measures: • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. Primary Outcome Measures: • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.			
FY 2018 Results	 37 inspections conducted 3 public-sector consultation visits conducted 4 outreach/training and education seminars conducted 3,400 marketing materials distributed 0 partnership established 			
Conclusion	Illinois OSHA met most of the activity measures for FY 2018. Averaged 2015, 2016 & 2017 BLS data revealed a 3% reduction in total recordable cases.			
	BASELINE TARGET 10.6 Total Recordable Cases (TRC) (averaged BLS 2009-2012 for NAICS 488) Reduction in TRC			
	FY 2016 FY 2017 FY 2018 AVERAGE OVERALL % CHANGE 9.5 9.5 11.8 3% 2015 TRC BLS 2016 TRC BLS 2017 TRC BLS 10.3 Reduction in TRC *2017 BLS data for this NAICS did not meet BLS standard publication data criteria.			

Annual Performance Goal # 1.4	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.		
Strategy	Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020. 1.4 Departments of Public Works (NAICS 926120)		
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: • 65 inspections conducted in targeted NAICS • 2 public-sector consultation visits conducted in targeted NAICS • 1 outreach/training and education seminar conducted in targeted NAICS • 75 marketing materials distributed Intermediate Outcome Measures: • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. Primary Outcome Measures: • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.		
FY 2018 Results	 38 inspections conducted 3 public-sector consultation visits conducted 4 outreach/training and education seminars conducted 3,615 marketing materials distributed 		
Conclusion	Illinois OSHA met most of the activity measures for FY 2018. Averaged 2015, 2016 & 2017 BLS data revealed a 17% reduction in total recordable cases.		
	BASELINE		

Annual Performance Goal # 1.5	Reduce the number of worker injuries and illnesses by focusing statewide attention and resources on the most prevalent types of injuries and illnesses in the most hazardous public occupations and workplaces.				
Strategy	Decrease injury and illness rates in state, county and/or local agencies in the specific NAICS segments by two percent by FY 2020. 1.5 Water and Sewage Treatment Facilities (NAICS 2213)				
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measure: • 26 inspections conducted in targeted NAICS • 1 public-sector consultation visit conducted in targeted NAICS • 75 marketing materials distributed Intermediate Outcome Measures: • Each year, track and document targeted NAICS BLS total recordable case data. Evaluate decrease in total recordable cases by 0.4% each year. Primary Outcome Measures: • Decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.				
FY 2018 Results	 36 inspections conducted 4 public-sector consultation visits conducted 1,428 marketing materials distributed 				
Conclusion	Illinois OSHA met all activity measures for FY 2018. Averaged 2015, 2016 & 2017 BLS data revealed a 11% reduction in total recordable cases BASELINE FY 2020 TARGET 6.2 Total Recordable Cases (TRC) (averaged BLS 2009-2012 for NAICS 488) FY 2016 RESULTS				
	2015 TRC BLS 2016 TRC BLS 2017 TRC 5.6 Reduction in Data BLS Data TRC				

Annual Performance	To promote public-sector a	employer and er	nnlovee awareness of	commitment to and		
Goal # 2.1	To promote public-sector employer and employee awareness of, commitment to, and active participation in safety and health.					
Strategy	Performance Goal 2.1	Performance Goal 2.1				
	2.1 100% of Illinois OSHA	A activities will	include employee invo	olvement.		
	Activity Measures:					
D 6	Enforcement • 700 inspections co	nducted				
Performance Indicator(s)	• 700 inspections co		employees were confe	rred with		
(including activity,	Consultation15 public-sector co	oncultation vicits	conducted			
intermediate outcome, and primary outcome			s conducted where em	ployees were conferre		
measures)	with	4	(
	3 compliance assis were targeted/invo		(outreach, seminars, e	ic.) where employees		
	Intermediate Outcome Me	asures:				
	• Use OSHA's OIS	database manag	ement system to track			
	Illinois OSHA acti	vities will inclu	de employee involven	nent.		
	Primary Outcome Measures:					
	• 100% of Illinois O	SHA activities v	will include employee	involvement.		
	Enforcement174 inspections con	nducted				
	• 174 (100%) inspec		where employees wer	e consulted with		
FY 2018 Results	 Consultation 27 public-sector visits conducted 					
T 1 2010 Results	• 27 (100%) public-s		ducted where employe	ees were		
	consulted with7 compliance assistance activities where employees were					
	targeted/involved					
	Illinois OSHA met this pe	erformance goal	for FY 2018.			
	DAGEL DIE	FY 2018	FY 2018	0/ CHANCE		
	BASELINE	TARGET	RESULTS	% CHANGE		
		174 Inspections	174 Inspections included	100%		
	1000/ 6777	conducted	employee involvement			
Conclusion	100% of Illinois OSHA Enforcement	27	27	1000/		
	and Consultation activities will	Consultations conducted	Consultations included employee involvement	100%		
	include employee	7	7			
	involvement.	Compliance	Compliance assistance	100%		
		assistance	activities included	10070		

Annual Performance Goal # 2.2	To promote public-sector employer and employee awareness of, commitment to, and active participation in safety and health.			
Strategy	Performance Goal 2.2 2.2 Award Safety and Health Achievement Recognition (SHARP) to five new public-sector worksites by FY 2020. Recognize other outstanding contributions to worker safety and health.			
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: • Zero new public-sector Safety and Health Achievement Recognitions awarded Intermediate Outcome Measures: • Two new public-sector Safety and Health Achievement Recognitions awarded in FY 2018 or FY 2019. Primary Outcome Measures: • Award Safety and Health Achievement Recognitions to five new public-sector worksites by 2020.			
FY 2018 Results	No new public-sector SHARP were awarded.			
Conclusion	Illinois OSHA met this performar BASELINE Award Safety and Health Achievement Recognition (SHARP) to one new public-sector worksites per year. *In FY 2018, priority was given to private sector consultation goals.	FY 2018 TARGET	7 2018. FY 2018 RESULTS 0	% CHANGE 100%

Annual Performance Goal # 2.3	To promote public-sector employer active participation in safety and he		awareness of, cor	nmitment to, and
Strategy	Performance Goal 2.3 2.3 100% of Illinois OSHA's public-sector initial consultation visits will include site-specific recommendations to improve the safety and health program management system at that facility.			
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures: Consultation Activities • 15 public-sector consultation visits conducted will include site specific recommendations to improve safety and health program management systems Intermediate Outcome Measures: • Use OSHA's OIS Database Management system to track and verify 100% of Illinois OSHA's public-sector consultation visits will include site-specific recommendations to improve the safety and health program management system at that facility. Primary Outcome Measures: • 100% of Illinois OSHA's public-sector consultation visits will include site-specific recommendations to improve the safety and health program management system at that facility.			verify 100% of site-specific nanagement
FY 2018 Results	 27 public-sector consultation visits conducted 100% of public-sector initial consultation visits conducted included site-specific recommendations to improve safety and health program management systems. 			
Conclusion	BASELINE 100% of public-sector consultation visits conducted included site-specific recommendations to improve safety and health program management.	FY 2018 TARGET 27 consultation visits conducted	2018. FY 2018 RESULTS 27 consultation visits included site- specific recommendations	% CHANGE 100%

To promote public-sector employer and employee awareness of, commitment to, and active participation in safety and health.				
Performance Goal 2.4 2.4 Conduct compliance assistance activities for high-hazard industry organizations/groups concerning the hazards of relevant National Emphasis Programs (NEPs) and OSHA Directives and promoting Illinois OSHA's On-Site Consultation services.				
Activity Measures: Consultation Activities Number of activities for high-hazard industry groups where NEPs and OSHA Directives and public-sector consultation services are promoted including 488, 926120, 2213, 92216. Intermediate Outcome Measures: Use OSHA's OIS database management system to track compliance assistance activities for high-hazard industry organizations/groups concerning the hazards of relevant NEPs and OSHA Directives and promoting Illinois OSHA's On-Site Consultation services. Increase compliance assistance activities by a minimum of one each year. Primary Outcome Measures: Conduct compliance assistance activities for high-hazard industry organizations/groups concerning the hazards of relevant NEPs and OSHA				
Increase compliance assistance activities by a minimum of one each year for a total of 12 activities by 2020.				
Ten compliance assistance activities performed (see detailed list on page 20).				
BASELINE Illinois OSHA will use FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8 FY 2017 = 9	FY 2018 TARGET	FY 2018 RESULTS	% CHANGE	
	Performance Goal 2.4 2.4 Conduct compliance assistance organizations/groups concerning Programs (NEPs) and OSHA E Consultation services. Activity Measures: Consultation Activities Number of activities for his Directives and public-sected 488, 926120, 2213, 92216 Intermediate Outcome Measures: Use OSHA's OIS database assistance activities for hig the hazards of relevant NEOSHA's On-Site Consultation activities by a minimum of Primary Outcome Measures: Conduct compliance assistations/groups concedured by a minimum of Increase compliance assistation at total of 12 activities by 20 Ten compliance assistance activities BASELINE Illinois OSHA met this performance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8	active participation in safety and health. Performance Goal 2.4 2.4 Conduct compliance assistance activities for organizations/groups concerning the hazards Programs (NEPs) and OSHA Directives and Consultation services. Activity Measures: Consultation Activities Number of activities for high-hazard indu Directives and public-sector consultation 488, 926120, 2213, 92216. Intermediate Outcome Measures: Use OSHA's OIS database management assistance activities for high-hazard indu the hazards of relevant NEPs and OSHA OSHA's On-Site Consultation services. I activities by a minimum of one each year Primary Outcome Measures: Conduct compliance assistance activities organizations/groups concerning the haza Directives and promoting Illinois OSHA Increase compliance assistance activities a total of 12 activities by 2020. Ten compliance assistance activities performed (Illinois OSHA met this performance goal for FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2016 = 8 FY 2017 = 9	Performance Goal 2.4 2.4 Conduct compliance assistance activities for high-hazard in organizations/groups concerning the hazards of relevant Nat Programs (NEPs) and OSHA Directives and promoting Illin Consultation services. Activity Measures: Consultation Activities • Number of activities for high-hazard industry groups wh Directives and public-sector consultation services are properties and public-sector consultation services are properties. • Use OSHA's OIS database management system to track assistance activities for high-hazard industry organization the hazards of relevant NEPs and OSHA Directives and OSHA's On-Site Consultation services. Increase compliance in the hazards of relevant NEPs and OSHA Directives and OSHA's On-Site Consultation services. Increase compliance in the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultation services and organizations/groups concerning the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultation services and promoting Illinois OSHA's On-Site Consultations and promoting Illinois OSHA's On-Site Consultations and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and promoting Illinois OSHA's On-Site Consultations of the hazards of relevant Directives and Directives by a minimum of one each year for a total of 12 by FY 2018 and the hazards of relevant Directives and Directives by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY	Performance Goal 2.4 2.4 Conduct compliance assistance activities for high-hazard industry organizations/groups concerning the hazards of relevant National Emphasis Programs (NEPs) and OSHA Directives and promoting Illinois OSHA's On-Site Consultation services. Activity Measures: Consultation Activities • Number of activities for high-hazard industry groups where NEPs and OSH Directives and public-sector consultation services are promoted including 488, 926120, 2213, 92216. Intermediate Outcome Measures: • Use OSHA's OIS database management system to track compliance assistance activities for high-hazard industry organizations/groups concerning the hazards of relevant NEPs and OSHA Directives and promoting Illinois OSHA's On-Site Consultation services. Increase compliance assistance activities by a minimum of one each year. Primary Outcome Measures: • Conduct compliance assistance activities for high-hazard industry organizations/groups concerning the hazards of relevant NEPs and OSHA Directives and promoting Illinois OSHA's On-Site Consultation services. Increase compliance assistance activities by a minimum of one each year for a total of 12 activities by 2020. Ten compliance assistance activities performed (see detailed list on page 20). Illinois OSHA met this performance goal for FY 2018. BASELINE FY 2018 FY 2018 W CHANGE Illinois OSHA will use FY 2015 a paseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 a paseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2016 a 8 FY 2017 a 9

Strategic Goal #3 To generate public confide services.	ence through excellence in the development and delivery of Illinois OSHA's programs and
Annual Performance Goal # 3.1	Respond to legal mandates (adoptions) so that Illinois public-sector workers are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.
Strategy	Performance Goal 3.1 3.1 Investigate 100% of events that result in the death or in-patient hospitalization of one or more employees or an employee's amputation or an employee's loss of an eye, as a result of a work-related incident of a public-sector employee within 24 hours.
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	 Activity Measures: Number of fatalities, in-patient hospitalizations, amputations, or loss of eye(s) as a result of a work-related incident. Number of fatalities, in-patient hospitalizations, amputations, or loss of eye(s) as a result of a work-related incidents investigated within one working day of notification. Number of fatalities, in-patient hospitalizations, amputations, or loss of eye(s) as a result of a work-related incidents that are under NEPs.
	 Use OSHA's OIS database management system to track 100% of events that result in the death or in-patient hospitalization of one or more employees or an employee's amputation or an employee's loss of an eye, as a result of a work-related incident of a public-sector employee are investigated within 24 hours. Primary Outcome Measures: Investigate 100% of events that result in the death or in-patient hospitalization of one or more employees or an employee's amputation or an employee's loss of an eye, as a result of a work-related incident of a public-sector employee within 24 hours.
FY 2018 Results	Through a partnership with the Illinois Emergency Management Agency (IEMA), Illinois OSHA offers a 24-hour, seven days per week answering service which affords Illinois OSHA the ability to respond expeditiously to fatal events or catastrophes at all times. • 33 fatalities/catastrophes received • 33 fatalities/catastrophes investigated within one working day of notification.

	Illinois OSHA met this performan	ce goal for FY	2018.	
	BASELINE	FY 2018 TARGET	FY 2018 RESULTS	% CHANGE
Conclusion	Initiate inspections of fatal incidents and catastrophes within one working day of notification.	33 FAT/CATs received	33 FAT/CATs investigated within one day.	100% Within one working day

Annual Performance Goal # 3.2	Respond to legal mandates (adoptions) so that Illinois public-sector workers are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.					
Strategy	Performance Goal 3.2 3.2 A. Safety – Initiate 100% of safety complaint inspections within five days of notification. B. Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.					
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures Safety Number of safety complaints received Number of safety complaint inspections initiated within five days Number of safety complaints under NEPs Health Number of health complaints received (non-indoor air quality or sanitation) Number of health complaint inspections (non-indoor air quality or sanitation) initiated within five days. Intermediate Outcome Measures: Use OSHA's OIS database management system to track 100% of safety complaint inspections and 95% of health complaint inspections are initiated within five days of notification. Primary Outcome Measures: Safety – Initiate 100% of safety complaint inspections within five days of notification. Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.					
FY 2018 Results	In FY 2018, a total of 179 safety and health complaints were received, 40 of them warranted an inspection. Safety 157 safety complaints received 28 of the 157 safety complaints received warranted an inspection. In FY 2018 it took an average of 4.48 days to initiate an inspection. Health 22 health complaints received 12 of the 22 health complaints received warranted an inspection. In FY 2018 it took an average of 4.48 days to initiate an inspection.					

	Illinois OSHA met this performan	nce goal for FY	7 2018.	
	BASELINE	FY 2018 TARGET	FY 2018 RESULTS	% CHANGE
Conclusion	Safety – Initiate 100% of safety complaint inspections within five days of notification.	28 Safety complaints received	28 Investigated within an average of 4.48 days.	100% Investigated within five days
	Health – Initiate 95% of health complaint inspections within five days of notification, excluding indoor air quality and sanitation issues.	12 Health complaints received	12 Investigated within an average of 4.48 days	100% Investigated within five days

Annual Performance Goal # 3.3	Respond to legal mandates (adoptions) so that Illinois public-sector workers are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.						
Strategy	Performance Goal 3.3 3.3 To survey customer satisfaction that 90% of the services are rated being the most effective. This sh from the consumer perspective.	d four or highe	er on a scale of	one to five, with five			
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	 Activity Measures Number of public-sector consultation visits conducted Number of survey responses received where employer rated the consultation visit as highly effective (score of four or higher, on a scale of one to five with five being the most effective). Intermediate Outcome Measures: Consultation Supervisors will send public-sector employers a survey after each consultation visit. All surveys received will be reviewed by the Supervisor to verify a score of four or higher, on a scale of one to five with five being the most effective has been achieved. Primary Outcome Measures: To survey customer satisfaction rates for consultation visits in the public sector and ensure that 90% of the services are rated four or higher on a scale of one to five, with five being the most effective. This shows the effectiveness of the program and services from the consumer perspective. 						
FY 2018 Results	 27 public-sector consultation visits conducted 27 public-sector surveys sent. Five were returned and all had a score of four or higher 						
Conclusion	Illinois OSHA met this performance goal for FY 2018. BASELINE FY 2018 TARGET FY 2018 RESULTS % CHANGE Customer satisfaction surveys for consultation visits in the public sector are rated four or higher. 5 consultation surveys received 5 scored four or higher higher						

Annual Performance Goal # 3.4	Respond to legal mandates (adoptions) so that Illinois public-sector-workers are provided full protection under the Occupational Safety and Health Act. Increase and improve the number of frontline contacts with appropriate agencies, organizations and services that involve the public sector.						
Strategy	Performance Goal 3.4 3.4 Each year, increase the number of compliance assistance activities (i.e. direct mailings, advertising, newsletters, etc.) conducted or distributed in the public sector.						
Performance Indicator(s) (including activity, intermediate outcome, and primary outcome measures)	Activity Measures Number of compliance assistance activities conducted/distributed (i.e. direct mailings, hazard alerts, newsletters) Intermediate Outcome Measures: Use OSHA's OIS database management system to track compliance assistance activities. Increase compliance assistance activities by a minimum of one each year. Primary Outcome Measures: Each year, maintain and/or exceed the number of compliance assistance activities (i.e. direct mailings, advertising, newsletters, etc.) conducted or distributed in the public sector. Increase compliance assistance activities by a minimum of one each year for a total of 12 activities by FY 2020.						
FY 2018 Results	Ten compliance assistance activities performed (see detailed list on page 20).						
Conclusion	Illinois OSHA met this performance goal for FY 2018. BASELINE Illinois OSHA will use FY 2015 as a baseline and will increase compliance assistance activities by a minimum of one each year for a total of 12 by FY 2020. FY 2015 = 7 FY 2018 FY 2018 RESULTS 0 0 10 100% 100						

PROGRESS TOWARD STRATEGIC PLAN ACCOMPLISHMENTS

The strategic plan identifies three fundamental goals to reduce workplace injuries, illnesses and fatalities in Illinois public-sector worksites.

- Improve workplace safety and health for all public-sector employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths.
- Promote safety and health values in Illinois public-sector workplaces.
- Generate public confidence through excellence in the development and delivery of Illinois OSHA programs and services.

The FY 2018 activities that were conducted toward meeting our strategic plan goals are described below.

Strategic Efforts to Achieve Goal #1:

Improve workplace safety and health for all public-sector employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths.

- Illinois OSHA's strategy for improving workplace safety and health for all public-sector employees as evidenced by fewer hazards, reduced exposures and fewer injuries, illnesses and deaths is based on addressing specific areas that have the greatest impact on the overall rates. The areas of emphasis in the current Site-Specific Targeting (SST) plan include:
 - State Support Activities for Transportation (NAICS 488)
 - State Nursing and Residential Care Facilities (NAICS 623)
 - Local Fire Protection (NAICS 92216)
 - Departments of Public Works (NAICS 926120)
 - Water and Sewage Treatment Facilities (NAICS 2213)

Illinois OSHA uses a high-hazard inspection targeting system based on OSHA Instruction CPL 02-00-025, Scheduling System for Programmed Inspections (January 4, 1995), which is based on Bureau of Labor Statistics (BLS) injury/illness rate data. The BLS data and the SST plan helped Illinois OSHA meet activity measures and achieve its goal of reducing the number of injuries and illnesses that occur at public-sector employer establishments by directing enforcement resources to those establishments where the highest rate of injury and illness has occurred.

- Illinois OSHA maintained a strong enforcement presence as an effective deterrent for employers who fail to meet their safety and health responsibilities by conducting comprehensive inspections at locations identified through a Programmed Planned Inspection (PPI) list, based off the SST plan.
- Inspectors encouraged public-sector employers to use consultation services to ensure they are performing these tasks in a safe and compliant manner.
- Outreach materials were distributed, and compliance assistance conducted to assist with abatement and to raise awareness levels of hazardous conditions in the workplace.
- Averaged 2015, 2016 and 2017 BLS data revealed IL OSHA is on track to decrease injury and illness rates (total recordable cases) in state, county and/or local agencies in the specific NAICS segments by 2% by FY 2020.

Strategic Efforts to Achieve Goal #2:

To promote safety and health values in Illinois public-sector workplaces.

- An employee representative participated 100% of the time at all inspections and consultation visits.
- Public-sector SHARP was promoted at all public-sector consultation visits.
- 100% of public-sector employers participating in an initial Illinois OSHA On-Site Consultation visit were provided with site-specific recommendations to improve their safety and health program management system.
- In FY 2018, Illinois OSHA performed ten compliance assistance activities.
 - October 20, 2017 mailed consultation brochures to public-sector nursing facilities.
 - January 22, 2018 Southern Illinois Occupational Safety and Health (SIOSH) Day: program promotion as exhibitor.
 - February 28, 2018 Downstate Illinois Occupational Safety and Health (DIOSH) Day: program promotion as exhibitor and presented Dan Becker, from Becker Iron & Metal, Venice, IL with the 7th Annual Governor's Safety and Health Award for an individual.
 - May 22, 2018 Illinois Department of Human Services: compliance assistance with lead testing in water.
 - June 7, 2018 staff presented at the Illinois Section American Water Works Association's Safety Summit.
 - June 2018 Illinois OSHA notified all State and Local Government agencies of the new Electronic Reporting Requirements effective October 1, 2018.
 - June 19, 2018 Trenching stand down with Chicago Water Department. 215 employees attended.
 - July 9, 2018 staff presented "Illinois OSHA 101" to Johnson County Fire Services.
 - August 13, 2018 staff presented "Illinois OSHA 101" to Vienna Fire Station.

• September 19, 2018 Chicagoland Safety Conference: program promotion as exhibitor.

Strategic Efforts to Achieve Goal #3

Generate public confidence through excellence in the development and delivery of Illinois OSHA programs and services.

- Through a partnership with the Illinois Emergency Management Agency (IEMA), Illinois OSHA offers a 24-hour, seven days per week answering service which affords Illinois OSHA the ability to respond to fatal events or catastrophes expeditiously at any time.
- Using the OSHA Information System (OIS), Illinois OSHA tracks all complaints and referrals to ensure timely assignment and prioritization of imminent danger situations.
- Illinois OSHA public-sector consultation surveys track customer satisfaction and ensure that 90% of the services are rated four or higher on a scale of one to five with five being the most effective.
- Illinois OSHA notified all State and Local Government agencies of the new Electronic Reporting Requirements being implemented on October 1, 2018.

MANDATED ACTIVITES

Activities mandated under the OSHA state plan program are considered core elements of Illinois OSHA's occupational safety and health program. The core elements outlined in the OSH Act (29 CFR 1902) and 29 CFR 1956 for public-sector-only plans are as follows:

- Prohibition against advanced notice.
- Employee access to hazard and exposure information.
- Safeguards to protect employer trade secrets.
- Employer recordkeeping.
- Legal procedures for compulsory process and right of entry.
- Posting of employee protections and rights.
- Right of employee representative to participate in walk-around.
- Right of an employee to review decision not to inspect (following a complaint).

Mandated activities are tracked on a quarterly basis using the State Activities Measures (SAMM) Report in OIS which compares state activity data to an established reference point. (See FY 2018 SAMM Report)

23(g) State Plans Projected Program Activities

	FY 2018 Pr	ojections*	FY 2018 Actuals		
	Safety	Health	Safety	Health	
Public-Sector Inspections	500	200	157	17	
Public-Sector Consultations	10	5	15	12	

^{*}This assumes a fully staffed and fully trained staff, with 40 available work weeks in the year, and an average of 1.25 inspections per week per Safety/Health Inspector and is based on previous work experience and history. Goals are adjusted throughout the year based on staffing levels and training.

23(g) Compliance Assistance

	FY 2018 P	rojections	FY 2018 Actuals		
	New Total		New	Total	
SHARP participants- Public Sector	*0	*0	0	0	
Outreach Participants		**3,500		9,211	

^{*}The five-year plan states IL OSHA will award five new public-sector SHARP worksites by 2020. In FY 2018, priority was given to private-sector consultation goals.

^{**}Outreach participants are the total number of trainees/participants anticipated to be affected by state outreach activities during the period, such as formal training, workshops, seminars, speeches, conferences, and informal worksite training.

Illinois OSHA met 25% of the fully-staffed and fully-trained year-to-date projection of 700. We adjusted the numbers to show year-to-date projections based on staffing levels. (See Adjustment/Mandated Activities section for a detailed staffing breakdown.) Illinois OSHA was 5% over the adjusted goal, based on staffing levels, by performing 174 inspections.

The Illinois On-Site Consultation Project exceeded the projected public-sector consultation goal of 15 consultations by performing 27 consultations.

Illinois OSHA's outreach activities in FY 2018 such as formal training, workshops, seminars, speeches, conferences and informal worksite training resulted in 9,211 trainee/participants.

FY 2018 SAMM REPORT ILLINOIS OSHA MANDATED ACTIVITIES OCTOBER 1, 2017 – SEPTEMBER 30, 2018

SAMM#	Measur	е	RIDs Selected	All State Plan RIDs	All Federal RIDs	National
			179	68299	51964	120,263
1A	Time to Initiate Complaint Inspections STATE formula (Average Number of Work Days to Initiate Complaint Inspections)		4.48	7.42	6.67	7.08
			40	9207	7789	16,993
	Time to Initiate Complaint Inspe	ctions FEDERAL formula	70	44,071	21,536	65,607
1B	(Average Number of Work Da	ys to Initiate Complaint	1.75	4.79	2.76	3.86
	Inspectio	ns)	40	9,207	7,789	16,993
	Time to Initiate Complaint Inves	stigations STATE formula	103	119467	16367	135,834
2A	(Average Number of Work Da Investigati	ys to Initiate Complaint	1.87	7.18	0.86	3.80
	investigati	ons)	55	16631	19138	35,769
	Time to Initiate Complaint Investigations FEDERAL formula (Average Number of Work Days to Initiate Complaint Investigations)		9	65,818	5,268	71,086
2B			0.16	3.96	0.28	1.99
			55	16,631	19,138	35,769
	Timely Response to Imminent Dance	per Complaints and Referrals	1	703	576	1,279
3	(Percent of Complaints and Referrals of Imminent Danger		100.00%	99.29%	95.05%	97.34%
	Responded to within 1 Day)	1	708	606	1,314	
4	Number of Denials where	entry not obtained	0	1	3	4
			251	45960	42284	88,244
		SWRU	2.20	1.73	1.90	1.80965076
5	Average Number of Violations per Inspection with Violations by		114	26507	22256	48,763
	Violation Type		52	38274	8485	46,759
		OTS	0.46	1.44	0.38	0.958903267
			114	26507	22256	48,763
			174	5,393	20	5,413
6	Percent of Total Inspection	s in the Public Sector	100.00%	13.16%	0.06%	7.41%
			174	40,993	32,020	73,013
7	Inspections	Safety	157	31,648	26,453	58,101
	r inspections	Health	17	9,345	5,567	14,912

FY 2018 SAMM REPORT ILLINOIS OSHA MANDATED ACTIVITIES OCTOBER 1, 2017 – SEPTEMBER 30, 2018

					-	
		T-1-1/4 (11) 050	\$0.00	\$78,201,811.46	\$132,192,128.90	\$210,393,940.36
		Total (1 to greater than 250 Employees)	\$0.00	\$2,393.47	\$3,678.34	\$3,066.48
			0	32,673	35,938	68,611
			\$0.00	\$26,676,234.28	\$57,515,812.21	\$84,192,046.49
		a. 1-25 Employees	\$0.00	\$1,378.47	\$2,496.02	\$1,985.90
			0	19,352	23,043	42,395
		u alterna	\$0.00	\$17,818,260.63	\$29,495,347.95	\$47,313,608.58
8	Average Current Penalty per Serious Violation (Private Sector)	b. 26-100 Employees	\$0.00	\$2,737.06	\$4,600.02	\$3,661.48
			0	6,510	6,412	12,922
			\$0.00	\$11,794,054.35	\$15,329,056.27	\$27,123,110.62
		c. 101-250 Employees	\$0.00	\$4,530.95	\$6,075.73	\$5,291.28
			0	2,603	2,523	5,126
		d. Greater than 250 Employees	\$0.00	\$21,913,262.20	\$29,851,912.47	\$51,765,174.67
			\$0.00	\$5,207.52	\$7,538.36	\$6,337.56
			0	4,208	3,960	8,168
			44	8,652	6,113	14,765
		Safety	30.34%	31.61%	27.07%	29.56%
9	Percent In Compliance		145	27,372	22,583	49,955
	r crocin in Compilance		3	2,880	1,419	4,299
		Health	30.00%	37.49%	32.19%	35.56%
			10	7,682	4,408	12,090
	Daysont of Work Bolotod Establish	a Responded to in One Ment	1	603	822	1,424
10	Percent of Work-Related Fatalitie Day		100.00%	97.57%	96.71%	97.07%
			1	618	850	1,467

FY 2018 SAMM REPORT ILLINOIS OSHA MANDATED ACTIVITIES OCTOBER 1, 2017 – SEPTEMBER 30, 2018

	Safety	5,472	1,044,757	893,045	1,937,802	
		Safety	54.18	49.05	46.88	48.02602295
11	Average Lapse Time		101	21,301	19,048	40,349
	Health	648	302,833	235,686	538,519	
		54.00	54.08	62.93	57.62643125	
			12	5,600	3,745	9,345
	12 Penalty Retention Percent Penalty Retained		\$5,500.00	\$72,471,194.91	\$144,340,281.99	\$216,811,476.90
12			100.00%	74.12%	64.97%	67.77%
			\$5,500.00	\$97,769,331.00	\$222,171,162.55	\$319,940,493.55
			174	40,517	31,186	71,703
13	Percent of Initial Inspections win		100.00%	98.84%	97.40%	98.21%
			174	40,993	32,020	73,013

ADJUSTMENTS

In FY 2018, Illinois OSHA adjusted mandated activities, inspection procedures and fiscal processes to accomplish current and future performance goals.

Mandated Activities

Illinois OSHA's goal this year was to conduct 700 public-sector inspections with a fully-trained and staffed program. Illinois OSHA adjusted this goal based on actual fully-trained and available staff members in the program. If a position was vacant, or an inspector was not fully trained for part of the year, we considered this in determining our adjusted goal. We used inspectors' monthly goals to calculate weekly goals and adjusted our annual fully-staffed divisional goals based on the actual number of full-time equivalents (FTEs) on hand and the weeks they were available and fit for duty, in terms of necessary training, to conduct inspections.

Year to date (YTD) projections based on staffing levels.						
	Fully Staffed YTD Projected	YTD Projected	YTD Totals	Comments		
Hap Hileman	50	4	7	Started 1/2/18		
Melissa Jackson	50	50	50			
Tony LaMaster	50	30	25	Temporarily assigned to EAM Downstate position 5/15/18 - current		
Sam Laxman	50	32	34	Fully trained as of 1/30/17		
Charlie Smith	50	50	50			
Zoya Sotirova	0	0	8	Temporarily assigned to EAM Chicago position 2/2/18 – 5/22/18		
Vacant - EAM Downstate	0	0	0			
Vacant - EAM Chicago	0	0	0			
Vacant - IH	50	0	0			
Vacant - IH	50	0	0			
Vacant - Safety	50	0	0			
Vacant - Safety	50	0	0			
Vacant - Safety	50	0	0			
Vacant - Safety	50	0	0			
Vacant - Safety	50	0	0			
Vacant - Safety	50	0	0			
Vacant - Safety	50	0	0			
PROJECTED GOAL	700	166	174			

Deobligation

The program deobligated \$895,000 during the FY 2018 grant. The deobligation was timely and there were no lapsed funds.